

# Public Service Commission of South Carolina Tariff Summary Sheet as of January 25, 2010

Owest Communications Company, LLC

Tariff Service: Long Distance

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision	Date Filed	Effective Date	# of Pages	
E2010-1	1/6/10	1/25/10	5	
Summary: The purpose of this filing is to add a new EZ Rate minute of use block to meet our customer needs.				
E2009-55	3/17/09	5/18/09	4	
Summary: QCC is proposing to make the following changes to this tariff:  1.Increase the monthly rate by \$1.00 on the Qwest Choice Long Distance Basic Plan for business customers, old rate \$2.99, new proposed rate \$3.99.				
E2008-437	12/26/08	1/2/09	3	
		08, Qwest is changing the name of th C, without any change to rates, terms	9	

#### TARIFF APPLICABLE TO

#### TELECOMMUNICATIONS SERVICES

#### PROVIDED BY

QWEST COMMUNICATIONS COMPANY, LLC

(T)

WITHIN THE STATE OF SOUTH CAROLINA

As of January 2, 2009, Qwest Communications Corporation converted to Qwest Communications Company, LLC, and remains the same entity for which this tariff was originally issued. The processes, offerings, rates, terms or conditions of this tariff, South Carolina Tariff No. 1, are effective for Qwest Communications Company, LLC, without change and in their entirety, as of that date.

(N)

(N)

Issue Date: December 26, 2008 Effective Date: January 2, 2009

## **CHECK SHEET**

The pages of this tariff are effective as of the date shown at the bottom of this page. Original and revised pages as named below comprise all changes from the Original tariff that are in effect on the date thereof.

Sheet	Revision	Sheet	Revision	Sheet	Revision
Title 1 1.1 1.2 2 2.1 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Revision  1st Revised 56th Revised* 43rd Revised* 18th Revised 6th Revised Original 1st Revised Original Original Original Original 1st Revised Original 1st Revised	Sheet  26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51	1st Revised 2nd Revised 2nd Revised 1st Revised 1st Revised 1st Revised 1st Revised 1st Revised 2nd Revised Original 1st Revised Original Original 1st Revised Original 1st Revised Original 1st Revised Original 1st Revised 1st Revised Original	58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82	Revision  Original 1st Revised Original Original Original 1st Revised Original 1st Revised 2nd Revised Original 2nd Revised 3rd Revised 5th Revised 1st Revised 4th Revised 4th Revised Original 11th Revised 4th Revised Original 11th Revised Ath Revised Original 11th Revised Original 11th Revised
22 23	2nd Revised 2nd Revised	51 52	1st Revised Original	83 84	1st Revised 4th Revised
18 19 20 21 22	1st Revised 1st Revised 1st Revised 1st Revised 2nd Revised	47 48 49 50 51	Original 1st Revised 2nd Revised 2nd Revised 1st Revised	79 80 81 82 83	11th Revised 4th Revised 2nd Revised Original 1st Revised
24 25	1st Revised 1st Revised	53 54 55 56 57	Original Original 1st Revised Original Original	85 86 87 88 89	4th Revised 6th Revised 1st Revised 1st Revised 2nd Revised

Issue Date: January 6, 2010 Effective Date: January 13, 2010

<sup>\*</sup> New or revised material.

# **CHECK SHEET**

The pages of this tariff are effective as of the date shown at the bottom of this page. Original and revised pages as named below comprise all changes from the Original tariff that are in effect on the date thereof.

Sheet	Revision	Sheet	Revision	Sheet	Revision
90	2nd Revised	123	5th Revised	154	4th Revised
91	Original	124	1st Revised	154.1	1st Revised
92	Original	125	2nd Revised	155	4th Revised
93	1st Revised	126	5th Revised	156	5th Revised
94	1st Revised	127	1st Revised	156.1	2nd Revised
95	Original	128	3rd Revised	157	4th Revised
96	Original	129	2nd Revised	157.1	3rd Revised
97	Original	130	3rd Revised	158	2nd Revised
98	Original	131	1st Revised	158.1	1st Revised
99	Original	132	4th Revised	159	6th Revised
100	Original	132.1	1st Revised	160	6th Revised*
101	Original	133	1st Revised	161	3rd Revised*
102	1st Revised	134	1st Revised	162	2nd Revised
102.1	Original	135	1st Revised	163-169	1st Revised
103	3rd Revised	136	2nd Revised	170	2nd Revised
104	3rd Revised	137	1st Revised	171	4th Revised
105	Original	138	1st Revised	171.1	2nd Revised
106	3rd Revised	139	1st Revised	171.2	4th Revised
107	Original	140	1st Revised	171.3	3rd Revised
108	Original	141	1st Revised	171.4	3rd Revised
109	3rd Revised	142	1st Revised	171.5	Original
110	1st Revised	143	1st Revised	171.6	Original
111	3rd Revised	144	2nd Revised	171.7	Original
112	9th Revised	145	4th Revised	171.8	Original
113	1st Revised	146	3rd Revised	172	3rd Revised
114	6th Revised	147	3rd Revised	172.1	1st Revised
115	3rd Revised	148	2nd Revised	173	5th Revised
116	8th Revised	149	5th Revised	174	5th Revised
117	3rd Revised	150	2nd Revised	174.1	2nd Revised
118	8th Revised	151	5th Revised	174.2	1st Revised
119	3rd Revised	151.1	1st Revised	175	1st Revised
120	2nd Revised	151.2	1st Revised	176	3rd Revised
121	5th Revised	152	5th Revised	176.1	2nd Revised
122	2nd Revised	152.1	Original	177	2nd Revised
		153	3rd Revised	178	2nd Revised

<sup>\*</sup> New or revised material.

# **CHECK SHEET**

The pages of this tariff are effective as of the date shown at the bottom of this page. Original and revised pages as named below comprise all changes from the Original tariff that are in effect on the date thereof.

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179         1st Revised         208           179.1         1st Revised         209           180         1st Revised         210           181         4th Revised*         211           182         3rd Revised         212           182.1         1st Revised         213           182.2         1st Revised         214           183         1st Revised         215           183.1         Original         216           183.2         Original         217           183.3         Original         217           183.3         Original         219           184         Original         219           185         Original         220           186         2nd Revised         221           187         4th Revised         222           188         2nd Revised         223           189         Original         224           190         1st Revised         225           191         Original         226           192         1st Revised         227           193         1st Revised         229           195         1st Revised         23	Original		

New or revised material.

Issue Date: March 17, 2009 Effective Date: March 31, 2009

(N)

# 1. <u>Long Distance Competitive Response</u>

#### A. Residence Customer Incentive Program

### 1. General Description

The Residence Customer Incentive Program is an offering for potential new residence long distance customers and to existing residence long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

#### 2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest residence long distance customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- b. For potential new residence customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.
- c. The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- d. The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

(N)

- 1. <u>Long Distance Competitive Response</u>
  - A. Residence Customer Incentive Program
    - 2. Terms and Conditions (Cont'd)
      - e. This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Qwest Rates and Services Schedule.
      - f. For potential new residence customers, the Company will condition some of its offers upon a residence customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.
      - g. Offers may differ based on the following criteria or combinations of criteria below:
        - (1) Sales channel through which the products are sold.
        - (2) Existing customers who request to have one or more products disconnected.
        - (3) Customers who identify better competitive offer(s) available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.
        - (4) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
      - h. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
      - i. The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

(N)

- 1. <u>Long Distance Competitive Response</u>
  - A. Residence Customer Incentive Program (Cont'd)
    - 3. Rates and Charges
      - a. Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
        - (1) A waiver of an amount up to 100% of the current residence recurring charge(s), and the current per minute intrastate long distance rate or,
        - (2) A waiver of up to 12 months of the recurring rates or,
        - (3) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,
        - (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of 3.a.(1), above.
      - b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
      - c. Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
      - d. An early termination charge not to exceed \$50.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

(N)

# 1. <u>Long Distance Competitive Response</u> (Cont'd)

## B. Business Customer Incentive Program

### 1. General Description

The Business Customer Incentive Program is an offering for potential new business long distance customers and to existing business long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

#### 2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest business long distance customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- b. For potential new business customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.
- c. The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- d. The Company will determine the particular details, including, but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

(N)

- 1. <u>Long Distance Competitive Response</u>
  - B. Business Customer Incentive Program
    - 2. Terms and Conditions (Cont'd)
      - e. This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Qwest Rates and Services Schedule.
      - f. For potential new business customers, the Company will condition some of its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.
      - g. Offers may differ based on the following criteria or combinations of criteria below:
        - (1) The sales channel through which the products are sold.
        - (2) Existing customers who request to have one or more products disconnected.
        - (3) Customers who identify better competitive offer(s) available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.
        - (4) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
      - h. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
      - i. The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

(N)

- 1. <u>Long Distance Competitive Response</u>
  - B. Business Customer Incentive Program (Cont'd)
    - 3. Rates and Charges
      - a. Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
        - (1) A waiver of an amount up to 100% of the current business recurring charge(s), and the current per minute intrastate long distance rate or,
        - (2) A waiver of up to 12 months of the recurring rates or,
        - (3) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,
        - (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of 3.a.(1), above.
      - b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
      - c. Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
      - d. An early termination charge not to exceed \$100.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

(N)

# 2. <u>Competitive Discount Program</u>

### A. <u>Description</u>

The Competitive Discount Program is an offering for potential new business customers and to existing business customers to induce the acquisition or continuation of intrastate long-distance voice and data services by such customers. The program is available to these customers under a term agreement.

### B. Terms and Conditions

- 1. This program may be offered in situations where the Company believes the customer has or could receive an offer from another telecommunications service provider. The Company may require the Customer to demonstrate to the Company's reasonable satisfaction that the Customer intends to accept the offer or remain subscribed to the other telecommunications service provider.
- 2. The recipients of this Discount Program and the amount of the incentive offer will be at the sole discretion of the Company.
- 3. The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts. The Company may approve or prohibit use of this Competitive Discount Program in conjunction with another offer being marketed by the Company and/or a Company affiliate at the Company's discretion.
- 4. This Competitive Discount Program is provisioned in conjunction with the interstate Competitive Discount Program under which Qwest provides interstate long-distance voice and data services. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Qwest RSS.
- 5. Offers may differ for customers who identify different competitive offer(s) available to them.
- 6. The terms of this Competitive Discount Program may be made available to similarly situated customers on a nondiscriminatory basis.
- 7. The Company reserves the right to discontinue this offer.

(N)

## 2. <u>Competitive Discount Program</u> (Cont'd)

## C. Rates and Charges

- 1. The Company may offer a discount off the customer's monthly recurring intrastate long-distance voice and data service charges with a term agreement.
- 2. The Company may waive all or a portion of non recurring intrastate long-distance voice and data service charges with a term agreement.
- 3. This discount will be applied against intrastate long distance voice and data services and is applicable for the entire term of the customer's agreement unless otherwise specified.
- 4. Customers receiving the benefits of this offer may also receive benefits of other promotional offerings offered by the Company and/or a Company affiliate.

(T)

### **RULES AND REGULATIONS**

# **General Description Of Services**

- A. These services enable customers to place long distance telephone calls within the State of South Carolina. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.
- B. Hearing or Speech Impaired Persons Discount

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer's residential line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.

- C. A Payphone Surcharge will apply to calls that originate from any payphone. Charges appear in Miscellaneous Charges and Surcharges except where otherwise noted.
- D. Directory Assistance Charges appear in Miscellaneous Charges and Surcharges, except where otherwise noted.
- E. For rates and charges applicable to Operator Assisted Services refer to Qwest Communications Company, LLC's South Carolina P.S.C. Tariff No. 4.
- F. The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services.
- G. A Duplicate Bill Charge may apply for a reprint of a monthly bill that is greater than six months old. Charges appear in the Miscellaneous Charges and Surcharges section, following.

#### Payment Arrangements

Billing will be payable upon receipt. Amounts not paid within thirty (30) days after the invoice is rendered will be considered past due. Interest at the rate of one and one-half percent (1.50%) per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing five (5) days after the payment is past due.

Issue Date: December 26, 2008 Effective Date: January 2, 2009

(N)

## RULES AND REGULATIONS (cont'd)

# Special Arrangements

The rates and charges quoted in this Tariff contemplate the use of standard arrangements, that is, the arrangement normally used by the Company to provide the type of service involved.

For special service arrangements to be provided by this Company, and not specifically covered in this Tariff, including but not limited to services, features, and combinations of services and features not normally offered or combined, monthly rates and the one-time charges, such as installation, nonrecurring and construction charges will apply based on the circumstances in each case.

These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than one (1) month at the same location.

The rates, terms and conditions for these Special Arrangements offerings will be established on an individual case basis.

Issue Date: March 5, 2007 Effective Date: March 15, 2007

### 1. One Plus Services

(M)

#### a. Choice One Plus Service

Calls placed pursuant to this option are billed at a base rate of \$.175 per minute. Volume discounts are available as follows: 2.5% for monthly usage levels of \$200.00; 5% for monthly usage levels of \$1000.00; and 7.5% for monthly usage levels of \$2500.00 A customer's eligibility for a volume discount is determined by the calculating the customer's total undiscounted monthly usage charges for other carrier services including One Plus, Inbound 800 and SilverCard Travel Service calls between intrastate, interstate, international points.

Customers who subscribe to the service for a Minimum Service Period of one year receive a \$.005 reduction off the base rate; those who subscribe to the service for two years receive a \$.01 reduction off the base rate.

Customers who commit to a Minimum Monthly Usage level of \$200.00 per month can receive a rate reduction of \$.005 off the base rate; \$.01 off the base rate for a commitment of \$1000.00 per month; and, \$.015 off the base rate for a commitment of \$2500.00 per month. The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level.

Customers who subscribe to the service for one year <u>and</u> commit to a Minimum Monthly Usage level of \$200.00 per month can receive a reduction of \$.01 off the base rate; \$.015 off the base rate for a commitment of \$1000.00 per month; and, \$.02 off the base rate for a commitment of \$2500.00 per month. Customers who subscribe to the service for two years receive an additional \$.005 reduction off the one year subscription rate for the Minimum Monthly Usage level selected. The volume discounts set forth above are not applicable. In addition, the Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the volume commitment.

Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of \$200.00 per month or 50% of the Minimum Monthly Usage Charge for each remaining on the contract term, whichever is less.

(M)

#### 2. WATS Services

WATS Services are not currently available in South Carolina.

(M) Material moved from Sheet 2.

# 3. <u>Inbound 800 Services</u>

#### a. Choice 800 Service

Calls placed pursuant to this option are billed at a base rate of \$.185 per minute. Volume discounts are available as follows: 2.5% for monthly usage levels of \$200.00; 5% for monthly usage levels of \$1000.00; and 7.5% for monthly usage levels of \$2500.00 A customer's eligibility for a volume discount is determined by the calculating the customer's total undiscounted monthly usage charges for other carrier services including One Plus and SilverCard Travel Service calls between intrastate, interstate, international points.

Customers who subscribe to the service for a Minimum Service Period of one year receive a \$.005 reduction off the base rate; those who subscribe to the service for two years receive a \$.01 reduction off the base rate.

Customers who commit to a Minimum Monthly Usage level of \$200.00 per month can receive a rate reduction of \$.005 off the base rate; \$.01 off the base rate for a commitment of \$1000.00 per month; and, \$.015 off the base rate for a commitment of \$2500.00 per month. The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level.

Customers who subscribe to the service for one year <u>and</u> commit to a Minimum Monthly Usage level of \$200.00 per month can receive a reduction of \$.01 off the base rate; \$.015 off the base rate for a commitment of \$1000.00 per month; and, \$.02 off the base rate for a commitment of \$2500.00 per month. Customers who subscribe to the service for two years receive an additional \$.005 reduction off the one year subscription rate for the Minimum Monthly Usage level selected. The volume discounts set forth above are not applicable. In addition, the Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the volume commitment.

Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of \$200.00 per month or 50% of the Minimum Monthly Usage Charge for each remaining on the contract term, whichever is less.

Issue Date: June 29, 1995 Effective Date: July 14, 1995

### 4. <u>Travel Services</u>

#### a. SilverCard Travel Service

SilverCard Travel Service is a service available to all Customers and authorized users for use at locations other than the Customer's premises. Access to the company's network is available through 1-800 and 950 access codes; the caller will then be prompted to dial the telephone number associated with the called station and an authorization code in order to complete a call.

SilverCard Travel Service calls are billed at a rate of \$.25 per minute. A per call charge of \$.25 is also applicable. Calls placed pursuant to this option are included in the total monthly usage for purposes of determining a Customer's volume discount, however, SilverCard Travel Service calls are not eligible for a volume discount.

Issue Date: June 29, 1995 Effective Date: July 14, 1995

# 5. <u>Dedicated Private Line Services</u>

The following rates and charges are applicable to Dedicated Private Line Service.

# (a) Recurring Monthly Charges:

<u>Mileage</u>	Fixed Monthly	Per Mile
DS-0 0-50 51-100 101 +	\$ 52.00 \$108.00 \$178.00	\$2.05 \$ .94 \$ .23
DS-1 0-225 226 +	\$250.00 \$250.00	\$5.00 \$4.50
DS-3	\$2500.00	\$75.00

# (b) Minimum Monthly Charges:

DS-0	\$150.00 per circuit
DS-1	\$250.00 per circuit
DS-3	\$1500.00 per circuit

# (c) Non-Recurring Charges:

DS-0	\$500.00 per circuit
DS-1	\$750.00 per circuit
DS-3	\$2500.00 per circuit

Issue Date: June 29, 1995 Effective Date: July 14, 1995

# 6. <u>Special Promotional Offerings</u>

Special discounts or modifications of regular services may be offered, from time to time, to Customers using a particular service. Special promotional offerings may be limited to certain dates, times, and locations.

a. Customers subscribing to Choice One Plus and Inbound 1-800 services on or after January 1, 1996 will receive the following a discounts off the applicable base rates. Such discounts vary depending upon the Customer's Minimum Service Period. All other terms and conditions of the service are applicable.

Commitment	Monthly	12 Month
\$200.00	\$0.015	\$0.020
\$1000.00	\$0.020	\$0.025

All Material Shown on this Page Is New.

Issue Date: August 24, 1995 Effective Date: September 5, 1995

# 7. <u>EZ-Save</u>

EZ-Save is an outbound, multi-point MTS service designed for residential users. Access to the network is available on a dial up basis using the Company's five-digit access code or via presubscription through the local exchange carrier. The Minimum Service Period for Service is one month. All calls are timed and billed for an initial period of one minute; usage thereafter is measured in six-second increments. The following per minute rates are applicable to this service:

(C)

	<u>Day</u>	<b>Evening</b>	Night/Weekend	(T)
InterLATA Calls	\$0.210	\$0.150	\$0.140	
IntraLATA Calls	0.210	0.150	0.140	

## 9. Affinity Programs

The Company's long distance services may be offered in conjunction with another company's product or service. Rates and charges vary depending upon the program purchased by the customer as described below.

- a. Customers subscribing to Special Touch Service program pay a flat rate of \$.139 per minute for all interstate and intrastate calls. Travel Service is provided at a rate of \$.199 per minute. Service is provided for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments.
- b. Customers subscribing to the FGW program pay a flat rate of \$.189 per minute for intrastate calls. Travel Service is available at a rate of \$.25 per minute. Service is timed and billed in six (6) second increments.
- c. Customers subscribing to the WRG program pay a flat rate of \$.179 per minute for intrastate calls. A Minimum Monthly Usage Charge of \$75.00 and a Minimum Service Period of 12 months are applicable. Travel Service is provided at standard rates. Calls are measured and billed in six second increments.
- d. The RDA program offers pre-paid calling card and enhanced telecommunications services to association members. Subscribers to the service pay an initial fee of \$25.00 to \$250.00 against which all charges for service is debited. Customers access the network by dialing a toll free number. Use of the service, including long distance calling, is charged at a flat rate of \$.299 per minute. Operator assistance is available for a charge of \$1.00 for the first minute and \$.299 for usage thereafter. All calls are measured and billed in sixty (60) second increments. Pre-paid balances may be paid by check or billed to a valid commercial credit card.

All Material Shown on this Page Is New.

Issue Date: June 21, 1996 Effective Date: July 5, 1996

# 10. <u>Alliance Program</u>

The Alliance Program offers a variety of product options designed to accommodate individual calling needs. These services are marketed through an agent of the Company. Rates and charges vary depending upon the option selected by the Customer. If a Customer discontinues service prior to the end of service agreement term, the Customer may be responsible for an amount equal to the Monthly Commitment for each month remaining on the contract term. This penalty is waived for those customers who subscribe to another Alliance service plan for the remainder of the contract term. The following service plans are available: One Plus and Dial Up Services, Inbound Calling, Dedicated Access Arrangements, and Travel Card service.

One Plus and Dial Up Services allow Customers to utilize the Company's network to place 1+ direct dialed calls from presubscribed telephones. The service is available from equal access end offices only. Dial Up service can be used for placing intraLATA calls, where permitted. Customers must commit to billing more than \$50 per month in Qwest services. A minimum monthly service fee of \$8.00 per month applies to accounts billing less than \$100.00. Calls are timed and billed for an initial period of eighteen (18) seconds, usage thereafter is measured in six (6) second increments.

<b>Product</b>	Service Term	Rate Per Minute	
Option 185	Monthly	\$0.185	R/C
Option 179	3 Months	\$0.179	R/C
Option 175	6 Months	\$0.175	R/C
Option 169	9 Months	\$0.169	R/C
Option 165	12 Months	\$0.165	R/C
Option 159	15 Months	\$0.159	R/C
Option 155	18 Months	\$0.155	R/C
Option 149	21 Months	\$0.149	R/C
Option 145	24 Months	\$0.145	R/C
Option 139	27 Months	\$0.139	R/C
Option 135	30 Months	\$0.135	R/C

## One Plus and Dial Up Services (Continued)

Product	Service Term	Rate Per Minute	
Option 129	33 Months	\$0.129	N
Option 125	36 Months	\$0.125	N
Option 119	39 Months	\$0.119	N
Option 115	42 Months	\$0.115	N
Option 109	45 Months	\$0.109	N
Option 105	48 Months	\$0.105	N

Alliance Card provides telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers dial a toll-free access number followed by their authorization code to place a call using the Company's service. A monthly credit limit will be assigned to each card for fraud protection. For billing purposes, calls are timed and billed for an initial period of six (6) seconds, usage thereafter is measured in six (6) second increments. Under this arrangement, usage charges vary based on the option selected by the Customer.

Product Option Card 792 Option Card 794	Rate/Minute \$0.300 \$0.250	Per Call Charge \$0.250 \$0.250	Service Term Monthly 6 months	C C
Option Card 796	\$0.250	\$0.000	12 months	C
Option Card 797	\$0.199	\$0.000	18 months	R/C

<u>Inbound (1-800/888) Services</u> enable customers to provides toll-free calling to their premises. Under these arrangements, the Customer is billed for long distance charges, not the originator of the call. The Customer may elect to utilize switched or dedicated access arrangements; services are available from equal access end offices only. For billing purposes, calls are timed and billed for an initial period of eighteen (18) seconds, usage thereafter is measured in six (6) second increments. The following service and pricing options are available under this arrangement.

#### **Inbound Switched Access Services**

Product	Service Term	Rate Per Minute	
Option 185	Monthly	\$0.185	
Option 179	3 Months	\$0.179	R/C
Option 175	6 Months	\$0.175	R/C
Option 169	9 Months	\$0.169	R/C
Option 165	12 Months	\$0.165	R/C
Option 159	15 Months	\$0.159	R/C
Option 155	18 Months	\$0.155	R/C
Option 149	21 Months	\$0.149	R/C
Option 145	24 Months	\$0.145	R/C
Option 139	27 Months	\$0.139	R/C
Option 135	30 Months	\$0.135	R/C
Option 129	33 Months	\$0.129	N
Option 125	36 Months	\$0.125	N
Option 119	39 Months	\$0.119	N
Option 115	42 Months	\$0.115	N
Option 109	45 Months	\$0.109	N
Option 105	48 Months	\$0.105	

# **Inbound Dedicated Access Services**

Product	Service Term	Rate Per Minute	
Option 135	Monthly	\$0.135	
Option 129	3 Months	\$0.129	R/C
Option 125	6 Months	\$0.125	R/C
Option 119	9 Months	\$0.119	R/C
Option 115	12 Months	\$0.115	R/C
Option 159	15 Months	\$0.159	R/C
Option 109	18 Months	\$0.109	R/C
Option 099	21 Months	\$0.099	R/C
Option 095	24 Months	\$0.095	R/C
Option 089	27 Months	\$0.089	R/C
Option 085	30 Months	\$0.085	R/C
Option 079	33 Months	\$0.079	R/C
Option 075	36 Months	\$0.075	R/C
Option 071	39 Months	\$0.071	R/C
Option 065	42 Months	\$0.065	R/C
Option 063	45 Months	\$0.063	R/C
Option 059	48 Months	\$0.059	R/C

<u>Dedicated Service</u> is designed for high volume users. Under this arrangement, customers access the Company's network via dedicated access T-1 (1.544 Mbps) facilities. Service is available only where T-1 access is available. The Customer is responsible for payment of all charges associated with the dedicated access (T-1) arrangement. Such charges are normally established and billed by a local exchange carrier or alternative access provider. If the Customer requests that Qwest order and bill the T-1 circuit, an administrative charge equal to 50% of the monthly recurring charge for the circuit will be applicable. Calls are timed and billed for an initial period of six (6) seconds, usage thereafter is measured in six (6) second increments. Under this arrangement, usage charges vary based on the monthly term commitment chosen by the Customer as set forth below.

<b>Product</b>	Service Term	Rate Per Minute	
Option 135	Monthly	\$0.135	
Option 129	3 Months	\$0.129	R/C
Option 125	6 Months	\$0.125	R/C
Option 119	9 Months	\$0.119	R/C
Option 115	12 Months	\$0.115	R/C
Option 159	15 Months	\$0.159	R/C
Option 109	18 Months	\$0.109	R/C
Option 099	21 Months	\$0.099	R/C
Option 095	24 Months	\$0.095	R/C
Option 089	27 Months	\$0.089	R/C
Option 085	30 Months	\$0.085	R/C
Option 079	33 Months	\$0.079	R/C
Option 075	36 Months	\$0.075	R/C
Option 071	39 Months	\$0.071	R/C
Option 065	42 Months	\$0.065	R/C
Option 063	45 Months	\$0.063	R/C
Option 059	48 Months	\$0.059	R/C

# 11. Connections Calling Card

The Connections Calling Card offers customers enhanced features and functions for use when traveling. Customers access the network by dialing a toll-free access number and an authorization code. Standard travel service is provided at a rate of \$.25 per minute and \$.25 per call. All calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments. The per call charge may be waived for users affiliated with corporate customers and affinity programs. The following features are available to customers:

** !	<b></b>	
Voice Mail	\$.35	Per Minute
Personal Mail Box	\$2.50	Per Month
Information Services	\$.65	Per Minute
Directory Assistance	\$.65	Per Call
Directory Assistance/call completion	\$1.00	Per Call
Conference Calling	\$1.25	Per Conference Leg
•	\$.30	Per Minute Per Leg
Message Delivery Service	\$.75	Per Call
Account Codes		No Charge
Card Limit Service	\$.05	Per Call
Card Number Blocking	\$1.00	Per Card

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### 12. Cellular Service

Cellular Service is available to cellular service providers for use by their customers. Under this arrangement, the cellular telephone is pre-programmed with a toll-free number which connects the cellular customer to the network. Cellular providers may purchase this service at a rate of \$.22 per minute. A \$24.95 activation fee is applicable for each authorization code provided.

### 13. <u>Program 901</u>

Program 901 is an outbound service which is marketed through authorized representatives of Qwest. Service is available on a Dial Up basis. The Minimum Service Period for Service is one month. Under this arrangement, Outbound service is provided at a rate of \$.139 per minute. Customers using outbound service arrangements may also subscribe to Inbound Toll Free Service, which is furnished at a rate of \$.149 per minute. All calls are timed and billed in six-second increments. Customers may also obtain a Qwest Calling Card for use when traveling. Travel Card Service is provided at a rate of \$.25 per minute; a per call charge of \$.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six-second increments.

14. Connections II Calling Card

The Connections II Calling Card offers customers access to Qwest's network by dialing a toll-free access number and an authorization code. Service is provided at a rate of \$.199 per minute and is limited to use within the United States, international calling is not permitted. All calls are timed and billed in one-minute increments.

### 15. Count on Qwest

Count on Qwest is an outbound, multi-point service designed for businesses. Interstate usage charges vary depending upon the interstate minimum usage commitment selected by the Customer. Intrastate service is provided at a rate of \$.175 per minute. All calls are timed and billed for an initial period on one minute; subsequent usage is timed and billed in six-second increments. Service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is provided for the origination and termination of intrastate, intraLATA calls. The Minimum Service Period for Service is one month. Travel Service is available at a rate of \$.25 per minute; a per call charge of \$.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six-second increments.

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#### 16. Qwest Connections - Residential

Qwest Connections - Residential is an outbound, multi-point service designed for residential users. This service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is provided for the origination and termination of intrastate, intraLATA calls. Such service is provided at a rate of \$.20 per minute during Peak Hours; calls placed during Off- Peak hours are billed at a rate of \$.145 per minute. All calls are timed and billed in six-second increments. The Minimum Service Period for Service is one month. Travel Service is available at a rate of \$.25 per minute; a per call charge of \$.25 is also applicable. Calls placed using Travel Service are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six-second increments.

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# 17. Qwest Connections - Business

Qwest Connections - Business is an arrangement for business enterprises. Customers may utilize the service to place outbound calls and/or to provide inbound, toll free calling to their premises at the rates set forth below; calls are timed and billed in six-second increments. This service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is provided for the origination and termination of intrastate, intraLATA calls. The Minimum Service Period for Service is one month. Travel Service is available at a rate of \$.25 per minute; a per call charge of \$.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six-second increments.

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	Peak Hours	Off-Peak <u>Hours</u>	(T)
Direct Dial Service	\$0.1500	\$0.1500	
Inbound Service	0.1600	0.1600	

# 18. <u>Program 902</u>

Direct Dial Service

**Inbound Service** 

Program 902 is service which is designed for residential customers whose usage varies throughout the day. The service is marketed through authorized representatives of Qwest. The service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is provided for the origination and termination of intrastate, intraLATA calls. Customers using outbound service arrangements may also subscribe to Inbound Toll Free Service. The Minimum Service Period for Service is one month. Under this arrangement, service is provided at the rates set forth below. All calls are timed and billed in six-second increments. Customers may also obtain a Connections Calling Card for use when traveling. This service is provided at a rate of \$.25 per minute; a per call charge of \$.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six-second increments.

**Peak Hours** 

\$0.1490

0.1490

Off-Peak <u>Hours</u>	(T)
\$0.1290 0.1490	

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# 19. <u>Program 527</u>

Program 527 is available to customers who purchase a Qwest operated satellite dish through an authorized representative of the Company. Under this arrangement, customers subscribe to One Plus - Direct Dial and/or Inbound Toll Free Service. Customers must commit to a minimum service period of twelve months and will receive a satellite and programming services at reduced cost; customers who cancel service prior to the expiration of the minimum service period shall be responsible for the entire cost of the satellite facility. Such services are provided at a rate of \$.199 per minute; calls are timed and billed for an initial period of thirty seconds; usage thereafter is timed and billed in six-second increments. In addition, Customers may also obtain a Connections Calling Card for use when traveling. One Plus - Direct Dial and/or Inbound Toll Free Service access to the network is furnished on a presubscription basis from end offices directly served by the Company. Under this arrangement, Customers commit to a Minimum Monthly Usage level of \$100.00 per month. A monthly fee of \$10.00 is also applicable for each toll free number utilized by the Customer.

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### 20. <u>Product 10056</u>

Product 10056 is available to residential users and small to medium size businesses. This service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is also available. Calls placed using this service are billed at the rates set forth below; a \$.10 per call charge is also applicable. All calls are timed and billed for an initial period of sixty seconds; usage thereafter is timed and billed in six-second increments. The Minimum Service Period for Service is one month.

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	Peak Hours	Off-Peak <u>Hours</u>	(T)	
InterLATA Calls	\$0.145	\$0.095		
IntraLATA Calls	0.145	0.095		

# 21. QWEST® UNLIMITED

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## A. Description

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The Qwest® Unlimited calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state for a flat rated monthly charge which is billed per month without regard to usage.

#### B. Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate Qwest® Unlimited calling plan under which Qwest provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this plan, are specified in the Qwest RSS.
- 2. The Qwest® Unlimited calling plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest® Unlimited calling plan for residential customers.
- 3. Calls made using the Qwest® Unlimited calling plan are billed in full minute increments.
- 4. The monthly recurring charge will be billed, in advance, and will apply beginning with customer's first invoice after ordering the Qwest® Unlimited calling plan. The monthly fee provides unlimited direct dialed in-state long distance calling each month. The monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Qwest® Unlimited calling plan.
- 5. Certain restrictions apply. The Qwest® Unlimited calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor customer's usage to ensure that customer's use of the Qwest® Unlimited calling plan is consistent with the applicable restrictions. If the Company determines customer is in violation of above listed restrictions, customer shall forfeit eligibility for rates under this plan and will be moved to a usage sensitive plan of customer's choice.

(N)

Issue Date: June 14, 2006 Effective Date: July 16, 2006

# 1. QWEST® UNLIMITED B. Terms and Conditions (Cont'd) 21.

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- - 6. If customer's usage exceeds 5,000 Minutes of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.
  - 7. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
  - 8. Call detail is provided.
- C. Rates and Charges

	<b>InterLATA</b>		<u>IntraLATA</u>		
	MAXIMUM	<b>EFFECTIVE</b>	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	
<ul><li>All Time Periods</li><li>Per Minute</li></ul>	\$0.15	\$0.00	\$0.15	\$0.00	
MONTHLY RATE					
		MAXIMUM	<u>E</u>	FFECTIVE	
• Per Line	\$20.00		\$10.0	00	(N)

Issue Date: June 14, 2006 Effective Date: July 16, 2006

South Carolina Tariff No. 1 1st Revised Sheet 24 Cancels Original Sheet 24

21. Reserved for Future Use (Cont'd)

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South Carolina Tariff No. 1 1st Revised Sheet 25 Cancels Original Sheet 25

21. Reserved for Future Use (Cont'd)

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South Carolina Tariff No. 1 1st Revised Sheet 26 Cancels Original Sheet 26

21. Reserved for Future Use (Cont'd)

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South Carolina Tariff No. 1 1st Revised Sheet 27 Cancels Original Sheet 27

21. Reserved for Future Use (Cont'd)

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#### 22. QNC 432 Product

QNC 432 Product is a dial-up access service available to residential users. This product is provided, marketed, and billed by the Company under the trade name of QNC. Calls placed using this service are rated pursuant to the following schedule. An initial three-minute minimum period is billed for each call. Additional minutes or fractions thereof, beyond the initial period, are billed in a one-minute increment. A \$0.25 per call charge is also applicable. The appropriate directory assistance charges will apply.

	<u>Intrastate</u>	<u>IntraLATA</u>	(C)
Peak	\$0.145	\$0.145	(R)
Off-peak	0.095	0.095	(R)(C)

Issue Date: January 23, 2002 Effective Date: February 22, 2002

# 23. <u>Product 445</u>

Product 445 is an outbound residential service which is provided in conjunction with an authorized representative of the Company. Customers presubscribe to the service through the Customer's local exchange carrier; dial-up access is also available in areas where equal access has not been implemented. Service is provided at a rate of \$.11 per minute. All calls are timed and billed in sixty-second increments. The Connections Calling Card is available for Customer to use when traveling.

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#### 24. Product 411

Product 411 is an outbound service designed for residential users. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. A monthly recurring charge of \$4.50 applies for each location subscribed to this service. Service is provided at a rate of \$0.15 per minute. Calls placed using this service are timed and billed in sixty-second increments.

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# 25. <u>Product 412</u>

Product 412 is an outbound residential service which is available on a presubscription basis. Dial-up access is also permitted in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. A minimum monthly usage charge of \$4.50 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. Service is provided at a rate of \$.14 per minute. All calls are timed and billed in sixty-second increments.

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#### 26. Product 413

Product 413 is a residential service designed for customers whose monthly usage varies from month to month. Under this arrangement, interstate usage charges vary depending upon the customer's calling patterns. Intrastate service is provided at a base rate of \$.14 per minute. All calls are timed and billed in sixty-second increments. Those customers whose undiscounted total monthly usage for intrastate calls and calls placed with the contiguous United States equals or exceeds \$15.00 receive a discount of \$.02 per minute for those calls. A minimum monthly usage charge of \$4.50 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. This product is available on a presubscription basis; dial-up access is permitted in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to this service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly.

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## 27. Product 414

Product 414 is a residential service which is furnished on a presubscription basis; Dial-up service is provided in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company's toll free number. The minimum monthly usage charge for this service is \$4.50 per account. Interstate and intrastate usage is credited toward the minimum monthly usage charge; Calling Card calls and calls placed to international locations are also included. Service is provided at the rates set forth below. Peak Hour Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM; Off-Peak Rates apply to calls placed at all other times. All calls are timed and billed in sixty-second increments.

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	Peak Hours	Off-Peak <u>Hours</u>	(T)
InterLATA Calls	\$0.2500	\$0.1500	
IntraLATA Calls	0.2500	\$0.1500	

### 28. Product 415

Product 415 is a Calling Card Service available to small business and residential customers who presubscribe to the following Direct Dial Services: Product 411, Product 412, Product 413, Product 414, Product 417, Product 418, Product 419, and Product 420. Service is provided at a rate of \$.12 per minute. All calls are timed and billed in full minute increments. A per call charge of \$.95 is also applicable to calls placed using a company calling card.

# 29. <u>Product 416</u>

Product 416 is a residential calling card service which is available to customers who utilize a Qwest service on a non-presubscription basis. This arrangement does not permit card holders to terminate calls to locations outside of the contiguous United States. This service is provided at a rate of \$.15 per minute. All calls are timed and billed in sixty-second increments. A per call charge of \$.95 is also applicable. The customer may obtain a calling card by: 1) sending in a response from a Company mailing; 2) positively responding to a solicitation from an authorized representative of the Company; or, 3) calling the Company's toll free number.

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### 30. Product 417

Product 417 is designed for residential customers. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Service is provided at a rate of \$.12 per minute. All calls are timed and billed for an initial period of sixty-seconds, usage thereafter is timed and billed in six-second increments. A monthly recurring charge of \$4.50 applies for each location subscribed to this service.

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### 31. Product 418

Product 418 is a residential outbound service. Access is available on a presubscription basis; Dial-up service is provided in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Service is provided at a rate of \$.14 per minute. All calls are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments. The minimum monthly usage charge for this service is \$4.50 per account. Usage for all calls is credited toward the minimum monthly usage charge (i.e., interstate and intrastate direct dial calls, calls placed to international locations and calling card calls).

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## 32. Product 419

Product 419 is designed for residential customers whose monthly usage for interstate calls equals or exceeds \$15.00. This product is available on a presubscription basis; dial-up access is permitted in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers may subscribe to this service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. A minimum monthly usage charge of \$4.50 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. Intrastate service is provided at the base rates shown below. All calls are timed and billed for an initial period of sixty-second increments; usage thereafter is timed and billed in six-second increments. Under this arrangement, a discount of \$.02 per minute is applied to customers whose undiscounted total monthly usage for intrastate calls and calls placed within the contiguous United States equals or exceeds \$15.00. The discount applies to all intrastate calls and interstate calls (calls which originate and terminate within the contiguous United States) placed between Monday and Saturday.

	Base Rate	<u>Discounted Rate</u>
InterLATA Calls	\$0.1400	\$0.1200
IntraLATA Calls	0.1400	\$0.1200

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# 33. <u>Product 420</u>

Product 420 is an outbound service designed for residential users. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. A minimum monthly usage charge of \$4.50 per account is applicable to this service. Usage for all calls is credited toward the minimum monthly usage charge (i.e., interstate and intrastate direct dial calls, calls placed to international locations and calling card calls). Service is provided at the per minute rates shown below. Peak Hour Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM; Off-Peak Rates apply to calls placed at all other times. All calls are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments.

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	Peak Hours	Off-Peak <u>Hours</u>	(T)
InterLATA Calls	\$0.2500	\$0.1500	
IntraLATA Calls	0.2500	0.1500	

## 34. <u>Charter Member Programs</u>

Customers who subscribe to Product 411 or Product 417 on or before December 31, 1998 may elect to enroll in one of the following programs:

- 1. <u>Program 433:</u> Product 411 Customers who select this option will be guaranteed that the rates and charges for intrastate service will not change until January 1, 2001. Rates and charges for service on and after January 1, 2001 may be increased from prior levels.
- 2. <u>Program 434:</u> Under this option, Product 417 Customers are guaranteed that the rates and charges for Product 417 service will not change until January 1, 2001. Rates and charges for service on and after January 1, 2001 may be increased from prior levels.

- 34. <u>Charter Member Programs</u> (Continued)
- 3. Free Minute Program: In the alternative, Customers subscribing to Product 411 or Product 417 may elect to automatically accumulate a credit of free minutes (usage credit) for each month that the Customer uses the service for up to 42 months. Such credits are based upon the Customer's usage for intrastate and interstate outbound calls only; calling card usage and calls placed to international locations are not included and do not qualify for credit awards. Usage Credits will be noted on the customer's invoice and will be applied to the Customer's usage for calls placed throughout the month following the issuance of the credit (credit month). Usage Credits which exceed the Customer's minutes of use for the credit month cannot be carried over to subsequent months. In order to qualify for Usage Credits, the Customer must remain a user of to Product 411 or Product 417. Customers who select to use a Owest product offering other than Product 411 or Product 417 will: 1) be awarded usage credits up until the month prior to the cancellation of service; and, 2) terminate their eligibility for participation this program. If at any time during this promotion, the Customer presubscribes to an interexchange carrier other than Qwest, the Customer will: 1) forfeit any unawarded usage credits for the entire six month qualification period; and, 2) terminate their eligibility for this program. Customers who are not good payment standing with the Company are not eligible to receive credit awards. Usage credits will accumulate and be applied to the Customer's account on a six month basis in accordance with the following schedule.

Subscription	Monthly Usage	Six Month Usage
Period	Credit	Credit Award
6 months	10	60
12 months	20	120
18 months	30	180
24 months	40	240
30 months	50	300
36 months	60	360
42 months	70	420

All Material Shown on this Page Is New.

Issue Date: September 26, 1997 Effective Date: October 10, 1997

# 35. <u>Product 432</u>

Product 432 is a residential outbound service which is made available through an authorized representative of the Company. Customers may presubscribe to the service through the Customer's local exchange carrier; dial-up access is also available. Service is provided at a rate of \$.12 per minute. All calls are timed and billed in six-second increments. Customers may also obtain a Connections Calling Card for use when traveling. A monthly recurring charge of \$3.95 per location is also applicable.

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## 36. Product 100

Product 100 is designed for businesses whose total monthly usage for all long distance traffic exceeds \$1,000.00. Customers may utilize switched or dedicated access facilities to interconnect with the network. This service can be arranged to process outbound and/or inbound calls. The Minimum Service Period for this service one month. Under this arrangement, discounted rates are applicable to calls placed by Customers who subscribe to the service on an annual term basis and establish a Minimum Monthly Usage Guarantee. The Minimum Monthly Usage Guarantee is comprised of total monthly usage charges for all services (including outbound and inbound interstate, intrastate, international calls, Directory Assistance, Calling Card, and Conference Calling service). Customers are not required to remit the Minimum Monthly Usage Guarantee to the Company for the initial ninety days of service. Service is provided in accordance with the following schedules. All calls are timed for an initial period of eighteen seconds, usage thereafter is timed and billed in six-second increments. Calling Card service is available at a rate of \$.12 per minute; a per call charge of \$.40 is also applicable. Customers who discontinue service prior to the end of the service agreement term are subject to a forfeiture equal to 25% of the Monthly Commitment for each month remaining on the contract term.

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Switc	ched Access Outbound	& Inbound Service	
Usage Guarantee	One Month Term	1 Year Term	2 Year Term
\$1,000.00	\$0.1350	\$0.1290	\$0.1350
\$5,000.00	\$0.1350	\$0.1210	\$0.1310
\$10,000.00	\$0.1350	\$0.1160	\$0.1250

<u>Dedic</u>	ated Access Outbound	& Inbound Service	
Usage Guarantee	One Month Term	1 Year Term	2 Year Term
\$1,000.00	\$0.0870	\$0.0840	\$0.0800
\$5,000.00	\$0.0870	\$0.0800	\$0.0770
\$10,000.00	\$0.0870	\$0.0750	\$0.0720

# 37. <u>Product 446</u>

Product 446 is a toll-free inbound calling arrangement designed for residential users of Product 445. Under this arrangement, the Customer, not the account associated with the originating location, is billed for all rates and charges associated with the service. Persons wishing to contact the Customer dial a toll free access number and a 4-digit security code; the call is then routed to the Customer's telephone. Service is provided at a rate of \$.11 per minute. All calls are timed and billed in one minute increments.

All material shown on this page is new.

Issue Date: January 6, 1998 Effective Date: January 20, 1998

## 38. Product 430

Product 430 is an outbound service designed for residential customers. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service through an authorized representative. Service is provided at a rate of \$.12 per minute. All calls are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments.

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#### 39. Product 431

Product 431 is an inbound service enables residential users to provide toll-free calling to their home telephone. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service through an authorized representative. Service is provided at a rate of \$.12 per minute. All calls are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments.

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#### 40. Product 116

This product offering is an outbound service arrangement designed for businesses whose average monthly usage exceeds \$1,000.00 but whose long distance traffic patterns vary from month to month. Customers interconnect with the network via dedicated T-1 access facilities. The Minimum Service Period for this service one month. Intrastate service is provided at a rate of \$.087 per minute. All calls are timed for an initial period of eighteen seconds, usage thereafter is timed and billed in six-second increments. Calling Card service is available at a rate of \$.12 per minute; a per call charge of \$.40 is also applicable.

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## 41. <u>Product 123</u>

Product 123 is a dedicated service which is designed for medium size businesses whose inbound traffic patterns vary from month to month. Under this arrangement, Customers interconnect with the network via dedicated T-1 access facilities. Intrastate service is provided at a rate of \$.087 per minute. All calls are timed for an initial period of eighteen (18) seconds, usage thereafter is timed and billed in six (6) second increments. The Minimum Service Period for this service one month.

All Material Shown on this Page Is New.

Issue Date: March 5, 1998 Effective Date: March 19, 1998

# 42. Special Product 100 Offering

Customers who subscribe to Product 100 are eligible for the following promotional offerings:

1. <u>Program 100 Switched Service</u>: The Company will reduce the Minimum Monthly Guarantee of \$1000.00 to \$500.00 until June 30, 1998. After that date, the standard Minimum Monthly Guarantee of \$1000.00 will be reinstated.

2. <u>Program 100 Dedicated Service</u>: The Company will waive all charges for installation of the service as well as the \$100.00 monthly recurring charge for AIF functions for Customers who subscribe to Product 100 on or before June 30, 1998.

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3. Free Month Program: Customers who subscribe to a Product 100 service for a one or two year term will receive a free month of usage charges as a credit on the invoice for the 13th month of service; Customers who subscribed to a Product 100 service for a two year term will also receive a free month of usage charges as a credit on the invoice for the 25th month of service. Credits are based upon the Customer's average total monthly usage charges for the period preceding the month in which the credit is issued. This offer will expire on June 30, 1998.

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4. <u>Incentive Program:</u> In order to obtain Product 100 Customers, and in response to offers by other interexchange carriers, the Company may offer prospective customers an additional discount of 5%, 10%, 15%, or 20% off total monthly usage charges for the service. This offer will be available to prospective customers until June 30, 1998.

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Issue Date: May 5, 1998 Effective Date: May 19, 1998

## 44. Product 425\*

Product 425 is an outbound service designed for residential customers. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Intrastate service is provided at a rate of \$.12 per minute. Calls placed using this service are timed and billed in sixty-second increments.

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### 45. Product 426

Product 426 is an outbound service which is available to residential customers. Access to the network is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. A minimum monthly usage charge of \$5.00 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. Intrastate service is provided at a rate of \$.12 per minute. Calls placed using this service are timed and billed in sixty-second increments.

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### 46. <u>Product 435</u>

Product 435 is a residential outbound service. Customers subscribe to the service through an authorized representative of the Company. The service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. A monthly recurring charge of \$3.00 applies for each location subscribed to this service. Service is provided at a rate of \$.14 per minute. Calls placed using this service are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments.

(T) (C)

<sup>\*</sup> Beginning September 30, 1998, this product offering will no longer be available to new customers.

## 47. Product 436

Product 436 is an inbound service designed for residential users. Under this arrangement, callers dial a toll free access number and a security code; the call is then routed to the Customer's telephone. Customers subscribe to the service through an authorized representative of the Company. A monthly recurring charge of \$2.50 applies for each location subscribed to this service. Service is provided at a rate of \$.14 per minute. Calls placed using this service are timed and billed for an initial period of (60) seconds, usage thereafter is timed and billed in six (6) second increments.

#### 48. Optimum Rate Program

This program offers an optimum credit to Customers who subscribe to Products 411, 413, 417, 419, 425, 426, 433, or 434 (qualifying service). The optimum credit is determined by rerating Direct Dial, Dial Up, and Calling Card calls placed from the US Mainland to interstate, intrastate, and international locations (qualifying calls) as described below.

Under this program, qualifying calls placed during the credit period are rerated in accordance with the following rate schedules. An adjusted balance will then be determined for each rate schedule. To ascertain the amount of the optimum credit, the lowest adjusted balance is deducted from the amount invoiced to the Customer for qualifying calls during the credit period. The optimum credit will be issued to the Customer on a subsequent invoice for the qualifying service. In order to qualify for an optimum credit, Customers must remain on the qualifying service for at least one month proceeding the credit period. Customers who cancel service prior to the issuance of the optimum credit for the credit period will forfeit any credits determined under the Optimum Rate Program. The credit period for Customers whose average total monthly usage charges for qualifying calls is greater \$15.00 per month is ninety (90) days. Customers whose average total monthly usage charges for qualifying calls is equal to or less than \$15.00 per month are subject to a 180 day credit period.

For rerating purposes, all calls will be measured in full minute increments. Partial minutes are rounded to the next full minute. Calls which begin in one rate period and end in another will be rerated based upon the time of day for each portion of the call.

All Material Shown on this Page Is New.

Issue Date: May 5, 1998 Effective Date: May 19, 1998

# 48. Optimum Rate Program (Continued)

Option A rerates intrastate calls in accordance with the following rate schedule. The rates and charges set forth below are applicable to all calls, regardless of the time of day the call was placed.

	Rate Per Minute	Per Call Charge
Direct Dial and Dial-Up Calls	\$0.15	\$0.00
Calling Card Calls	\$0.30	\$0.30

Option B rerates intrastate calls in accordance with the per minute rates shown below. Peak Hour rates are applicable to calls placed between 7:00 a.m. to 6:59 p.m. Monday through Friday. Off-Peak Hour rates are applicable at all other times. A minimum monthly usage charge of \$5.00 is also applicable.

InterLATA Calls	Peak Hours	Off-Peak Hours
Direct Dial and Dial-Up Calls	\$0.25	\$0.12
Calling Card Calls	\$0.40	\$0.40
IntraLATA Calls	Peak Hours	Off-Peak Hours
Direct Dial and Dial-Up Calls	\$0.25	\$0.12
Calling Card Calls	\$0.40	\$0.40

Option C rerates intrastate calls in accordance with the per minute rates and call charges shown below. Peak Hour rates are applicable to calls placed between 7:00 a.m. to 6:59 p.m. Monday through Friday. Off-Peak Hour rates are applicable at all other times.

	Peak Hours	Off-Peak Hours	Per Call Charge
Direct Dial and Dial-Up Calls	\$0.25	\$0.15	\$0.00
Calling Card Calls	\$0.30	\$0.30	\$0.30

All Material Shown on this Page Is New.

Issue Date: May 5, 1998 Effective Date: May 19, 1998

# 49. <u>Product 421</u>

Product 421 is residential calling card service. Customers subscribe to the service through an authorized representative of the Company. Access to the service is accomplished by dialing a toll-free number and entering a valid personal identification code. Service is provided at a rate of \$.20 per minute. All calls are timed and billed in sixty-second increments. A monthly recurring charge of \$1.00 per customer, also applies.

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#### 50. Product 422

Product 422 is a calling card service designed for residential users. Customers access the service by dialing a toll free number and entering a valid account number. Customers subscribe to the service through an authorized representative. Intrastate service is provided at a rate of \$.30 per minute. All calls are timed and billed in sixty-second increments. A charge of \$.30 per call is applicable to all calls placed using this service.

(C)

#### 51. Product 438

Product 438 enables users of cellular or Personal Communications Services (PCS) telephones to place intrastate long distance calls. The Customer may subscribe to this service either through an authorized representative of the Company or by contacting the Company directly. The Company is not responsible if communications cannot be established or maintained due to Cellular Access or PCS Access or because of adverse atmospheric or other like limitations. Service is provided at a rate of \$.15 per minute. All calls are timed in sixty-second increments.

(T) (C)

## 52. Product 169

Product 169 is an outbound direct dial service designed for residential users. Customers subscribe to the service through an authorized representative of the Company. This service is only available in locations where equal access has been implemented by the local exchange carrier. Service is provided a rate of \$.12 per minute. All calls are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments.

(T) (C)

#### 53. Product 170

Product 170 is a residential outbound service. This service is only available in locations where equal access has been implemented by the local exchange carrier. Customers subscribe to the service through an authorized representative of the Company. Service is provided a rate of \$.13 per minute. All calls are timed and billed for an initial period of sixty seconds, usage thereafter is timed and billed in six-second increments.

(T) (C)

## 54. <u>Product 601</u>

Product 601 is an outbound direct dial service designed for small businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Under this arrangement, a discounted rate is applicable when the customer's total monthly usage equals or exceeds \$50.00 as set forth in the following rate table. Total monthly usage encompasses total base rate charges and per call fees associated with all calls placed using Product 601 and Product 602, Calling Card Calls and calls placed to Directory Assistance. All calls are timed and billed for an initial period of eighteen seconds. Usage thereafter is timed and billed in six-second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. This service may be combined with Product 602.

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Total Monthly Usage	Rate Per Minute	Off-Peak
\$0.00 - \$49.99	\$0.1200	\$0.1200
\$50.00 - \$1999.99	0.0950	0.0950
Over \$2000.00	0.1200	0.1200

# 55. <u>Product 602</u>

Product 602 enables small and medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. Under this arrangement, a discounted rate is applicable when the customer's total monthly usage equals or exceeds \$50.00 Total monthly usage encompasses total base rate charges and per call fees for all calls placed using Product 601 and Product 602, Calling Card Calls and calls placed to Directory Assistance. Intrastate service is provided as described below. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. A monthly recurring charge of \$5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer's option, this service may be combined with Product 601.

Total Monthly Usage	Peak Hours	Off-Peak Hours
\$0.00 - \$49.99	\$0.1200	\$0.1200
\$50.00 - \$1999.99	\$0.0950	\$0.0950
Over \$2000.00	\$0.1200	\$0.1200

All Material Shown on this Page Is New.

Issue Date: May 20, 1998 Effective Date: June 1, 1998

## 56. Product 608

Product 608 is an outbound direct dial service designed for small and medium size businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of \$.105 per minute. All calls are timed and billed for an initial period of eighteen seconds, usage thereafter is timed and billed in six-second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. This service may be combined with Product 609.

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#### 57. Product 609

Product 609 enables small and medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of \$.105 per minute. All calls are timed and billed for an initial period of eighteen seconds, usage thereafter is timed and billed in six-second increments. A monthly recurring charge of \$5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer's option, this service may be combined with Product 608.

(T) (T)

# 58. <u>Product 614</u>

Product 614 is an outbound direct dial service designed for medium size businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of \$.105 per minute. All calls are timed and billed for an initial period of eighteen seconds, usage thereafter is timed and billed in six-second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. This service may be combined with Product 615.

(T) (C)

## 59. <u>Product 615</u>

Product 615 enables medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of \$.105 per minute. All calls are timed and billed for an initial period of eighteen seconds, usage thereafter is timed and billed in six-second increments. A monthly recurring charge of \$5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer's option, this service may be combined with Product 614.

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### 59a. Product 427

Product 427 is an outbound direct dial service designed for residential customers. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of \$.12 per minute. All calls are timed and billed in sixty-second increments.

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## 60. Q.guaranteed

Q.guaranteed will no longer be available to new customers as of November 30, 2007. Current Q.guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

(N) | (N)

#### General Description

Q.guaranteed is a voice and data service offering flat rates based on **term** and **minimum usage commitments**. Q.guaranteed is designed for new businesses with monthly revenue between \$100 to \$100,000. It is available on a month-to-month basis, one year, two year, or three year term commitment and the terms have thirteen (13) commitment levels.

## **Billing and Rounding**

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental. For customers who sign up after November 6, 2000 call rounding will be initial eighteen (18) seconds and six (6) second incremental.

#### Directory Assistance

Directory Assistance is available for all Q.guaranteed customers.

#### Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all customers. Qwest will count the customer's total Q.guaranteed service usage set forth in the customer's term commitment; less taxes, monthly recurring charges, and non-recurring charges to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the customer's invoiced usage charges are less than the required Monthly Commitment, the customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month customers, this requirement will be applied beginning with the customer's first full month's invoice. For those customers who sign a one, two, or three year term commitment, this requirement will be applied with their fourth full month's invoice.

#### Renewals

The customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to: Qwest, Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016. If written notification is not submitted to Qwest at least thirty (30) days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

Issue Date: November 23, 2007 Effective Date: November 30, 2007

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## **Early Termination Charges**

Customers who terminate their term commitment prior to the expiration date and do not provide written notification to Qwest, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

Customers who terminate their term commitment prior to the expiration date and do provide written notification to Qwest, will be responsible for the following charges, payable upon receipt:

#### • 1 Year Contract

Early termination charges for customers who terminate service prior to the expiration of their one-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

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### 2 Year Contract

If the contract is in the first 12 months, the Customer will be responsible to Qwest for:

The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the contract is in the second 12 months, the Customer will be responsible to Qwest for: (T)

The remaining number of months multiplied by the monthly commitment level.

## Early Termination Charges (Continued)

#### 3 Year Contract

If the contract is in the first 12 months, the customer will be responsible to Qwest for:

The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the customer will be responsible to Qwest for:

The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the customer will be responsible to Qwest for:

The remaining number of months multiplied by the monthly commitment level.

#### Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

All material on this page is new.

#### Guarantees

Q.guaranteed customers are eligible to receive the following guarantees:

Rate Guarantee - Qwest guarantees that if tariffed usage rates increase or tariffed discounts decrease beyond the tariff in effect at the time the customer begins a term commitment, these usage rate increases or discount decreases will not be passed on to the customer during the length of the Customer's term. This guarantee does not apply to: (i) rates for Qwest international services; or, (ii) rate modifications instituted by Qwest in response to the actions of any regulatory agency, legislative body or court of competent jurisdiction.

**Customer Satisfaction Guarantee** - Except as set forth below, customers who sign a term agreement with Qwest and terminate service prior to the expiration of their term agreement will be held responsible for all early termination charges as set forth in the agreement.

#### New Customer Initial Ninety (90) Day Guarantee

For the purpose of this Section, "New Customer" is defined as any person or entity which has not utilized any Qwest service in the prior twelve (12) month period. After the date of first usage of a New Customer's Qwest service, and before the ninety-first (91st) day following such date of first usage, if the New Customer notifies Qwest that it is dissatisfied with Qwest's service for any reason and wishes to cancel its Qwest service, Qwest will:

- 1. Release the New Customer from liability for early termination charges as set forth in the agreement. New Customers will still be responsible for all charges for services utilized up to the termination date; and
- 2. Provide reimbursement for actual and applicable installation costs associated with switching it back to its previous long distance carrier. Qwest will credit New Customers utilizing switched access services an amount equal to the applicable Primary Interexchange Carrier (PIC) change charge actually incurred and paid by the New Customer up to a maximum of \$10.00 per line. Qwest will credit New Customers utilizing dedicated access services an amount equal to the applicable installation charges actually incurred and paid by the New Customer up to a maximum of \$200.00 per DS-0 line and a limit of 100 DS-0 lines. In order to qualify for this offering, the New Customer must, within sixty (60) days of sending written notice of termination to Qwest, submit invoices documenting the actual installation charges for which it seeks a credit.

All material on this page is new.

**Guarantees** (Continued)

## **Customer Satisfaction Guarantee** (Continued)

New Customer Initial Ninety (90) Day Guarantee (Continued)

Notice of termination can be made by telephone to Qwest's customer service number (1-800-860-1020) if the New Customer has two (2) or fewer switched access lines. Otherwise notification must be in writing and must be sent to:

Qwest Communications Corp. Attention: Cancellation Notification Department 0270/1021 4650 Lakehurst Court Dublin OH 43016

#### **Qwest's Customer Satisfaction Guarantee**

Customers who have entered into a term agreement for Qwest service may terminate their agreement with Qwest prior to the expiration of the term without liability for early termination charges (except as set forth herein) if Qwest fails to provide billing and/or transmission services in accordance with industry standards within thirty (30) days after receipt of written notification from the customer specifying that an Qwest billing and/or transmission service deficiency exists and issuance of an Qwest trouble ticket. If the Customer terminates a term agreement because Qwest is unable to cure an Qwest billing and/or transmission service deficiency within thirty (30) days of receipt of the Customer's written notice and issuance of a trouble ticket, the customer will be entitled to receive:

1. A prorated portion of any tariffed discounts and/or credits that the customer would have been entitled to receive based on the portion of the term that has expired; and

All material on this page is new.

Guarantees (Continued)

**Customer Satisfaction Guarantee** (Continued)

Qwest's Customer Satisfaction Guarantee (Continued)

2. Reimbursement for actual and applicable installation costs associated with switching it back to its previous long distance carrier. Qwest will credit Customers utilizing switched access services an amount equal to the applicable Primary Interexchange Carrier (PIC) change charge actually incurred and paid by the Customer up to a maximum of \$10.00 per line. Qwest will credit Customers utilizing dedicated access services an amount equal to the applicable installation charges actually incurred and paid by the Customer up to a maximum of \$200.00 per DS-0 line and a limit of 100 DS-0 lines. In order to qualify for this offering, the Customer must, within sixty (60) days of sending written notice of termination to Qwest, submit invoices documenting the actual installation charges for which it seeks a credit.

In order to qualify for this guarantee, the Customer must notify Qwest in writing of its intent to cancel its Qwest service thirty (30) days prior to the requested termination date. Written notification must be sent to:

Qwest Communications Corp. Attention: Cancellation Notification Department 0270/1021 4650 Lakehurst Court Dublin, OH 43016

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Issue Date: December 28, 1999 Effective Date: January 11, 2000

**Guarantees** (Continued)

**Toll Free Service Assurance Guarantee** - If a Toll-Free line provided by Qwest to the Customer is subject to a "Service Disruption", Qwest will, within 15 minutes of the exact time of completion of the Confirmation Process, reroute traffic from the Affected Toll-Free Line to any working number: (i) terminating in forty-eight (48) contiguous United States "Domestic U.S."); and, (ii) which is provided by Qwest to the Customer. If Qwest fails to reroute such traffic within fifteen (15) minutes after completion of the Confirmation Process ("Toll-Free Line Outage"), Qwest will credit to the Customer's account an amount equivalent to the lesser of: (i) one hundred percent (100%) of the usage for the Affected Toll-Free Line for the entire month in which the Toll-Free Line Outage occurred; or, (ii) one hundred ten percent (110%) of the usage for the Affected Toll-Free Line in the month prior to the month in which the Toll-Free Line Outage occurs.

- "Service Disruption" is defined as a degradation in the performance of a toll-free line provided by Qwest to the Customer ("Affected Toll-Free Line") which completely disallows Qwest from terminating calls to such Affected Toll-Free Line.
- The "Confirmation Process" is defined as: (i) the Customer's telephonic notification to a Qwest Customer Service Representative of a Service Disruption and the furnishing by the Customer of certain information (including the Customer's name and address, the Customer's Qwest account number and the Affected Toll-Free Line, the service subscribed to by the Customer and the approximate time the Service Disruption began; and, (ii) acknowledgment from such Qwest Customer Service Representative that traffic to the Affected Toll-Free Line will, in accordance with the terms of this Guarantee, be rerouted within 15 minutes of the conclusion of the Customer's telephone call to Qwest.
- The credit will be applied within sixty (60) days of the Service Disruption. The credit will be calculated based on all calls to the Affected Toll-Free Line(s) and applied to the Customer's interstate usage.
- Qwest is guaranteeing only that calls will be rerouted within 15 minutes upon completion
  of the Confirmation Process, not that service will be restored to the main location in that
  time-frame. Qwest's only obligation under this Guarantee is to issue the appropriate
  credit as described above.

All material on this page is new.

**Guarantees** (Continued)

#### **Toll Free Service Assurance Guarantee** (Continued)

- A maximum of five (5) affected toll free numbers per Customer, per occurrence will be covered under this Guarantee.
- The Customer is required to designate and provide to Qwest a working telephone number with enough capacity to handle the rerouted traffic. Qwest will not be responsible or liable for uncompleted calls due to problems with the working telephone number or insufficient capacity or number of lines at the working telephone number designated by the Customer.

The Toll-Free Service Assurance Guarantee shall not apply for the following:

- a Service Disruption is caused by the negligence, errors, or omission of the affected Customer or others authorized by the Customer to use the Customer's service;
- 2) a Service Disruption is caused due to the failure or malfunction of any power, equipment, service, or systems not provided directly by Qwest;
- a Service Disruption occurs during any period in which Qwest or its agents are not afforded access to the premises where access lines associated with the Affected Toll-Free Line is terminated; provided, however, that such access is needed to prevent Service Disruption;
- 4) a Service Disruption occurs during any period when the Customer has released the service to Qwest for maintenance or rearrangement purposes, or for the installation or de-installation of a Customer order;
- 5) a Service Disruption occurs during a period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis;

All material on this page is new.

Guarantees (Continued)

# Toll Free Service Assurance Guarantee (Continued)

- 6) a Service Disruption occurs due to network busy conditions;
- 7) a Service Disruption non immediately/promptly reported to Qwest;
- 8) a Service Disruption is caused by the failure of an underlying local exchange carrier or third party carrier of local, switched and/or dedicated service that Qwest relies on to provide service to the Customer.
- 9) a Service Disruption is caused by the failure of the National SMS 800 database and/or system;
- 10) Qwest is not the Responsible Organization ("Resp Org") for the Affected Toll-Free Line;
- 11) The on-line portion in a multi-carrier situation;
- 12) The Customer is utilizing Qwest's Toll-Free Verified and Non-verified PAC, GeoRouting, or Menu Routing services;.
- a Service Disruption caused by the Customer's use of Qwest services in any unauthorized or unlawful manner; and/or,
- a Service Disruption is caused by or resulting from a *force majeure* event beyond the reasonable control of Qwest including, but not limited to, an act of God, government regulations, or national emergency.

All material on this page is new.

Guarantees (Continued)

#### **Performance Guarantees:**

The following three performance guarantees are only available to those customers who commit to a monthly volume level of \$7,000 or greater:

**Installation Guarantee** - Qwest guarantees that it will install the customer's Q.guaranteed service, switched and/or dedicated, including frame relay, by the date promised to the customer, or the customer is entitled to receive a \$500 credit (if commitment level is between \$7,000 and \$20,000) or a \$1,000 credit (if commitment level is between \$35,000 and \$100,000). This credit will be applied on the customer's subsequent month's invoice.

**Quarterly Account Review Guarantee** - Qwest guarantees that the assigned Qwest account team will review all new Q.guaranteed customer's accounts on a quarterly basis for the entire length of the customer's term commitment.

All material on this page is new.

# **Guarantees** (Continued)

**Service Outage Resolution Guarantee** - Qwest guarantees that it will restore any service outages the customer may incur on their end-to-end Q.guaranteed service within four (4) hours or less or the customer is entitled to receive a \$500 credit (if commitment level is between \$7,000 and \$20,000) or a \$1,000 credit (if commitment level is between \$35,000 and \$100,000). This credit will be applied on the customer's subsequent month's invoice. The Service Outage Resolution Guarantee shall not apply for the following reasons:

- 1. Interruptions caused by the negligence of the customer or others authorized by the customer to use the customer's service.
- 2. Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.
- 3. Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access line is terminated.
- 4. During any period when the customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 5. Interruptions not immediately/promptly reported to Qwest.
- 6. Interruptions during any period when the customer or user has released service to Qwest for maintenance or rearrangement purpose, or for the installation of a customer service order.
- 7. Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
- 8. Labor strikes.

All material on this page is new.

# **Guarantees** (Continued)

The following three performance guarantees are available to all customers regardless of monthly volume commitment levels:

Network/Service Availability Guarantee - Qwest guarantees for all Basic Digital Service, Extended Digital Service, Terrestrial Digital Service, and High Speed Digital Service circuits that it will provide an average of 99.9% customer network availability and 99.85% end-to-end availability (when access is ordered by Qwest on behalf of the customer) per month for all Q.guaranteed customers or the customer is entitled to receive a credit equal to 10% of the customer's network port and PVC/CIR monthly recurring charges for that month. This credit will be applied on the customer's subsequent month's invoice and shall be in lieu of any service interruption or outage credit(s) that the customer might have been entitled to receive as set forth in this tariff. This credit is applicable on a per account basis per month and is based on the average availability across all of the customer's circuits throughout the given month. This guarantee shall not apply to @ccess service or Private Line Service.

Network availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the customer informs Qwest of service non-availability and ends on the date of service restoration. For purposes of this measurement, the private line circuit will be measured from Point of Presence to Point of Presence and will not include customer premise equipment or local access facilities.

No credit allowances will be made for:

- 1. Circuits provisioned within the last 30 days.
- 2. Interruptions caused by the negligence of the customer or others authorized by the customer to use the customer's service.
- 3. Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.

All material on this page is new.

### **Network/Service Availability Guarantee** (Continued)

- 4. Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access lines associated with the customer's service are terminated.
- 5. Interruptions during any period when the customer or user has released service to Qwest for maintenance or rearrangement purpose, or for the installation of a customer service order.
- 6. Interruptions during any period when the customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 7. Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
- 8. Labor Štrikes.

End-to-end availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs Qwest of service non-availability and ends on the date of service restoration. For purposes of this measure, the private line circuit will be measured from demarcation point to demarcation point, and will not include customer premise equipment.

<u>Calculation</u>: Monthly Network Availability Time (%) - 1- [Total minutes of network non-availability per month / (Total number of private line circuits x days in month x 24 hours x 60 minutes)].

All material on this page is new.

# **Guarantees** (Continued)

**Frame Delivery** - Qwest guarantees to achieve a Frame Delivery rate of 99.9% for CIR frames (end-to-end CIR packet delivery only applies to frame slot marked discard eligible). Qwest guarantees to achieve a Frame Delivery rate of 99% for non-CIR frames. If Qwest does not meet this guarantee, the Customer is entitled to a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month.

<u>Definition</u>: Frame Delivery is the percentage of frames which are successfully delivered over the Qwest network, excluding frames which are not delivered due in whole or in part to factors unrelated to the Qwest network.

<u>Calculation</u>: Frame Delivery (Throughput) is measured as the percentage of frames presented to the Qwest network by the Customer versus those which are successfully delivered by the Qwest network. The percentage is based on Frame Delivery (Throughput) across the Customer's entire network, not on an individual location or PVC basis.

<u>Exclusions</u>: Frame Delivery (Throughput) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

- 1. Any act or omission causing interruptions by negligence on the part of the Customer, its contractors, any local access provider, or any other entity over which the Customer exercises control or has the right to exercise control.
- 2. Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.
- 3. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 4. Any circuits provisioned within the last 30 days.

All material on this page is new.

**Guarantees** (Continued)

### Frame Delivery (Continued)

Exclusions (Continued)

- 5. Scheduled maintenance interruptions and outages.
- 6. Labor strikes.
- 7. Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
- 8. Frames dropped at infrastructure egress due to improper customer specifications of customer port speeds.
- 9. Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.

**Network Transit Delay** - Qwest guarantees to achieve a one-way Network Transit Delay within the continental United States for 100 byte frames at 35 milliseconds or less, 500 byte frames at 95 milliseconds or less, and 1,600 byte frames at 250 milliseconds or less (including protocol overhead). Network Transit Delay (Latency) measures only delay on the Qwest network, external factors which may cause delay (e.g., access serialization, access link congestion) are excluded from the measurement. If Qwest does not meet this guarantee, the customer is entitled to a credit equal to 10% of the customer's network port and PVC/CIR monthly recurring charges for that month.

<u>Definition</u>: Network Transit Delay (Latency) measures one-way delay between the origination and destination infrastructure ports. It is defined as the period of time commencing with transmission of the last bit of a packet from the origination infrastructure.

All material on this page is new.

# **Guarantees** (Continued)

#### **Network Transit Delay** (Continued)

<u>Exclusions</u>: Network Transit Delay (Latency) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

- 1. Any act or omission causing interruptions by negligence on the part of the customer, its contractors, any local access provider, or any other entity over which the customer exercises control or has the right to exercise control.
- 2. Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access lines associated with the customer's service are terminated.
- 3. Interruptions during any period when the customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 4. Any circuits provisioned within the last 30 days.
- 5. Scheduled maintenance interruptions and outages.
- 6. Labor strikes.
- 7. Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
- 8. During periods in which a major network component (e.g., backbone link or gateway switch) is not functioning and the network is in an emergency reroute configuration.
- 9. Interruptions due to failure of power, equipment, service, or systems not provided by Owest.

All material on this page is new.

# **Guarantees** (Continued)

#### **Network Transit Delay** (Continued)

<u>Credit Limitation</u>: If the customer experiences network or service performance for Qwest FramePlus Frame Relay at levels below those stated herein for two or more elements (Network Availability, Frame Delivery, and Network Transit Delay) in the same month, the customer is entitled to receive credits pursuant to one of the applicable credit sections only. In addition, Qwest will not issue credits pursuant to the Service Level Guarantee for more than six months in any twelve month period.

<u>Availability</u>: Tariffed Qwest FramePlus Frame Relay service elements may not be available at or between all service points.

#### Plus Program

If a term customer's usage charges meet or exceed any other higher monthly commitment level, the customer will be credited the difference between the rates at the level/term it committed to and the rates it would have received if it has committed to the second commitment level above their monthly volume commitment level with the same term length. The credit will be applied in the actual month in which the usage occurred. Month-to-Month customers are not eligible for the Plus Program.

#### Q.guaranteed - WorldCard

Q.guaranteed WorldCard is a flat, per minute rated calling card service, with a per call surcharge. Rates are quoted in full minutes. Call rounding is six (6) second initial and six (6) second increments.

#### Enhanced Toll Free Features

Q.guaranteed offers Enhanced Toll Free Features for all Q.guaranteed customers. If the customer signs a term commitment, the customer is eligible to receive selected features at a 'packaged' rate or the customer can subscribe to features individually.

All material on this page is new.

# Q.guaranteed - FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access FramePlus at Qwest's closest Points of Presence (POPs). Within the POP, Qwest designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. Qwest dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

#### Rates

#### A. Switched

1. <u>Group 1</u> - Commitment Levels of \$100, \$250, \$500, and \$1,000

	MTM	1 Year	2 Year	3 Year	
<b>MAXIMUM</b>	\$0.250	\$0.220	\$0.216	\$0.212	
<b>EFFECTIVE</b>	\$0.108	\$0.105	\$0.103	\$0.101	(R)

2. Group 2 – Commitment Levels of \$2,000, \$4,000, \$7,000; and \$12,000

	MTM	1 Year	2 Year	3 Year	
<b>MAXIMUM</b>	\$0.205	\$0.214	\$0.210	\$0.206	
<b>EFFECTIVE</b>	\$0.108	\$0.102	\$0.100	\$0.098	(R)

3. <u>Group 3</u> - Commitment Levels of \$20,000, \$35,000, \$50,000; \$75,000; and \$100,000

	MTM	1 Year	2 Year	3 Year	
<b>MAXIMUM</b>	\$0.250	\$0.210	\$0.204	\$0.200	
<b>EFFECTIVE</b>	\$0.108	\$0.100	\$0.097	\$0.095	(R)

Issue Date: September 24, 1999 Effective Date: October 8, 1999

Rates (Continued)

# B. <u>Dedicated</u>

1. Group 1 - Commitment Levels of \$100, 250, \$500, and \$1,000

	MTM	1 Year	2 Year	3 Year
<b>MAXIMUM</b>	\$0.142	\$0.132	\$0.130	\$0.126
<b>EFFECTIVE</b>	\$0.071	\$0.066	\$0.065	\$0.063

2. Group 2 - Commitment Levels of \$2,000, \$4,000, \$7,000; and \$12,000

	MTM	1 Year	2 Year	3 Year
<b>MAXIMUM</b>	\$0.142	\$0.126	\$0.124	\$0.120
<b>EFFECTIVE</b>	\$0.071	\$0.063	\$0.062	\$0.060

3. <u>Group 3</u> - Commitment Levels of \$20,000, \$35,000, \$50,000; \$75,000; and \$100,000

	MTM	1 Year	2 Year	3 Year
<b>MAXIMUM</b>	\$0.142	\$0.122	\$0.120	\$0.118
<b>EFFECTIVE</b>	\$0.071	\$0.061	\$0.060	\$0.059

# C. Q.guaranteed - WorldCard Surcharge

	MAXIMUM	<b>EFFECTIVE</b>	
Per Call Surcharge	\$1.30	\$0.65	
Operator Surcharge, per call	\$4.50	\$2.25	(T)

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

Rates (Continued)

# D. Q.guaranteed - Data Services

	Fixed	Per Mile	COC MRC Per End	COC NRC Per End	Bridging
Basic Digital Service	\$ 207.00	\$ 0.29	\$ 50.00	\$ 220.00	\$ 17.00
Extended Digital Service 128	\$ 414.00	\$ 0.58	\$ 150.00	\$ 500.00	
Extended Digital Service 192	\$ 621.00	\$ 0.87	\$ 150.00	\$ 500.00	
Extended Digital Service 256	\$ 828.00	\$ 1.16	\$ 150.00	\$ 500.00	
Extended Digital Service 320	\$ 1,035.00	\$ 1.45	\$ 150.00	\$ 500.00	
Extended Digital Service 384	\$ 1,242.00	\$ 1.74	\$ 150.00	\$ 500.00	
Extended Digital Service 448	\$ 1,449.00	\$ 2.03	\$ 150.00	\$ 500.00	
Extended Digital Service 512+	\$ 1,550.00	\$ 2.30	\$ 150.00	\$ 500.00	
Terrestrial Digital Service	\$ 1,550.00	\$ 2.30	\$ 150.00	\$ 500.00	
High-speed Digital Service	\$16,000.00	\$ 42.00	\$ 500.00	\$ 2,700.00	

All material on this page is new.

Rates (Continued)

# E. Q.guaranteed - FramePlus

Port Increment	Monthly	Install	Change
in Kbps	Charge	<u>Charge</u>	Charge
64	\$ 190	\$150	\$150
128	\$ 355	\$250	\$250
192	\$ 395	\$250	\$250
256	\$ 420	\$250	\$250
320	\$ 580	\$250	\$250
384	\$ 625	\$250	\$250
448	\$ 720	\$250	\$250
512	\$ 790	\$250	\$250
576	\$ 890	\$250	\$250
640	\$ 940	\$250	\$250
704	\$ 970	\$250	\$250
768	\$ 990	\$250	\$250
832	\$1,110	\$250	\$250
896	\$1,180	\$250	\$250
960	\$1,220	\$250	\$250
1020	\$1,265	\$250	\$250
1088	\$1,330	\$250	\$250
1152	\$1,370	\$250	\$250
1216	\$1,410	\$250	\$250
1280	\$1,450	\$250	\$250
1344	\$1,500	\$250	\$250
1408	\$1,530	\$250	\$250
1472	\$1,560	\$250	\$250
1536	\$1,595	\$250	\$250

All material on this page is new.

Rates (Continued)

E. <u>Q.guaranteed - FramePlus</u> (Continued)

Permanent Virtual Circuits	CIR per 8K <u>Simplex Fees</u> \$6	Install Fees \$25	
	Monthly	Install	Change
	Recurring	Fees	Fees
Automatic Reconfiguration* Authority	\$ 250	\$ 250	\$250
	\$1,000	\$2,000	\$500



Issue Date: December 28, 1999 Effective Date: January 11, 2000

<sup>\*</sup> Per disaster recovery site.

# 60. <u>Q.guaranteed</u> <u>Rates</u> (Cont'd)

# F. Q.guaranteed – Qwest Conferencing

(T)

		Per Participant
1.	Direct Dial Meet Me	\$0.24
2.	Toll-Free Meet Me	\$0.38
3.	Operator Dial-Out	\$0.38
4.	Automated Conference: Automated Direct Dial Meet Me Automated Toll-Free Meet Me	\$0.19 \$0.27

Issue Date: July 15, 2005 Effective Date: August 15, 2005

Rates (Continued)

# G. Q.guaranteed - Broadcast Fax

1.	Month-to-Month Rate	\$0.250
2.	1, 2, and 3 Year Term Rate	
	a. Group 1 (\$100, \$250, \$500, and \$1,000	\$0.238
	b. Group 2 (\$2,000, \$4,000, \$7,000 and \$12,000)	\$0.213
	c. Group 3 (\$20,000, \$35,000, \$50,000	\$0.200

\$75,000, and \$100,000)

H. <u>Discounts</u> - This discounts will be applied to Q.guaranteed - Data Services and Q.guaranteed - FramePlus only:

Volume Level	1 Year	2 Year	3 Year
\$ 100	10%	12%	14%
\$ 250	11%	13%	15%
\$ 500	12%	14%	16%
\$ 1,000	13%	15%	17%
\$ 2,000	14%	16%	18%
\$ 4,000	16%	18%	20%
\$ 7,000	17%	19%	21%
\$ 12,000	18%	20%	22%
\$ 20,000	20%	22%	24%
\$ 35,000	21%	23%	25%
\$ 50,000	22%	24%	26%
\$ 75,000	23%	25%	27%
\$100,000	24%	26%	28%

All material on this page is new.

# 60. <u>Q.guaranteed</u> <u>Rates</u> (Cont'd)

- I. Q.guaranteed Enhanced Toll Free Features
  - 1. Basic Features Standard: Available to month-to-month and term customers:

For application of rates and charges, refer to Qwest's Interstate Rates and (C) Services Schedule No. 3. (C)

(D)

Issue Date: July 15, 2005 Effective Date: August 15, 2005

# 60. Q.guaranteed

### Rates

- I. Q.guaranteed Enhanced Toll Free Features (Cont'd)
  - 2. Toll Free Feature Package 'A' Available to term customers only:
    - a. Package includes the following features:

Time of Day Routing Day of Week Routing Day of Year (Holiday) Routing Percentage Allocation Routing

- b. Package Rates (for all features listed in Package 'A'):
  - For application of rates and charges, refer to Qwest's Interstate Rates and (C) Services Schedule No. 3. (C)
- 3. The first toll free number is free, each additional toll free number is \$5.00 per month, per toll free number.

Issue Date: July 15, 2005 Effective Date: August 15, 2005

# 61. <u>Q.biz</u>

Q.biz will no longer be available to new customers as of November 30, 2007. Current Q.biz customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

(N) | (N)

#### General Description

Q.biz is a service line consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Q.biz is intended for the small business segment billing a total of \$50 to \$2,500 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

#### Billing/Rounding

Intrastate rates are quoted in full minutes. Call rounding is thirty (30) second initial and one (1) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

#### Rates

The per minute usage rates are as follows:

	Monthly	Term	Monthly*	Term*
<b>MAXIMUM</b>	\$0.242	\$0.230	\$0.242*	\$0.230*
<b>EFFECTIVE</b>	\$0.100	\$0.095	\$0.095*	\$0.090*

#### WorldCard

The WorldCard is billed in initial thirty (30) seconds and in one (1) second additional increments. The WorldCard rates are as follows:

	MAXIMUM	<b>EFFECTIVE</b>
All time periods	\$0.60	\$0.30
Surcharge, per call	\$1.00	\$0.00

#### Terms and Agreements

Q.biz is available in month to month, twelve (12) and twenty-four (24) month term plans. There is a minimum monthly usage commitment of \$25 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

\* These rates are applicable to all new customers who sign up for Q.biz after November 6, 2000.

Issue Date: November 23, 2007 Effective Date: November 30, 2007

# 61. Q.biz (Continued)

#### Renewals

Upon expiration of the initial term and subsequent renewal term(s), the Customer's Agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current tariffed rates in effect at the time of such renewal associated with the term and volume of the original Agreement.

#### Early Termination Charges

- 1. Qwest will allow a customer to terminate its term Agreement prior to its expiration date provided the Customer is converting to another Qwest product with equal or greater term and volume commitment levels.
- 2. If a Customer terminates their service without cause prior to the expiration date of their term Agreement, the Customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term Agreement.

#### Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

# 62. Qwest Difference Calling Plan

(C)

# **General Description**

Qwest Difference Calling Plan (formerly called Difference # 2) will allow a customer to complete calls between any two points within the state of South Carolina. Qwest Difference Calling Plan Calling Card and Home 800 service is also available to customers subscribing to Qwest Difference Calling Plan.

(C)

(C)

A monthly fee will be applied beginning with the customer's first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

#### **Billing**

Billing will be done in full minute increments.

#### Rates

The per minute usage rates are as follows:

INTERLATA		INTRALATA		
MAXIMUM	<b>EFFE</b> CTIVE	MAXIMUM	<b>EFFECTIVE</b>	
\$0.30	\$0.12	\$0.24	\$0.09	(C)
		MAXIMUM EFFECTIVE	MAXIMUM EFFECTIVE MAXIMUM	MAXIMUM EFFECTIVE MAXIMUM EFFECTIVE

Issue Date: September 24, 2001 Effective Date: October 24, 2001

# 62. <u>Qwest Difference</u> Calling Plan (Continued)

Rate

# **Qwest Difference Calling Plan Calling Card**

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, per call	2.25

(T) (D)

#### Home 800

See Service Offering No. 68 following.

<u>Availability</u>: Qwest Difference Calling Plan is available to all customers who have no more than two residential or business lines. Qwest Difference Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and rates will apply.

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

#### 63. METRO OPTICAL ETHERNET

(T)

# A. Description

(N)

Metro Optical Ethernet (MOE) Service is a flexible, easy-to-use, transport service that uses established Ethernet transport technology. MOE allows customers to connect multiple enterprise locations within a service area using native Ethernet protocol. MOE supports transmission speeds as low as 5 Mbps and up to 1 Gbps.

- B. Rate Elements
- 1. MOE Port

MOE Port is an Ethernet port that is the physical entry point to the shared Metro Optical Ethernet Network. Ethernet Virtual Circuits (EVCs) originate and terminate on a MOE Port. Customers may choose to connect to a 10/100 or 1,000 Mbps port on the Company network. A nonrecurring charge applies per MOE Port.

#### C. Bandwidth Profile

- 1. The Bandwidth Profile is bandwidth provisioned over the MOE Port and a monthly rate is assessed per Bandwidth Profile. Customers may subscribe to one of the following:
  - 10/100 Mbps Ports: 5 Mbps, 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps and 100 Mbps
  - 1,000 Mbps Ports: 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps and 1,000 Mbps

# D. Rates and Charges

Rates and Charges for MOE will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

(N)

Issue Date: February 5, 2007 Effective Date: February 15, 2007

64.  $\mathbf{Q}\mathbf{W}\mathbf{A}\mathbf{V}\mathbf{E}$  (T)

# A. Description

(N)

(N)

Qwest Qwave Service is a wavelength (Lambda) solution that addresses a range of dense wave division multiplexing (DWDM) transport applications including Metro and Inter-City applications. Qwave offers 2.5G (OC48), 10G (OC192), 1GbE and 10GbE LAN PHY unprotected and Protected wavelength services for customers who need high capacity transport and want greater control and visibility of their broadband services. Qwave supports synchronous optical network (SONET) and synchronous digital hierarchy (SDH) protocols.

#### B. Rates and Charges

Rates and Charges for QWAVE will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

Issue Date: February 5, 2007 Effective Date: February 15, 2007

# 65. Cellular LightCall

#### General Description

Cellular LightCall an InterLATA MTS Service provided to all customers routed to Qwest by the cellular carrier for their direct transmission and reception of voice, data and other types of telecommunications.

#### Time Periods

Day: Monday-Friday, 8AM-5PM\*,

Evening: Monday-Friday, 5PM-11PM\*, Sunday, 5PM-11PM Monday-Friday, 11PM-8AM\*, all day Saturday and

Sunday 11PM-5PM \*

\* To; but not including, the times shown

#### Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments. All fractions of initial and additional minutes will be rounded up to the next higher minute.

#### Charges

The customer is charged for each call placed during the month. No charge is made for calls not completed. Billing for Cellular LightCall will be done by the Cellular Company. The customer is responsible for the charge, local or toll, incurred in accessing the carrier's switch.

#### Rates

The per minute usage rates are as follows:

	D	AY	EVE	NING	NIGHT/	WEEKEND
Mileage	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
1 - 10	\$0.24	\$0.24	\$0.14	\$0.14	\$0.12	\$0.12
11 - 22	\$0.24	\$0.24	\$0.14	\$0.14	\$0.13	\$0.13
23 - 55	\$0.25	\$0.25	\$0.16	\$0.16	\$0.13	\$0.13
56 - 124	\$0.26	\$0.26	\$0.16	\$0.16	\$0.14	\$0.14
125 - 292	\$0.27	\$0.27	\$0.16	\$0.16	\$0.14	\$0.14
292 +	\$0.27	\$0.27	\$0.17	\$0.17	\$0.14	\$0.14

All material on this page is new.

# 66. All-America Plan Service

# General Description

All-America Plan Service provides facilities to complete calls between any two points. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

#### Billing

Billing will be done in full minute increments.

(C)

#### Rates

The per minute usage rates are as follows:

1st Min. \$0.44	AY <u>Add'1 Min.</u> \$0.44	MAXIMU EVE 1st Min. \$0.39	M ENING Add'1 Min. \$0.39	NIGHT/ 1st Min. \$0.39	WEEKEND Add'l Min. \$0.39
		EFFECTI	VE		
D	AY	EVE	ENING	NIGHT/	WEEKEND
1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
\$0.22	\$0.22	\$0.18	\$0.18	\$0.14	\$0.14

#### Time Periods

Day: Monday-Friday, 8AM-5PM\*,

Evening: Monday-Friday, 5PM-11PM\*, Sunday, 5PM-11PM

Night/WE: Monday-Friday, 11PM-8AM\*, all day Saturday and

Sunday 11PM-5PM \*

The evening rate applies to the following Holidays unless a lower rate would normally apply: Christmas Day, New Year's Day, July 4th, Labor Day and Thanksgiving, Memorial Day, Veteran's Day, Martin Luther King Day, President's Day, and Columbus Day.

#### Service Guarantee

If within 90 days, the customer is not completely satisfied with their All-America Plan Service, Qwest will pay to switch the customer back to their previous long distance carrier up to \$10.00 per line.

Issue Date: December 28, 1999 Effective Date: January 11, 2000

<sup>\*</sup> To but not including, the times shown

# 67 QWEST TOTAL ADVANTAGE EXPRESS SERVICE

# A. General Description

Qwest Total Advantage Express is a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. Qwest Total Advantage Express Service is designed for new businesses with monthly revenue between \$100 to \$5,000 or annual revenue between \$1,200 to \$60,000 of contributory and discounted services. It is available on a one-year, two-year, or three-year term commitment. Effective November 30, 2007 Qwest Total Advantage Express Service is available for businesses with monthly revenue up to \$5,000 or annual revenue up to \$60,000 of contributory and discounted services.

### (T) | (T)

#### B. Terms and Conditions

The same terms and conditions applicable to Qwest Total Advantage also apply to Qwest Total Advantage Express.

#### C. Other Services

Services offered under Qwest Total Advantage such as calling card, are also available to Qwest Total Advantage Express customers with the same terms and conditions and rates.

#### D. Rates and Charges

Rate for new and renewal customers of Qwest Total Advantage Express Voice.

#### 1. Switched Access – Outbound, Inbound, Per-Minute Rates

	Intrastate	IntraLATA
1 Year	0.0500	0.0500
2 Year	0.0450	0.0450
3 Year	0.0400	0.0400

Issue Date: November 23, 2007 Effective Date: November 30, 2007

68. Reserved For Future Use

(T)(M)

(M)

(M) Material moved to Page 230.

Issue Date: October 30, 2007

Effective Date: November 30, 2007

# 69. WorldCard Plus Calling Card

### General Description

WorldCard Plus Calling Card is designed for residential services. WorldCard Plus allows customers to make domestic and international calls away from home anywhere in the United States.

To initiate a WorldCard Plus call, the customer dials a toll free 800 number. The voice response unit ("VRU") then instructs the customer to input the authorization code, which is the customer's billed to number plus four-digits. After the proper verification of the authorization code, the VRU guides the customer through the available options.

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#### **Billing**

All domestic calls are billed in full minute increments.

#### Rates

	<u>Rate</u>	(N)
Per Minute Rates		
All Time Periods	\$0.69	
Surcharge		
Per Call: Operator Surcharge, per call	1.25 2.25	(T)
	All Time Periods  Surcharge  Per Call:	Per Minute Rates  All Time Periods \$0.69  Surcharge  Per Call: 1.25

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

#### WorldCard Plus Calling Card (Continued) 69.

(D)

<u>Availability</u> WorldCard Plus is restricted to the following MTS 1+ services: All-America Plan, Option S, and LightCall Plus.

Issue Date: July 21, 2003 Effective Date: August 20, 2003

South Carolina Tariff No. 1 1st Revised Sheet 88 Cancels Original Sheet 88

70. Reserved for Future Use

(T)

(D)

Issue Date: September 4, 2007 Effective Date: September 14, 2007

70. Reserved for Future Use (Continued)

(T)

(D)

Issue Date: September 4, 2007 Effective Date: September 14, 2007

### 71. Qwest Conferencing Service

(T)

# **General Description**

Qwest Conferencing Service enables customers to conduct telephone conferences with multiple parties in multiple locations. All calls are timed and billed in one minute increments. A variety of options are available. All rates and charges are the responsibility of the entity which scheduled the conference.

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- 1. <u>Direct Dial Meet Me Service</u>: This arrangement permits all conference participants to dial into the Carrier's bridge location at a designated time. A conference operator will connect each caller with the other conferencees. Each caller is responsible for his/her long distance or local charges for access to the conference center.
- 2. <u>Toll-Free Meet Me Service:</u> This conferencing arrangement allows all conference participants to dial a toll-free number into the Carrier's bridge location. The conference operator will then connect the caller with the other conferencees.
- 3. <u>Operator Dial-Out Service:</u> Under this arrangement, the Customer provides the name and telephone number for all conference participants and designates a time for the conference to take place. At the designated time, a conference operator will call each conferencees and establish the conference. The customer which scheduled the call is responsible for all conference fees.
- 4. <u>Automated Conference Service</u>: Automated conference service eliminates the need for a "live" operator to administer a conference call. Under this arrangement, each conferencee dials into the conference center and is connected with the other conferencees through a series of prompts. After the conferencee inputs the information requested and, in some instances, a pass code, he/she is interconnected with the other conference participants.

#### Rates

For application of rates and charges, refer to Qwest's Interstate Rates and Services Schedule
No. 3. (C)

(D)

Issue Date: July 15, 2005 Effective Date: August 15, 2005

# 72. <u>Enhanced 800/888 Features</u> (Continued)

# General Description

Enhanced 800/888 Features may be selected as enhancements to various Qwest 800 Services:

The following enhancements are available:

- a. <u>Time of Day Routing</u>: Customer can accept incoming calls on alternate numbers based on time-of-day.
- b. <u>Day of Week Routing</u>: Customer can accept incoming calls on alternate numbers based on day of week.
- c. <u>Holiday Routing</u>: Customer can accept incoming calls on alternate numbers based on holiday.
- d. <u>**Direct Terminal Overflow:**</u> Customer can forward incoming calls to predesignated local number if busy; (DAL customers only).
- e. <u>Tailored Call Coverage</u>: Customer can block predefined areas from 800 origination. Calls may be blocked by area code, area code/exchange, LATA, state, or 10 digit ANI.
- f. <u>Dialed Number Identification</u>: Customer can identify dialed number; (DAL customers only).
- g. **Percent Allocation Routing:** Routes calls placed on an 800 number up to 8 different terminating locations based on whole number percentages that add up to 100%.
- h. Alternate Call Routing: Customer can Activate Alternate Routing Plan.
- i. **Real Time ANI:** Allows dedicated access customers to receive the ANI of the calling party if the call originates from an equal access end office.
- j. Project Account Codes: Allows the customer to track usage of its 800 number back to specified user codes and/or to limit use of its 800 number to only those dialing authorized codes. Requires that additional digits be dialed after the regular 10-digit 800 number is dialed. Two types are available: verified and non-verified. With both types of codes, calls cannot be completed without entry of the specified codes. In addition, with verified codes, calls are not completed until codes are verified for accuracy. As an option, Call Detail can be sorted by either verified or non-verified codes.

All material on this page is new.

# 72. Enhanced 800/888 Features (Continued)

General Description (Continued)

- k. <u>Geographical Routing</u>: Allows the customer to arrange for calls to a single 800 service telephone number placed from different groups of originating locations to terminate to different locations. Originating locations may be identified using the NPA or by NPA/NXX.
- 1. **<u>800 Directory Publication:</u>** Allows customers to publish their 800 number(s) in AT&T's 800 directory.
- m. Menu Routing: Plays prerecorded messages in a menu like fashion referring callers to other numbers, explaining service conditions, or other information that a Customer desires to provide to their callers. The call may either terminate after the message announcement, or proceed to a set of interactive voice responses that give additional menu options. These menu options may terminate to a final destination or prompts can be linked to another set of menu options. Qwest supports two types of Menu Routing:
  - 1. <u>Basic Menu Routing Plans</u>: Basic Menu Routing will allow one voice announcement message to be followed by a menu of options. Customers may select up to four (4) menu options. These menu options will terminate to a ring-to number based on the menu option selected using the keypad on the telephone.
  - 2. <u>Advanced Menu Routing Plans</u>: Any plan that does not meet the Basic Menu Routing requirements as described above, will be considered an Advanced Menu Routing Plan. The limitations for Advanced Menu Routing are as follows: (1) no more than nine (9) Menu Options per set or grouping; and, (2) no more than four (4) menu levels.

All material on this page is new.

# 72. <u>Enhanced 800/888 Features</u> <u>General Description</u> (Cont'd)

n. Quota Call Allocation - "Round Robin": Distributes incoming calls to terminating Addresses (TA's) or other feature(s) to a fixed number of calls per a designated unit of time (minutes or hours). A Customer will be able to distribute calls to several TA's based on the number of calls per unit of time. The unit of time versus the amount of calls can be adjusted based on what the user specifies, e.g., the number of calls per unit of measure.

#### Rates

For application of rates and charges, refer to Qwest's Interstate Rates and Services Schedule	(C
No. 3.	(C

(D)

Issue Date: July 15, 2005 Effective Date: August 15, 2005

# 72. Enhanced 800/888 Features (Cont'd)

(D)

# **Availability**

Enhanced 800/888 Features are available individually or in any combination for both existing and new customers.

Issue Date: July 15, 2005 Effective Date: August 15, 2005

# 73. <u>800 Directory Assistance</u>

### General Description

800 Directory Assistance is an enhancement for Qwest's 800 customers. Qwest customers can have all of their 800 numbers listed in the AT&T 800 directory (AT&T maintains a nationally published directory of 800 numbers. 800 numbers obtained from alternate carriers may be listed in the AT&T 800 directory if a customer chooses to subscribe to the listing service).

#### Access

Customer dials 800-555-1212 and receives directory assistance on all 800 numbers listed in the AT&T 800 directory.

## Rates

A. Monthly Recurring Charge \$25.00 per 800 number listed

B. Non Recurring Charge:

One time set-up/cancellation charge
 Expedite fee
 \$25.00
 \$35.00

3. Add, change, delete \$25.00 per record

All material on this page is new.

EFFECTIVE

# 74. Qwest Prepaid Card and PIN

## General Description

Qwest Prepaid card, herein referred to as Card or Pin interchangeably, allows Customers to prepay for cards or Personal Identification Numbers (PINs)<sup>1</sup> for domestic long distance calling either on a per unit or per minute basis. To use the card, callers must dial an access number. When the call is acknowledged, the caller then enters the PIN. At this point, the caller is notified of the amount of units remaining on the card. The caller then enters the telephone number to be called.

#### **Billing Increments**

The Qwest Prepaid card is debited as follows:

Option A	60/6
Option B	60/6
Option C	60/60

#### Rates

Qwest Prepaid cards are available in various unit or dollar denominations.<sup>2</sup> There is a minimum of 10 units per card per order.

**MAXIMIM** 

Option B \$1	unit = 1 minute = \$1.00 1.00per minute 1.00per minute	1 unit = 1 minute = \$0.50 \$0.50 per minute \$0.50 per minute

All material on this page is new.

<sup>1 &</sup>quot;Cards" when used in connection with Qwest Prepaid Card, shall also be interpreted to include PINs.

For all dollar-denominated cards, the number of units on the card will be determined by dividing the dollar value appearing on the card by the per unit rate and rounding up to the next whole unit.

### Recharge Rate

The following is the rate for adding additional units to a card by charging the cost to designated commercial credit cards accepted by Qwest:

	MAXIMUM	<b>EFFECTIVE</b>
Rate:	\$1.00 (per unit)	\$0.50 (per unit)

There is a minimum re-charge requirement of 40 units on each prepaid card.

## Surcharge

The following surcharge will be assessed for each call made using an Qwest Prepaid card which originates and terminates between any two points within the state of South Carolina. This surcharge will be applied irrespective of the length of the call.

	MAXIMUM	<b>EFFECTIVE</b>
Option A	\$0.50	\$0.00
Option B	\$0.50	\$0.25
Option C	\$0.50	\$0.25

<u>Prepaid Promotional Program</u>: Customers will be charged the following per minute rates (sold at a discount) for domestic Qwest Prepaid cards, based upon the total number of units purchased for promotional use:

Promotional Units	Rate Per Minute	<u>Promotional Units</u>	Rate Per Minute
250 - 500	\$0.19	100,001 - 250,000	\$0.12
501 - 1,000	\$0.18	250,001 - 500,000	\$0.10
1,001 - 15,000	\$0.17	500,001 - 1,000,000	\$0.09
15,001 - 25,000	\$0.16	1,000,001 - 1,500,000	\$0.08
25,001 - 50,000	\$0.15	1,500,001 +	\$0.07
50,001 -100,000	\$0.14		

The following restrictions apply:

- 1. domestic calls only;
- 2. cards expire six (6) months or less from the date of activation;
- 3. no payphone calls allowed;
- 4. limited customer service provided;
- 5. no additional discounts apply.

All material on this page is new.

#### **Features**

- A. Recharging: Qwest may permit customers to add units to unexpired cards by charging the cost of additional units to a commercial credit card accepted by Qwest. These transactions are available only through Qwest-provided telephone numbers. Such additional units will be charged at the prevailing per-unit rate on the date of recharging.
- B. <u>Card Customizing</u>: The physical appearance of cards may be designed by mutual agreement of Qwest and the customer or the customer may order preprinted cards from Qwest. Card customizing and associated charges are determined on an individual case basis.
- C. <u>Card Delivery and Printing</u>: Card delivery and printing charges are determined on an individual case basis.
- D. <u>Taxes</u>: The Qwest Prepaid card per unit charge is inclusive of federal, state and local taxes imposed on the provision of telecommunications service, but exclusive of the federal excise Tax and the general retail sales, use and similar taxes that may be imposed on the sales of the Qwest Prepaid card at the time and point-of-sale. Qwest shall only be liable for the payment of federal, state and local telecommunications service taxes at the time an Qwest Prepaid call is made on the net amount received by Qwest for each Qwest Prepaid card unit.
- E. <u>Directory Assistance</u>: A charge of four (4) units per call for Option A; or, two (2) minutes per call for Option B and Option C, will apply for each call requesting Directory Assistance for numbers in the U.S. (including Puerto Rico and the U.S. Virgin Islands).
- F. Payphone Use Charge: A charge of two (2) units per call for Option A; or, two (2) minutes per call for Option B and Option C, will apply to calls that originate from any payphone used to access Qwest services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service and is unrelated to the Qwest service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers who are certified as hearing and/or speech impaired.

All material on this page is new.

## Conditions of Service

- A. Only the entity in whose name the original qualifying purchase was made shall be deemed to be the customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.
- B. Calls to 500, 700, 800, 900 and 950 numbers will not be completed using the Qwest Prepaid card.
- C. Calls may only be charged against an Qwest Prepaid card that has a sufficient available balance.
- D. Qwest Prepaid card balances will be reduced and depleted based upon usage. A verbal warning is provided to the caller when the amount of units remaining on the card reaches a certain level. A call will be disconnected upon depletion of all available units on the card.
- E. Qwest Prepaid cards will expire on the date specified on the card or package in which the card is included. The acquisition of a card will entitle the customer or the authorized user of the customer to make calls from the time of first use until the available card balance either is depleted or until the card expires, whichever first occurs. Once a card has expired it can not be recharged. If a customer chooses to recharge an Qwest Prepaid card, the card will remain active for one (1) year from the date that it is recharged. Every time the card is recharged the one year expiration period is reset for another year, however, the card will expire if it is not recharged again during that one year period, regardless of the remaining minutes or units on the card. Qwest Prepaid cards are non-refundable.
- F. Neither Qwest nor any of its authorized agents or contractors shall be liable or responsible for theft, loss or unauthorized use of any Qwest Prepaid cards or card numbers. Qwest will not refund or issue credit for unused units (minutes) on any Qwest Prepaid card.

All material on this page is new.

# **Qwest Prepaid Programs**

- A. Promotional Program: Offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between Qwest and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions and approvals for the use of any trade mark, trade name, service mark, or other image on the card. Qwest reserves the right to approve or reject any image and to specify the Customer language and use of Qwest's trade mark, trade name, service mark or other image on the card. The Sponsor may distribute Qwest Prepaid promotional cards at reduced rates or free of charge to end users for promotional purposes. At the option of the Sponsor, these cards may not be rechargeable. The Qwest Prepaid promotional card will be debited in initial sixty (60) second increments with additional six (6) or sixty (60) second increments.
- B. <u>Collector Card Program</u>: Allows the customer to purchase Qwest Prepaid cards at a price different from the rate set forth in Section 7.14 due to a value attached to the card that is independent of its sale and use as a vehicle for making telephone calls. The tariff usage value of the card will be shown on one side of the card, (and will apply to all telephone calls made using the card) and the independent, or Collector's value may be displayed on the opposite side of the card.

All material on this page is new.

# 75. Campus Talk Dedicated Service

## General Description

Campus Talk is a student billing service which will be marketed to various types of educational institutions; training facilities and/or housing entities that want to provide a long distance service to their residents and employees. Campus Talk provides long distance service to all types of students (current and previous) that are 18 years or older. This service requires dedicated access to either the school's or training center's PBX or Centrex Site and will require the use of authorization codes.

Campus Talk Options provides the educational institution; training facility; and/or housing entity with the ability to select the end-user rate based on what is most appropriate for their particular environment.

#### Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the student exceeds \$75 they are prohibited from making additional 1+ calls until their balance is less than \$75. Students will be notified that they have exceeded their credit limit via an automated recording on their phone.

#### Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

## Rates

#### A. Campus Talk - Per Minute Rates

	D	OAY	EVI	ENING	NIGHT/	WEEKEND
Mileage	1st Min	Add'l Min	1st Min	Add'l Min	1st Min	Add'l Min
0 - 10	\$0.1600	\$0.1300	\$0.1500	\$0.1500	\$0.1300	\$0.0800
11 - 16	0.1800	0.1400	0.1500	0.1500	0.1400	0.0800
17 - 22	0.2000	0.1900	0.1600	0.1600	0.1400	0.1200
23 - 30	0.2200	0.2200	0.1600	0.1600	0.1500	0.1500
31 - 55	0.2300	0.2300	0.1700	0.1700	0.1500	0.1500
56 - 70	0.2500	0.2500	0.1800	0.1800	0.1600	0.1600
71 - 124	0.2700	0.2700	0.1900	0.1900	0.1800	0.1800
125 +	0.2800	0.2800	0.2200	0.2200	0.1800	0.1800

All material on this page is new.

# 75. <u>Campus Talk Dedicated Service</u> (Continued)

# Rates (Continued)

# B. Campus Talk Options - Per Minute Rates

# Option 1

Time Period	Per Minute Rate
8:00 a.m. to $2:59$ p.m. Monday - Friday	\$0.22
3:00 p.m. to 8:59 p.m. Monday - Friday	\$0.14
9:00 p.m. to 7:59 a.m. Monday - Friday	\$0.10
All Day - Saturday & Sunday	\$0.10

# Option 2

Time Period	Per Minute Rate
8:00 a.m. to $\overline{2:59}$ p.m. Monday - Friday	\$0.22
3:00 p.m. to 8:59 p.m. Monday - Friday	\$0.19
9:00 p.m. to 7:59 a.m. Monday - Friday	\$0.13
All Day - Saturday & Sunday	\$0.13

## Option 3

<u>Time Period</u>	Per Minute Rate
8:00 a.m. to 2:59 p.m. Monday - Friday	\$0.22
3:00 p.m. to 8:59 p.m. Monday - Friday	\$0.22
9:00 p.m. to 7:59 a.m. Monday - Friday	\$0.12
All Day - Saturday & Sunday	\$0.12

# Option 4

<u>1 4</u>		(N)
Time Period	Per Minute Rate	
8:00 a.m. to 2:59 p.m. Monday - Friday	\$0.22	
3:00 p.m. to 8:59 p.m. Monday - Friday	\$0.20	
9:00 p.m. to 7:59 a.m. Monday - Friday	\$0.17	
All Day - Saturday & Sunday	\$0.17	(N)

Issue Date: March 31, 2000 Effective Date: April 30, 2000

(N)

(N)

# 75. <u>Campus Talk Dedicated Service</u> (Continued)

Rates (Continued)

B. Campus Talk Options - Per Minute Rates

Options 5- 9	*	D-4-	Manufala Danamina Chama	(N)
	All Time Periods	<u>Rate</u> \$0.10	Monthly Recurring Charge	
<b>Option 10</b> *		Rate		
	All Time Periods	\$0.13		
<b>Option 11</b> *		Rate		
	All Time Periods	\$0.11	\$2.50	$(\stackrel{)}{\mathrm{N}})$

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

Issue Date: March 31, 2000 Effective Date: April 30, 2000

<sup>\*</sup> These options are only available on an intrastate basis when the customer has subscribed to the interstate options.

# 76. <u>Campus Talk Switched</u>

## **General Description**

Campus Talk Switched is a calling card service which provides long distance service via switched access, and will be marketed to various types of educational institutions; training facilities and/or housing entities that want to provide a long distance service to their residents and employees. Campus Talk Switched is designed for students (current and previous) 18 years or older that want the benefit of a calling card service.

## Billing

Billing will be done in initial thirty seconds and additional one-second increments.

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#### Rates

The rates are the same for calls made from within a customers specified NPA.

		<b>MAXIMUM</b>	<b>EFFECTIVE</b>	
				(D)
A.	Calls made from within and			(T)
	outside school's NPA:			

	Day	Evening	Night/Weekend
<b>MAXIMUM</b>	\$0.44	\$0.36	\$0.36
<b>EFFECTIVE</b>	\$0.22	\$0.10	\$0.10

#### Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the student exceeds \$75 they are prohibited from making additional 1+ calls until balance is less than \$75.

## Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

Issue Date: July 21, 2003 Effective Date: August 20, 2003

# 77. <u>Military Talk</u>

General Description

Military Talk is a calling card which is available to all active military personnel. Military Talk provides access to the Qwest Network via 800 access with a nine digit personal authorization code to place calls within the United States and worldwide termination.

## Billing

Billing will be done in initial thirty seconds and additional one-second increments.

(T)

#### Rates

The per minute rates are the same for calls made from within and outside the customers specified NPA.

MAXIMUM EFFECTIVE (D)

A. Calls made from within and outside the specified NPA:

(T)

	Day	Evening	Night/Weekend
MAXIMUM	\$0.44	\$0.36	\$0.36
<b>EFFECTIVE</b>	\$0.22	\$0.10	\$0.10

Issue Date: July 21, 2003 Effective Date: August 20, 2003

# 77. <u>Military Talk</u> (Continued)

# Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

## Credit Limit

The initial credit limit is \$75.00. All adjustments will be done on an individual case basis determined solely by Qwest.

### **Availability**

Military Talk is available to all active military branches.

All material on this page is new.

# 78. <u>Earthtalk</u>

## General Description

Earthtalk is a calling card service designed for people that are 18 years or older that want to donate a percentage of their invoiced revenue to environmental non-profit organizations.

#### Billing

Billing will be done in initial thirty seconds and additional one-second increments.

(T)

#### Rates

The minute of use rates are the same for calls made from within and outside the Customer's NPA.

<b>MAXIMUM</b>	<b>EFFECTIVE</b>	
		(D)

# A. Calls made from within and outside the specified NPA:

(T)

	Day	Evening	Night/Weekend
<b>MAXIMUM</b>	\$0.44	\$0.36	\$0.36
<b>EFFECTIVE</b>	\$0.22	\$0.10	\$0.10

## Credit Limit

The initial credit limit is \$75.00. All adjustments will be done on an individual case basis determined solely by Qwest.

## Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

Issue Date: July 21, 2003 Effective Date: August 20, 2003

# 79. World Talk Dedicated Service

## General Description

World Talk dedicated service is designed for all types of housing entities that want to provide a long distance service to their residents. World Talk will provide long distance service to all types of housing entities who residents are 18 years or older. This service requires dedicated access and the use of authorization codes.

#### Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

#### Rates

There is a per minute usage rate and an one (1) time registration fee.

A. Registration fee (one time) \$7.50

# B. Per Minute Rates:

	DA	Y	EVI	ENING	NIGHT/	WEEKEND
Mileage	1st Min	Add'l Min	1st Min	Add'l Min	1st Min	Add'l Min
0 - 10	\$0.1600	\$0.1300	\$0.1500	\$0.1500	\$0.1300	\$0.0800
11 - 16	0.1800	0.1400	0.1500	0.1500	0.1400	0.0800
17 - 22	0.2000	0.1900	0.1600	0.1600	0.1400	0.1200
23 - 30	0.2200	0.2200	0.1600	0.1600	0.1500	0.1500
31 - 55	0.2300	0.2300	0.1700	0.1700	0.1500	0.1500
56 - 70	0.2500	0.2500	0.1800	0.1800	0.1600	0.1600
71 - 124	0.2700	0.2700	0.1900	0.1900	0.1800	0.1800
125 +	0.2800	0.2800	0.2200	0.2200	0.1800	0.1800

All material on this page is new.

# 79. <u>World Talk Dedicated Service</u> (Continued)

## Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the customer exceeds \$75 they are prohibited from making additional calls until balance is less than \$75. All customers will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call Owest.

## Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

All material on this page is new.

## 80. World Talk Switched

# General Description

World Talk Switched is a calling card service which provides long distance service via switched access. World Talk Switched is designed for groups and/or organization whose members are 18 years or older and they will benefit from having a calling card service.

## Billing

Billing will be done in initial thirty seconds and additional one-second increments.

(T)

#### Rates

The rates are the same for calls made from within and outside the school's NPA.

<b>MAXIMUM</b>	<b>EFFECTIVE</b>	
		(D)

A. Calls made from within and outside the specified NPA:

(T)

	Day	Evening	Night/Weekend
<b>MAXIMUM</b>	\$0.44	\$0.36	\$0.36
<b>EFFECTIVE</b>	\$0.22	\$0.10	\$0.10

## Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the customer exceeds \$75 they are prohibited from making additional calls until balance is less than \$75. All customers will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call Qwest.

Issue Date: July 21, 2003 Effective Date: August 20, 2003

# 80. World Talk Switched (Continued)

(T)

## Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

Issue Date: April 12, 1999 Effective Date: April 27, 1999

## 81. Big Planet

# General Description

Big Planet will allow a customer to complete intrastate toll calls between any two points within the state of South Carolina. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. A monthly fee will be applied beginning with the customer's first full month's invoice.

### Billing

Billing will be done in full minute increments.

#### Rates

The per minute usage rate is as follows:

All Time Periods	<b>MAXIMUM</b> \$0.30	EFFECTIVE \$0.15	
Monthly Fee	5.00	2.95	
Calling Card			
All Time Periods Surcharge	1.00 1.00	0.30 0.00	(T)

Home 800

See Service Offering No. 68 preceding.

#### Availability

Big Planet is available to all customers that have no more than a total of two (2) residential or business lines. Big Planet is only available on an intrastate basis when the customer has subscribed to the interstate Big Planet service.

Issue Date: January 23, 2002 Effective Date: February 22, 2002

Issue Date: June 15, 2007

Effective Date: June 25, 2007

# 82. CONTRACTS / AGREEMENTS WITH END-USER CUSTOMERS

(T)

Federal Government Service Agreements

(N)

(N)

Pursuant to the "Special Arrangements" section herein, the Company may enter into contracts for the use of all authorized Federal agencies; authorized Federal contractors; agency-sponsored universities and laboratories; and when authorized by law or regulation, state, local, and tribal Governments, and other organizations. All organizations listed in General Services Administration (GSA) Order ADM 4800.2E (as updated) are eligible.

## 83. Qwest Communications Package

### General Description

Qwest Communications Package will allow a customer to complete calls between any two points within the state of South Carolina. Calling Card and Home 800 service is also available to Customers subscribing to Qwest Communications Package. A monthly fee will be applied beginning with the Customer's first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

(C)

Customers must enroll in the offer via a company-designated Internet address. Upon enrollment in the offer, the Customer must designate to the Company a valid commercial credit card through which the Customer will be automatically billed for usage under the offer. Customers may review billing details via Company on-line Customer Service using the Internet.

#### Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

#### Rates

The Customer will not be charged for the first two-hundred fifty (250) minutes of domestic dial "1" usage per month. After these initial 250 minutes have been used, the Customer will be charged the following per minute rate:

	MAXIMUM	<b>EFFECTIVE</b>
All Time Periods - InterLATA	\$0.30	\$0.12
All Time Periods - IntraLATA	\$0.24	\$0.09
Monthly Fee:	\$50.00	\$24.95

Issue Date: October 23, 2000 Effective Date: November 6, 2000

# 83. <u>Qwest Communications Package</u> (Continued)

Rate

**Calling Card** 

All Time Periods \$0.69 Surcharge 1.25

Home 800

See Service Offering No. 68 preceding.

Operator Surcharge

Per call 2.25

(D)

Availability: Qwest Communications Package is available to all residential customers who have no more than five lines. Qwest Communications Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Communications Package.

(D)

(T)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

# 84. Qwest 1-800-860-6000 Calling Service

## General Description (T)

Qwest 1-800-860-6000 Calling Service offers residential customers enhanced features and functions for use when traveling. Customers access the network by dialing a toll-free access number and an authorization code. To initiate a Calling Card call, the customer dials a toll free 800 number (1-800-860-6000). The voice response unit ("VRU") then instructs the customer to input the authorization code, which is the customer's billed to number plus four digits. After the proper verification of the authorization code, the VRU guides the customer through the available options. Two pricing options are available.

#### Terms and Conditions

This Calling Service is only available to customers subscribing to local service from a carrier other than Qwest Corporation.

Two alternate billing options are available. Option 1 allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week. Option 2 allows the customer to use the 1-800 number to place alternately billed calls at special rates that are not sensitive to distance, time of day, or day of week. Option 2 differs from Option 1 in that the customer elects to pay a monthly rate, in lieu of paying a surcharge per call.

Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212). Rates for directory assistance are specified in the Miscellaneous Charges and Surcharges section, following.

The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800-860-6000 Calling Service charges. The payphone surcharge rate is specified in the Miscellaneous Charges and Surcharges section, following.

Operator assisted charges apply and are in addition to the rates below. Operator assisted charges are specified in the Miscellaneous Charges and Surcharges section, following.

Issue Date: October 13, 2006 Effective Date: November 15, 2006

(N)

(N)

- Option 2

 $(\dot{N})$ 

84.	Qwest 1-800-860-6000 Calling Serv	vice (Cont'd)	(T)
	Rates and Charges		(N)
	All residential domestic calls are bil	lled in full minute increments.	
		CHARGE	
	• All Time Periods, Per Minute		
	- Option 1 - Option 2	\$0.69 0.25	
	• Surcharge, Per Call		
	- Option 1	1.25	
		MONTHLY CHARGE	

\$1.00

Issue Date: October 13, 2006 Effective Date: November 15, 2006

# 85. <u>Qwest 1-800-487-9378 Calling Service</u>

(T)

## General Description

(N)

1-800-487-9378 Calling Service provides a billing alternative for calls made by residence customers. Customers access an interactive voice response platform via a 1-800 number for use when traveling.

#### **Terms and Conditions**

- 1. Allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week.
- 2. The 1-800-487-9378 calling service is only available to customers with Qwest local service.
- 3. Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212). Rates for directory assistance are specified in the Miscellaneous Charges and Surcharges section, following.
- 4. The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800 Calling Service charges. The payphone surcharge rate is specified in the Miscellaneous Charges and Surcharges section, following.
- 5. Operator assisted charges apply and are in addition to the rates below. Operator assisted charges are specified in the Miscellaneous Charges and Surcharges section, following.
- 6. The 1-800-487-9378 per minute rate is for a connection of one minute or any fraction thereof. Calls are billed in full minute increments.

#### Charges

	CHARGE	
• Per Minute	\$0.69	
Service Charge	1.25	(N)

Issue Date: October 13, 2006 Effective Date: November 15, 2006

85. Reserved For Future Use (Continued)

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 215.

# 86. <u>Qwest 1-800-487-9378 Calling Service</u>

(T)

## **General Description**

(N)

(N)

1-800-487-9378 Calling Service provides a billing alternative for calls made by business customers. Customers access an interactive voice response platform via a 1-800 number for use when traveling.

#### **Terms and Conditions**

- 1. Allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week.
- 2. The 1-800-487-9378 calling service is only available to customers with Qwest local service.
- 3. Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212). Rates for directory assistance are specified in the Miscellaneous Charges and Surcharges section, following.
- 4. The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800 Calling Service charges. The payphone surcharge rate is specified in the Miscellaneous Charges and Surcharges section, following.
- 5. Operator assisted charges apply and are in addition to the rates below. Operator assisted charges are specified in the Miscellaneous Charges and Surcharges section, following.
- 6. The 1-800-487-9378 per minute rate is for a connection of one minute or any fraction thereof. Calls are billed in full minute increments.

## Charges

Issue Date: October 13, 2006

Per Minute

Service Charge

CHARGE \$0.69

Effective Date: November 15, 2006

1.25

South Carolina Tariff No. 1 2nd Revised Sheet 120 Cancels 1st Revised Sheet 120

87. Reserved For Future Use

(T)

(D)

Issue Date: October 1, 2004 Effective Date: October 11, 2004

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 216.

#### 89. METRO PRIVATE LINE SERVICE

(T)

## A. Description

(N)

Qwest Metro Private Line Service (QMPL) provides dedicated, point-to-point, private line connections between two customer locations, over a shared, high capacity fiber-optic network. The locations can be single-customer buildings, multi-tenant units or carrier POPs. The service is available only to end user business customers.

QMPL Service is provided as follows:

1. On-Net to On-Net is an arrangement where both ends of the service originate in buildings using facilities that are provisioned by the Company. This service is provided at speeds of 1.544 Mbps (DS1), 44.736 Mbps (DS3), 155.52 Mbps (OC3), 622.08 Mbps (OC12) and 2.488 Gbps (OC48).

Concatenated OC3C, OC12C and OC48C are also offered. Concatenated services are not multiplexed or channelized. The entire bandwidth of the service is available to the customer for maximum transmission throughput.

2. On-Net to Off-Net is an arrangement where service is provisioned using a combination of On-Net facilities provided by the Company, and facilities that are owned and operated by a third party provider, which is considered Off-Net. The Company will order Off-Net facilities on the customer's behalf. This arrangement is provided for DS1 through OC12 only.

#### B. Terms and Conditions

## **Availability**

- QMPL Service can only be provided where suitable facilities are available.
- Where suitable facilities are unavailable for provisioning of the service, but the Company agrees to provide service, special construction of the facilities may be necessary and Special Construction charges may apply.
- OC48 is not provided on an Off-Net basis.

(N)

Issue Date: February 5, 2007 Effective Date: February 15, 2007

## 89. METRO PRIVATE LINE SERVICE (Cont'd)

(T)

#### C. Rate Elements

(N)

## 1. Mileage

Mileage provides for the transmission facilities between two customer POTs. Mileage is comprised of a fixed rate element and a per mile rate element. Mileage is measured by airline miles between the customer's Points of Termination (POT), using the V & H Coordinates method.

## 2. Multiplexing

Multiplexing provides the ability to convert a higher speed channel to several lower speed channels, or to combine several lower speed channels into a single higher speed channel. Multiplexing is offered to On-Net to On-Net customers only. The multiplexing hierarchy, is as follows:

- DS3 channelizes to 28 DS1s
- OC3 channelizes to 3 DS3s
- OC12 channelizes to 4 OC3s
- OC48 channelizes to 4 OC12s

There are two types of multiplexing:

- Customer premises multiplexing, where the signal will be dropped to a lower bandwidth to different areas of a building, or
- Vendor multiplexing, that occurs in the carrier POT and gives the vendor different speed signals.

#### 3. Node

The Node provides for the communication path between a customer's designated premises and the POT to the Qwest network. A Node element applies per service, e.g. DS1 or DS3 terminated at the customer's premises.

#### D. Rates and Charges

Rates and Charges for QMPL will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

(N)

Issue Date: February 5, 2007 Effective Date: February 15, 2007

## 90. QNC 056 Product

QNC 056 Product is a dial-up access service available to residential users. This product is provided, marketed, and billed by the Company under the trade name of QNC. Calls placed using this service are rated pursuant to the following schedule. An initial three-minute minimum period is billed for each call. Additional minutes or fractions thereof, beyond the initial period, are billed in a one-minute increment. A \$0.25 per call charge is also applicable. The appropriate directory assistance charges will apply.

	<u>Intrastate</u>	<u>IntraLATA</u>	(C)
Peak	\$0.145	\$0.145	(R)
Off-peak	0.095	0.095	(R)(C)

Issue Date: January 23, 2002 Effective Date: February 22, 2002

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 218.

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 218.

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 219.

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 220.

## 94. Q.Government Network Services<sup>TM</sup>

# **General Service Description**

Q.Government Network Services<sup>TM</sup> (GNS-2000) is Qwest's core service for Federal, State, and Local government customers.

GNS-2000 offers two options.

- Option 1 provides peak and off-peak rates. Option 1 has been grandfathered and moved to the Obsolete Service Offerings And Rates section, following.
- Option 2, Qwest Loyal Advantage (QLA), provides one rate period, a flat per minute rate.

Q.Government Network Services<sup>TM</sup> is also governed by the Terms and Conditions contained in Qwest's Rates and Services Schedule Interstate No. 5.

## A. Qwest Loyal Advantage (QLA) Overview

The following is a list of current QLA services:

- · Switched Outbound Long Distance
- Switched Inbound Long Distance
- Dedicated Outbound Long Distance
- Dedicated Inbound Long Distance
- Toll Free Features
- WorldCard
- Directory Assistance
- Virtual Network Service (VNS)

(N)

QLA is available via three options identified on the invoice as switched long distance, dedicated long distance, and WorldCard (travel card access).

These services include the following rate and billing structures to ensure ease of management, network reliability and cost stability:

- Guaranteed Rates
- Flat Rates
- 18-Second/6-Second Billing Increment for Domestic Calling
- WorldCard Rate With or Without Calling Card Surcharge

There are four different terms available for the QLA (month-to-month, one-year, two-year and three-year terms).

Issue Date: July 15, 2005 Effective Date: August 15, 2005

# 94. Q.Government Network Services<sup>TM</sup> General Service Description (Cont'd)

#### B. Rate Periods

1. Domestic

One flat rate per minute.

2. Rounding

All QLA services will be rounded to the nearest whole cent.

3. Billable Minutes of Use/Rates

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent.

(C)

## C. <u>Standard Features</u>

- 1. Switched Outbound and Inbound Long Distance
- 2. Dedicated Outbound and Inbound Long Distance
- 3. Enhanced Toll Free Features

For application of rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3.

4. WorldCard

The WorldCard allows business customers to make domestic and international calls away from home anywhere in the United States. To initiate a WorldCard call, the customer dials a 10-digit card number + PIN. The voice response unit (VRU) guides the customer through the available options.

Issue Date: February 5, 2007 Effective Date: February 15, 2007

# 94. Q.Government Network Services<sup>TM</sup> General Service Description (Cont'd)

(M)

(N)

## D. Optional Features

## (N)

- 1. Switched Outbound Long Distance
  - a. Account Codes
  - b. Omit Call Detail

#### E. Access Options

#### 1. Switched

Q.Government Network Services may be provisioned via Feature Group D (FGD) for switched services from the customer's premises through the LEC's central office to the Company network. All long-distance calls originating from or terminating to Q.Government Network Services switched access locations are automatically switched to the Company network. Q.Government Network Services Toll Free service may be provisioned on the same FGD line.

## 2. Dedicated

Q.Government Network Services may also be provisioned via dedicated lines from the customer's premises through the local central office to the Company network. Dedicated access to Q.Government Network Services may be provisioned by T-3, T-1 or Dedicated Access Lines (DAL).

## 3. WorldCard

Q.Government Network Services also offers WorldCard access by dialing a toll free number provided to the subscriber by Qwest.

## 4. Directory Assistance

Directory Assistance is available to all Q.Government Network Services customers.

(M) Material moved to Obsolete Service Offerings And Rates section.

# 94. Q.Government Network Services<sup>TM</sup> General Service Description (Cont'd)

## F. <u>Term Agreement</u>

The Company offers one-year, two-year, and three-year terms. Each customer will be required to sign an agreement for the furnishing of service.

1.	<u>QLA</u>				(T) (M)
		Switched Outbo	ound		(N)
	<u>Monthly</u>	1-Year	2-Year	<u>3-Year</u>	
	\$0.0789	\$0.0588	\$0.0556	\$0.0523	
		Dedicated Outb	<u>ound</u>		
	Monthly	1-Year	2-Year	<u>3-Year</u>	
	\$0.0526	\$0.0442	\$0.0417	\$0.0392	
	Monthly	1-Year	2-Year	<u>3-Year</u>	
	\$0.0789	\$0.0588	\$0.0556	\$0.0523	
		Dedicated Inbo	<u>ound</u>		
	Monthly	1-Year	2-Year	3-Year	
	\$0.0526	\$0.0442	\$0.0417	\$0.0392	(N)

(M) Material moved to the Obsolete Service Offerings and Rates Section, Sheet 201.1.

Reserved For Future Use

(C) (D)

(M)

(M) Material moved to Sheet 132.

F.

## 94. <u>Q.Government Network Services<sup>TM</sup></u> General Service Description

## General Service Description

(M) (N)

## Term Agreement (Cont'd)

2. GNS-2000 WorldCard

a. Option 2 - S

<ul><li>Month-to-Month</li><li>1-Year</li><li>2-Year</li><li>3-Year</li></ul>	\$0.0950 0.0630 0.0608 0.0586	
	<u>Charge</u>	
<ul><li>Per call surcharge</li><li>Operator surcharge</li></ul>	\$0.35 2.25	(N)

Per Minute Rate

(M) Material moved to Obsolete Service Offerings And Rates section.

(N)

# 94. Q.Government Network Services<sup>TM</sup> General Service Description

F. Term Agreement (N)

2. GNS-2000 WorldCard (Cont'd)

b. Option 2 - F

Per	M	in	ute	Rate

<ul> <li>Month-to-Month</li> </ul>	\$0.1700
• 1-Year	0.1615
• 2-Year	0.1530
• 3-Year	0.1445

## G. <u>Directory Assistance</u>

Directory Assistance is available to all Q.Government Network Services customers at the business rate set forth in Miscellaneous Charges and Surcharges, following.

(M) Material moved to Obsolete Service Offerings And Rates section.

South Carolina Tariff No. 1 1st Revised Sheet 135 Cancels Original Sheet 135

(M)

Reserved For Future Use

(N)

(M) Material moved to Obsolete Service Offerings And Rates section.

South Carolina Tariff No. 1 2nd Revised Sheet 136 Cancels 1st Revised Sheet 136

(M)

Reserved For Future Use

(N)

(M) Material moved to Obsolete Service Offerings And Rates section.

## 95. Optional Calling Plan

#### General Description

Optional Calling Plan is a service arrangement that enables subscribers or authorized users to charge long-distance calls to an authorized calling card account. Calls can be completed between any two points within the state. Calls are initiated by using access code dialing and authorized codes. Optional Calling Plan is direct billed and available to subscribers for retention and/or return of service to Qwest. A monthly fee will be applied beginning with the subscriber's first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

Rates and Charges

Billing will be done in initial sixty-second increments and additional sixty-second increments.

Rates

## A. Per Minute Rates

		Rate	(N
	All Time Periods	\$0.25	
B.	Monthly Fee	1.00	

(D)

(T)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

South Carolina Tariff No. 1 1st Revised Sheet 138 Cancels Original Sheet 138

96. Reserved For Future Use

(T)

(D)

South Carolina Tariff No. 1 1st Revised Sheet 139 Cancels Original Sheet 139

96. Reserved For Future Use (Cont'd)

(T)

(D)

South Carolina Tariff No. 1 1st Revised Sheet 140 Cancels Original Sheet 140

96. Reserved For Future Use (Cont'd)

(T)

(D)

South Carolina Tariff No. 1 1st Revised Sheet 141 Cancels Original Sheet 141

96. Reserved For Future Use (Cont'd)

(T)

(D)

South Carolina Tariff No. 1 1st Revised Sheet 142 Cancels Original Sheet 142

96. Reserved For Future Use (Cont'd)

(T)

(D)

South Carolina Tariff No. 1 1st Revised Sheet 143 Cancels Original Sheet 143

96. Reserved For Future Use (Cont'd)

(T)

(D)

## 97. Reserved For Future Use

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 221.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

97. Reserved For Future Use (Cont'd)

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 221.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

## 98. **QWEST® 5¢/\$4.95 PLAN**

(C)

#### A. General Description

(N)

The Qwest® 5¢/\$4.95 calling plan allows a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
- 1. This plan is provisioned in conjunction with the interstate Qwest®  $5\phi$ /\$4.95 calling plan under which Qwest provides interstate long distance usage that has monthly recurring fees.
- 2. Calls made using the Qwest® 5¢/\$4.95 calling plan are billed in full minute increments.
- 3. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates as shown below.
- 4. This plan is only available to customers subscribing to local service from a carrier other than Qwest.
- 5. This plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest® 5¢/\$4.95 calling plan.
- C. Rates and Charges

	<u>InterLATA</u>		<u>IntraL</u>	<u>ATA</u>	
	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	
•All Time Periods -Per Minute	\$0.15	\$0.05	\$0.15	\$0.05	(N)

Issue Date: September 29, 2006 Effective Date: October 30, 2006

## 99. COMMERCIAL MESSAGE TELECOMMUNICATIONS SERVICE

(C)

## A. General Description

(N)

(N)

Commercial Message Telecommunications Service (CMTS) provides facilities to complete calls between any two points within the state. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates shown below.

## B. Rates and Charges

Issue Date: October 20, 2006

The per minute usage rate is as follows:

#### PER MINUTE RATE

• All Time Periods

\$0.15

Effective Date: October 30, 2006

100. Reserved For Future Use

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 224.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

101. Reserved For Future Use

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 225.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

#### 101. Web Plan

## General Description

Web Plan will allow a customer to complete calls between any two points within the state of South Carolina. Web Plan Calling Card and Home 800 service is also available to customers subscribing to the Web Plan.

#### Rates

This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions, and charges will apply.

The per minute usage rates are as follows and billing will be done in full minute increments.

All Time Periods - Intrastate All Time Periods - IntraLATA	MAXIMUM \$0.24 0.18	EFFECTIVE \$0.12 0.09	
	Rate		(N)
Web Plan Calling Card			
All Time Periods Surcharge	\$0.69 1.25		_
Operator Surcharge, per call	2.25		(T)

#### Home 800

See Service Offering No. 68, preceding.

Availability: Web Plan is available to all customers who have no more than two residential or business lines. Web Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

(D)

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

## 102. Qwest Total Advantage

## A. <u>General Description</u>

#### **Qwest Total Advantage**

Qwest Total Advantage is a suite of business communications services offering flat rates based on term and minimum usage commitments. Qwest Total Advantage is designed for new businesses with monthly revenue between \$1000.00 to \$75,000.00 or annual revenue between \$12,000.00 to \$900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitment. The terms have commitment levels as set forth below.

This service is provided in conjunction with the Interstate Qwest Total Advantage.

This service is available to new subscribers as of the effective date of this filing.

## Long Distance and Toll Free Qwest® EZ Rate

(N)

The Long Distance and Toll Free Qwest EZ Rate service is available to business customers to complete direct dialed voice domestic calls for a monthly fee. EZ Rate allows for the purchase of Long Distance and Toll Free usage for a flat monthly recurring rate. It is made available by selecting the minutes of use block that best meets the customer needs.

(N)

#### B. Definitions

#### **Annual Period**

The twelve-month period commencing on the first day of the term and on each successive anniversary thereof.

#### Annual Revenue

The aggregate amount, prior to application of any discounts, charged by Qwest in an Annual Period.

## **Bps**

Bits per second.

#### **Broadband Circuits**

Circuits with a capacity greater than DS1 capacity or 1.544 Mbps.

(M)

#### (M) Material moved to Sheet No. 151.1.

Issue Date: April 4, 2008 Effective Date: April 15, 2008

(M)

(M)

## 102. <u>Qwest Total Advantage</u>

#### B. Definitions (Cont'd)

#### Contributory Services

Those services that contribute towards the overall commitment but are not discountable according to the master discount schedule (ie. Qwest Total Advantage). By contributing towards the overall commitment level, these services will increase the discount level that is applied to the Discount Eligible category of services under the contract. These services will continue to receive discounts as designated in individual service contracts. Contribution levels will be based on Monthly Recurring Charges (MRCs) for these services.

## **Customer Provided Access**

End User Connectivity from the customer premises (business address only) to the Qwest Point of Presence Serving Wire Center (QPOP SWC). May not be applicable if the End User provides direct connectivity all the way to Qwest's POP.

## DS0

Digital Service, Level 0. Measured at 64,000 bps, it is the worldwide standard for digitizing one voice conversation using pulse code modulation (PCM).

#### DS1

Digital Service, Level 1. Consists of 24 DS0 channels and has a capacity of 1.544 Mbps. Also called T-1.

## DS3

Digital Service, Level 3. Equivalent of 28 DS1 channels and operation at 44.736 Mbps. Also called T-3.

#### **Dedicated Access Arrangement**

An arrangement whereby the facilities used between the Customer's premises and the Carrier point of presence are directly linked. Such arrangements may involve interconnection facilities provided by the Customer, another carrier, or a local access provider.

#### Digital Service (DS)

Hierarchy of digital signal speeds used to classify capacity of lines and trunks.

(M1)

(M) Material moved from Sheet 151.

(M1) Material moved to Sheet 151.2.

Issue Date: April 4, 2008 Effective Date: April 15, 2008

## 102. <u>Qwest Total Advantage</u>

## B. <u>Definitions</u> (Cont'd)

## **Discount Eligible Services**

(M)

Discount Eligible Services contribute toward the overall commitment level (ie. Qwest Total Advantage). Discount eligible products that bill on the same billing system can aggregate towards predetermined discount levels, meaning the more spent on this common group of products, the higher the customer's discount will be. Contribution levels will be based on monthly recurring charges (MRCs), counted towards the contract commitment levels and receive term and volume discounts where applicable.

(M)

#### **K**bps

Kilobits per second.

#### Mbps

Megabits per second.

#### Monthly Revenue

The aggregate amount, prior to the application of any discounts, charged by Qwest in a monthly period.

#### New Customer

Any person or entity that has not utilized any Qwest service in the prior twelve-month period.

#### Optical Carrier – Level N (OC-N)

The optical interface designed to work with the STS-n signaling rate in a Synchronous Optical Network (SONET). OC1 is a 51.840 Mbps signal. All higher levels are direct multiples of OC1.

#### Private Line Servies

Private Line Service is an interLATA high-speed digital communications service using a physical fiber optic connection between two intrastate interLATA locations. Private Line Services are dedicated, non-switchable connections that can provide a constant and committed availability of capacity for a single customer on a transmission path only between fixed, customer-specified locations. Private Line transmission speed range from 64 kbps to 512 kbps, DS1, DS3, OC3, OC12, and OC48 speeds. OC3, OC12, and OC48 speeds are offered on an individual case basis.

Private Line circuits are priced at a fixed recurring charge based on line speed and the V&H miles between two Company POPs. The POPs are determined by locating the nearest available Company POP to the customer or end-user locations as determined by the NPA/NXX of the locations.

#### (M) Material moved from Sheet 151.1.

Issue Date: April 4, 2008 Effective Date: April 15, 2008

## 102. Qwest Total Advantage

## C. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the Qwest Rates and Services Schedule Interstate No. 3.

## 1. <u>Billing and Rounding</u>

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent.

# (C) (C)

#### 2. Directory Assistance

Directory Assistance is available to all Qwest Total Advantage customers. Directory Assistance Rates are specified in Miscellaneous Charges and Surcharges.

#### 3. Enhanced Toll-Free Features

Qwest Total Advantage offers Enhanced Toll-Free Features for all Qwest Total Advantage customers.

Issue Date: February 5, 2007 Effective Date: February 15, 2007

#### 102. **Qwest Total Advantage** (N) Terms and Conditions (Cont'd) C. (N) 4. Minimums (M) There is either a minimum monthly usage commitment per month (Minimum a. Monthly Commitment) or, an annual minimum usage commitment per twelve-month period for all customers. b. If, during any Annual Period of the term, the customer's total usage of Qwest Total Advantage Service falls below the Annual Minimum Commitment, the customer may be billed the actual amount for the service used plus the (C) difference between that amount and the Annual Minimum Commitment (referred to as a shortfall). For customers who sign a one, two or three-year (C) Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service. (M) For customers that sign a one, two, or three-year commitment, this shortfall c. (N)

d. If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer may be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges (referred to as a shortfall). This shortfall requirement will be applied with the fourth full month's invoice.

described in the term agreement.

requirement will be applied with the fourth full month's invoice or as

(C)(M)

(C)

(N)

(T)(M)

(M) Material moved from Sheet 152.

102. Qwest Total Advantage

C. Terms and Conditions (Cont'd)

(T) (D)

## 5. Renewals

a. Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp.
Attention: Uniontown Service Center
GBM Disconnects
P.O. Box 698
Uniontown, PA 15401

- b. If written notification is not submitted to Qwest at least thirty days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will based on the same terms, conditions, monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.
- c. The customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

102. Qwest Total Advantage

C. Terms and Conditions (Continued)

(T)

#### 6. Early Termination Charges

- a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:
  - Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
  - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
  - Any applicable third-party early termination or related charges or penalties incurred by Qwest as a result of the customer's early termination.
- b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
  - Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the Customer terminates the enrollment, plus,
  - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
  - Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.

## 7. Private Line Service

Private Line Services can only be provided where suitable facilities are available.

(C)

- 102. Qwest Total Advantage
- C. Terms and Conditions (Continued)
- 8. Long Distance and Toll Free Qwest EZ Rate
  - a. Customer may change their monthly recurring price plan up to four times per year without incurring a change fee charge. Charges to the monthly recurring price plan will be documented via an amendment signed by both parties. For purposes of such change fee changes, the year will begin on the later signature of the amendment and will start over each anniversary of the later signature date. If Customer changes the monthly recurring price plan more than four times in a year, Customer will be charged \$50 per change for each change after the first four.
  - b. If during the month the minute of use block is exceeded, overage minutes of use rate will apply to the overage minutes.
  - c. At least twenty percent of all usage traffic in the selected block of time must be interstate. If the minutes of use traffic falls below twenty percent interstate the rates may revert to QTA standard rates as specified in this section.
  - d. This plan is provisioned in conjunction with the interstate Long Distance and Toll Free Qwest EZ Rate service under which Qwest provides interstate long distance usage.

Issue Date: May 2, 2008 Effective Date: May 12, 2008

(T)

## 102. <u>Qwest Total Advantage</u> (Cont'd)

D. Rates (T)

## 1. General

- a. Rates and charges for Qwest services described herein that require dedicated access do not include access and access-related charge including, without limitation, installation charges, inside wiring charges assessed by the LEC, construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charge set forth herein do not include charges for customer premise equipment and related services.
- b. Stated use and regulatory charges and fees found elsewhere will apply and are not included in the quoted rates. These include Payphone Surcharge, Operator Surcharges, and Number Portability charges.
- c. The Private Line rates following do not include local access.
- d. The service offering is provided in conjunction with the comparable interstate Qwest Total Advantage Service and all terms, conditions and charges will apply.

## 2. Legislative, Regulatory or Judicial Activity

In the event any regulatory agency, legislative body or court of competent jurisdiction declare regulations, or modifies existing ones including, without limitation, regulations (Regulatory Activity) regarding payphone compensation, access charges, and/or universal service, Qwest reserves the right, at any time and without notice, to pass through to the customer all or any portion of any charges or surcharges related directly or indirectly to such Regulatory Activity

## <u>Qwest Total Advantage</u> <u>Rates (Continued)</u> 102.

D.

(T)

#### 3. **Qwest Total Advantage Voice**

The per-minute rate is as follows:

Switched Access – Outbound and Inbound, Per-Minute Rates a.

<u>Intrastate</u>	<u>IntraLATA</u>	
		(M)
\$0.0789	\$0.0789	(N)
0.0588	0.0588	
0.0556	0.0556	
0.0523	0.0523	(N)
	\$0.0789 0.0588 0.0556	\$0.0789 \$0.0789 0.0588 0.0588 0.0556 0.0556

b. Dedicated – Outbound and Inbound, Per-Minute Rates

	<u>Intrastate</u>	<u>IntraLATA</u>	
			(M)
MTM	\$0.0526	\$0.0526	(N)
1 Year	0.0442	0.0442	ì
2 Year	0.0417	0.0417	
3 Year	0.0392	0.0392	(N)

Material moved to Obsolete Service Offerings and Rates, Sheet 203. (M)

## 102. Qwest Total Advantage

D. Rates (T)

3. Qwest Total Advantage Voice (Continued)

## Total Advantage worldcard

## Option I – Per-Minute Rates

	<u>Intrastate</u>	<u>IntraLATA</u>
MTM	\$0.0950	\$0.0950
1 Year	0.0789	0.0789
2 Year	0.0758	0.0758
3 Year	0.0726	0.0726

Per call surcharge \$0.35

## Option II – Per-Minute Rates

	<u>Intrastate</u>	<u>IntraLATA</u>
MTM	\$0.25	\$0.25
1 Year	0.25	0.25
2 Year	0.25	0.25
3 Year	0.25	0.25

# 102. <u>Qwest Total Advantage</u>D. <u>Rates</u> (Continued)

(T)

- <u>rtates</u> (continued)
  - 4. Private Line Services[1]
    - a. Basic Digital Service (DS0)
      - Basic Digital Service is available in 64 Kbps increments from 64 Kbps 512 Kbps.
      - The following rates are per mile per DS0 channel and do not include the local access connection to the incumbent local exchange company.
      - A minimum mileage of 150 miles will be applied to all DS0 Private Line Services regardless of mileage.

Mileage								
Band	DS0-64	DS0-128	DS0-192	DS0-256	DS0-320	DS0-384	DS0-448	3 DS0-512
				·				- '
150-199	\$2.4834	\$4.0592	\$2.8004	\$2.2425	\$1.9500	\$1.9278	\$1.9119	\$1.9000
200-249	2.2000	3.1539	2.1967	1.8250	1.8000	1.7833	1.7714	1.7625
250-299	1.9833	2.6433	1.8369	1.6833	1.6633	1.6500	1.6404	1.6333
300-349	1.7999	2.2962	1.5971	1.5499	1.5333	1.5222	1.5142	1.5083
350-399	1.6356	2.0656	1.4451	1.4213	1.4070	1.3975	1.3907	1.3856
400-449	1.4832	1.9021	1.3165	1.2957	1.2832	1.2749	1.2689	1.2645
450-499	1.3387	1.7327	1.1906	1.1721	1.1609	1.1535	1.1482	1.1443
500+	1.2000	1.5997	1.0667	1.0500	1.0400	1.0333	1.0286	1.0250

## Nonrecurring Rate

Per Circuit \$500.00

[1] A Customer Provided Access charge may apply. If applicable, the rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.

## 102. Qwest Total Advantage

D.  $\underline{Rates}$  (T)

- 4. <u>Private Line Services</u> (Continued)
  - b. <u>High Speed Digital Service (DS1)[1]</u>
    - The following rates are per mile per DS0 channel and do not include the local access connection to the incumbent local exchange carrier.
    - A minimum mileage of 150 miles will be applied to all DS1 Private Lines regardless of mileage.

## Mileage Band Per Mile/Per Channel Rate

150 - 199	\$0.3736
200 - 249	0.2995
250 - 299	0.2643
300 - 349	0.2384
350 - 399	0.2251
400 - 449	0.2118
450 - 499	0.1985
500 - 599	0.1850

## Nonrecurring Rate

Per Circuit \$500.00

[1] A Customer Provided Access charge may apply. If applicable, the rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.

- 102. Qwest Total Advantage
- D.  $\underline{Rates}$  (T)
- 4. <u>Private Line Services</u> (Continued)
  - c. <u>High Speed Digital Service (DS3)[1]</u> (T)
    - The following rates are per mile per DS0 channel and do not include the local access connection to the incumbent local exchange carrier.
    - A minimum of 150 miles will be applied to all DS3 Private Lines regardless of mileage.

Mileage Band	Per Mile /Per ChannelRate
150 - 199	\$0.0836
200 - 249	0.0810
250 - 299	0.0784
300 - 349	0.0758
350 - 399	0.0732
400 - 449	0.0706
450 - 499	0.0680
500 - 599	0.0650

## Nonrecurring Rate

Per Circuit \$2500.00

[1] A Customer Provided Access charge may apply. If applicable, the rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.

## 102. Qwest Total Advantage

D. Rates (T)

## 4. Private Line Services (Continued)

## d. The following discounts apply to all Private Line Services:

## (1) Monthly Commitment

	MTM	1 Year	2 Year	3 Year
\$ 1,000	0%	21%	28%	31%
2,500	0%	22%	29%	32%
5,000	0%	24%	31%	33%
10,000	0%	27%	33%	36%
15,000	0%	28%	34%	37%
20,000	0%	29%	35%	38%
30,000	0%	31%	36%	40%
50,000	0%	32%	37%	41%
75,000	0%	33%	38%	42%

## (2) Annual Commitment

	MTM	1-Year	2-Year	3-Year
\$ 12,000	0%	21%	28%	31%
30,000	0%	22%	29%	32%
60,000	0%	24%	31%	33%
120,000	0%	27%	33%	36%
180,000	0%	28%	34%	37%
240,000	0%	29%	35%	38%
360,000	0%	31%	36%	40%
600,000	0%	32%	37%	41%
900,000	0%	33%	38%	42%

- $\frac{Qwest\ Total\ Advantage}{Rates}\ (Cont'd)$ 102.
- D.
- 5. **Enhanced Toll Free Features** 
  - a. Basic Features – Standard

For application of rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3.

Charge for Each Toll-Free Number (the first 8XX is free) b.

(M)

	Per Month
Month-to-month	\$5.00
One year term	5.00
Two year term	2.50
Three year term	1.00

(M) Material moved from Sheet 161.

Issue Date: April 4, 2008 Effective Date: April 15, 2008

- $\frac{Qwest\ Total\ Advantage}{Rates\ (Cont'd)}$ 102.
- C.
- Long Distance and Toll Free Qwest EZ Rate 6.
  - Stand Alone Rates a.
    - (1) Switched

Monthly Recurring Charge	Minutes of Use	Overage Minutes of <u>Use Rate</u>
\$ 100.00	2,050	\$0.0488
250.00	5,400	0.0463
500.00	11,100	0.0450
750.00	17,200	0.0436
1,000.00	23,800	0.0420
1,500.00	37,000	0.0405
2,000.00	51,200	0.0391
2,500.00	66,600	0.0375
5,000.00	138,900	0.0360

(2) Dedicated

Monthly Recurring	Minutes	Overage Minutes of	
<u>Charge</u>	of Use	<u>Use Rate</u>	
\$ 250.00	10,200	\$0.0245	(N)
500.00	20,800	0.0240	, ,
750.00	31,900	0.0235	
1,000.00	43,500	0.0230	
1,500.00	66,600	0.0225	
2,000.00	90,900	0.0220	
2,500.00	116,200	0.0215	
5,000.00	238,000	0.0210	

Issue Date: January 6, 2010 Effective Date: January 13, 2010

- <u>Qwest Total Advantage</u> <u>Rates (</u>Continued) 102.
- C.
- Long Distance and Toll Free Qwest EZ Rate (Continued) 6.
  - Rates bundled with other Qwest products b.
    - Switched (1)

Minutes of Use	Overage Minutes of <u>Use Rate</u>
2,300	\$0.0435
5,900	0.0424
12,200	0.0410
18,900	0.0397
26,200	0.0382
40,700	0.0369
56,300	0.0355
73,200	0.0342
152,800	0.0327
	of Use  2,300 5,900 12,200 18,900 26,200 40,700 56,300 73,200

Dedicated (2)

Monthly Recurring	Minutes	Overage Minutes of	
<u>Charge</u>	of Use	<u>Use Rate</u>	
\$ 250.00	11,220	\$0.0223	(N)
500.00	22,800	0.0219	` '
750.00	35,090	0.0214	
1,000.00	47,850	0.0209	
1,500.00	73,260	0.0205	
2,000.00	99,990	0.0200	
2,500.00	127,820	0.0196	
5,000.00	261,800	0.0191	

Issue Date: January 6, 2010 Effective Date: January 13, 2010

# 103. Q.Integrity

Q.Integrity will no longer be available to new customers as of November 30, 2007. Current Q.Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

# (N) | (N)

# A. <u>General Description</u>

- 1. Q.Integrity<sup>TM</sup> is a suite of business communication services for large multi-location companies billing \$50,000.00 or more per month. Products available under Q.Integrity include Switched and Dedicated Voice Services, Enhanced Toll-Free (8XX) Services, Calling Card and Directory Assistance Services.
- 2. Q.Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing and reporting capabilities.

# B. Toll-Free Service

- 1. A monthly recurring charge applies to each toll-free number reserved for or supplied to a Q.Integrity customer depending on the term commitment selected.
- 2. Enhanced Toll-Free Features may be selected as enhancements to Qwest's toll-free services. Enhanced Toll-Free Features are available individually or in any combination for both existing and new customers.

Issue Date: November 23, 2007 Effective Date: November 30, 2007

(M) (N)

# 103. Q.Integrity (Continued)

# C. <u>Terms and Conditions</u>

# 1. Billing and Rounding

Rates are quoted in full minutes. Calling rounding is in initial 18-second and additional 6-second increments. All minutes of use will be rounded up to the next increment, however, calls are subject to a 30-second minimum average time requirement.

# 2. Pricing Arrangements

a. Q.Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options, however, shortfall penalties apply if the customer does not meet the product's minimum revenue commitments. The term of a Q.Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer's signature.

# b. Option D

Option D requires customers to sign a term commitment of one, two, or three years and meet a minimum volume of \$50,000.00 per month in contributing services.

# c. Option E

Requires customers to sign a term commitment of one, two, or three years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

**Annual Usage Minimum Tiers** 

(Option E Only)

- a. \$1,200,000.00
- b. \$1,800,000.00
- c. \$2,400,000.00
- d. \$3,600,000.00
- e. \$4,800,000.00

(N)

(M) All material on this sheet moved to Sheet 187.

(M) (N)

103. Q.Integrity

C. Terms and Conditions (Continued)

# 3. Renewals

a. Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp., Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016

- b. If written notification is not submitted to Qwest at least thirty days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will based on the same terms, conditions, monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.
- c. The customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above. (N)

(M) All material on this sheet moved to Sheet 188.

(D) (N)

103. Q.Integrity

C. <u>Terms and Conditions</u> (Continued)

# 4. Minimums

- a. There is a minimum monthly usage commitment (Monthly Commitment) or, an annual minimum usage commitment per twelve-month period for all customers.
- b. If during any month of the term commitment the customer's total usage of Option D service falls below the monthly usage minimum, the customer will be billed the actual amount for the service plus the difference between the monthly revenue and the monthly usage minimum.
- c. If during any Annual Period of the term commitment the customer's total usage of Option E service falls below the annual usage minimum, the customer will pay for actual amount for the service plus the difference between the Annual Revenue and the annual usage minimum.

(N)

(D) (N)

103. Q.Integrity

C. Terms and Conditions (Continued)

# 5. Early Termination

- a. Customers who terminate their Option D term commitment prior to completion of the term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:
- Taking the number of full months remaining in the current Annual Period multiplied by the monthly usage minimum plus,
- Thirty-five percent of the monthly usage minimum multiplied by the number of months remaining in the then-effective term (other than the number of months referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by Qwest as a result of the customer's early termination.
- b. Customers who terminate their Option E term commitment prior to completion of the term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:
- An amount equivalent to the actual Annual Revenue generated during the Annual Period in which the customer terminates the commitment, less the usage minimum plus,
- Thirty-five percent of the annual usage minimum multiplied by the number of Annual Periods remaining in the then-effective term (other than the annual period referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by Qwest as a result of the customer's early termination. (N)

103. <u>Q.Integrity</u> (Continued)

(D) (N)

(N)

- D. Rates
- 1. General
- a. Rates and charges for Qwest services described herein requiring dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premise equipment and related services.
- b. Payphone Use Charge, Operator Surcharge, and Directory Assistance charges are applicable.

(D) (N)

# 103.

Q.Integrity Rates (Continued) D.

1+ Per Minute InterLATA/Intrastate and IntraLATA/Intrastate Usage Rates 2.

Subject to availability, the following per minute rates will apply to inbound and outbound calls.

#### InterLATA/Intrastate a.

	Switched			$\overline{\mathbf{D}}$	edicated	
	1 Year	2 Year	3 Year	<u>1Year</u>	2 Year	3 Year
Option D	\$0.1050	\$0.1020	\$0.1000	\$0.0610	\$0.0600	\$0.0590
Option E	0.1050	0.1020	0.1000	0.0610	0.0600	0.0590

#### b. IntraLATA/Intrastate

	S	Switched		Г	Dedicated		
	1 Year	2 Year	3 Year	1Year	2 Year	3 Year	
Option D	\$0.1050	\$0.1020	\$0.1000	\$0.0610	0.0600	\$0.0590	
Option E	0.1050	0.1020	0.1000	0.0610	0.0600	0.0590	(N)

(M) Q.Integrity Rates (Continued) 103. (N)

- D.
- 3. Q.Integrity worldcard
- a. InterLATA/Intrastate

	1 Year	2 Year	3 Year
Option D	\$0.1050	\$0.1020	\$0.1000
Option E	0.1050	0.1020	0.1000
Per call surcha	arge		\$0.35

IntraLATA/Intrastate b.

	1 Year	2 Year	3 Year
Option D	\$0.1050	\$0.1020	\$0.1000
Option E	0.1050	0.1020	0.1000
Per call surch	arge		\$0.35

- 4. **Toll-Free Service**
- Charge for Each Toll-Free Number a.

	Per Month
One year term	\$5.00
Two year term	2.50
Three year term	1.00

**Enhanced Toll-Free Features** b.

See Qwest's interstate Rate and Services Schedule No. 3 for application and rates. (N)

(M) All material on this sheet moved to Sheet 189.

(T)

- 103. Q.Integrity
- D. Rates (Cont'd)
- 5. Options D and E Discount Schedules
- a. Contributing Services
  - (1) Q.Integrity Option D
    - Domestic Voice Usage
    - Toll-Free (8XX) Inbound Usage
    - Directory Assistance Charges
    - Private Line Interexchange Carrier monthly recurring charges
    - Frame Relay Port and Permanent Virtual Circuit Monthly recurring charges
    - Qwest ATM Port, PVC and SVC monthly recurring charges
    - Dedicated internet access monthly recurring charges (@ccess)
    - Q.Integrity worldcard usage and surcharge
    - Qwest broadcast fax usage
  - (2) Q.Integrity Option E
    - Intrastate and interstate voice usage
    - Toll-Free (8XX) inbound usage
    - Directory Assistance Charges
    - Private Line Interexchange Carrier monthly recurring charges
    - Frame Relay Port and Permanent Virtual Circuit Monthly recurring charges
    - Qwest ATM Port, PVC and SVC monthly recurring charges
    - Dedicated internet access monthly recurring charges (@ccess)
    - Q.Integrity worldcard usage
    - Qwest broadcast fax usage
- b. Excluded Service Options D and E
  - Dedicated access/egress or related charges imposed by third parties
  - Any monthly recurring charges except those listed above
  - Non-recurring charges
  - Taxes
  - Surcharges except those listed above
  - Qwest Conferencing usage charges
  - Integrated voice and fax usage charges

(D) (N)

## A. General

# 1. Description

- a. Qwest Express Services offer a suite of telecommunication services to non-telecommunications carrier customers operating within the wholesale market with special rates on an individual contract basis, which is available on a one, two or three-year term commitment. Qwest Express Services are available to eligible customers that:
  - provide an information service to the public for a fee, and
  - represent that Qwest Express Services will be purchased as an input into the customer's information service offering and not for resale as a telecommunications service
- b. Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

# 2. Terms and Conditions

- a. This service works in conjunction with the interstate Qwest Express Services under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts and customer eligibility are specified in the Qwest Interstate Rates and Services Schedule.
- b. Qwest Express Services are only available on an intrastate basis when the customer has subscribed to the interstate Qwest Express Service.

(N)

Issue Date: January 13, 2006 Effective Date: February 12, 2006

(D) (N)

# 104. QWEST EXPRESS SERVICE (Cont'd)

# B. Products and Services

1. Qwest Express Service Voice Terminating Service

# a. Description

Qwest Express Service Voice Terminating Service is a product in which Qwest terminates intrastate voice traffic, including without limitation facsimile transmissions, delivered to Qwest over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users.

# b. Terms and Conditions

# (1) Billing and Rounding

Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

# (2) Renewals

• Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp.
1801 California Street, 24th Floor
Denver, Colorado 80202
Attention: Wholesale Markets Contract Administration

- If writer notification is not submitted to Qwest at least thirty days prior to the expiration of the initial term commitment, and Qwest has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

(N)

Issue Date: January 13, 2006 Effective Date: February 12, 2006

(N)

# 104. QWEST EXPRESS SERVICE

(M) B.1.b (Cont'd) (N)

(3) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

(4) Discounts

Additional discounts are available based on Customer's total contributory charges invoiced to the Customer under an applicable Qwest Express Service Voice Terminating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the Customer's use of interstate Qwest Express Service Voice Terminating Service. No revenue commitment is required to be eligible for these discounts.

(5) Rates and Charges

Pricing for dedicated intrastate voice outbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice outbound and Directory Assistance are specified in the Qwest Interstate Rates and Services Schedule.

(M) Material moved to Sheet 171.3.

Issue Date: April 3, 2006 Effective Date: April 13, 2006

B. Products and Services (Cont'd)

(D) (M)

- 2. Qwest Express Service 8XX Voice Originating Service
- a. Description

Qwest's Express Service 8XX Voice Originating Service is a product in which Qwest originates Customer's toll-free voice traffic in the domestic United States and delivers such traffic to Customer over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users.

- b. Terms and Conditions
- (1) Billing and Rounding

Domestic service rates are for full minutes and are billed in six-second increments. Qwest may charge each short duration call (under six seconds in length), and an additional \$0.01 surcharge per call. Domestic minutes are bulk rounded.

- (2) Renewals
  - Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp. 1801 California Street, 24th Floor Denver, Colorado 80202 Attention: Wholesale Markets Contract Administration

- If writer notification is not submitted to Qwest at least thirty days prior to the expiration of the initial term commitment, and Qwest has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

(M)

(M) Material moved from Sheet 171.2.

Issue Date: April 3, 2006 Effective Date: April 13, 2006

B.2.b (Cont'd)

(3) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

- (4) Toll-Free Enhanced Features are available
- (5) Discounts

Additional discounts are available based on Customer's total contributory charges invoiced to the Customer under an applicable Qwest Express Service 8XX Voice Originating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the Customer's use of interstate Qwest Express Service 8XX Voice Originating Service. No revenue commitment is required to be eligible for these discounts.

(6) Rates and Charges

Pricing for dedicated intrastate voice inbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice inbound and toll-free enhanced features are specified in the Qwest Interstate Rates and Services Schedule.

3. Qwest Express Service for Private Line Transport Service (PLTS)

The Company may, at the request of the customer, provide Qwest Express Service for Private Line Transport Service (PLTS). All such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB) where suitable facilities are available.

Specific terms and conditions will be determined by the Company on an individual case basis with each customer and included in the contract and/or contract addenda.

(N)

(N)

Issue Date: April 3, 2006 Effective Date: April 13, 2006

B. Products and Services (Cont'd)

(N)

# 4. Qwest IP Voice Termination Services

# a. Description

Qwest IP Voice Termination Services (the "Service" for purposes of this Section [3.103.B.4.]) are products providing communications services, in which Qwest will aggregate Customer's Internet protocol (IP) voice traffic, including facsimile transmissions, and provide transport and termination services to the Public Switched Telephone Network (PSTN). Unless customer chooses to deliver such IP voice traffic to Qwest via the public Internet only, the Service requires customer's purchase from Qwest of a dedicated IP-capable connection. The Service is an IP voice long distance termination service that is not sold to end users. The Service does not support local services 911, E911, operator services, local number portability, directory listings, or directory assistance.

## b. Terms and Conditions

# (1) Qwest IP Voice Service Guide

The Service shall perform in accordance with the terms and specifications set forth in the Qwest IP Voice Service Guide (the "Service Guide"), as amended from time to time by Qwest. The Service Guide is provided to the customer after both the customer and Qwest sign an agreement or amendment governing the Service. Qwest reserves the right to refuse to accept, suspend or limit any or all of Customer's traffic not complying with the provisions of the Service Guide or that Qwest believes is adversely affecting other Customer's or the Qwest network.

# (2) Billing and Rounding

Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

Issue Date: August 21, 2006 Effective Date: September 1, 2006

B.4.b. (Cont'd) (N)

# (3) Termination

Either the Customer or Qwest may terminate the Qwest Service Exhibit governing the Service by providing sixty days' written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp. 1801 California Street, 24th Floor Denver, Colorado 80202 Attention: Wholesale Markets Contract Administration

# (4) Discounts

Additional discounts are available based on the customer's total contributory charges invoiced to the customer under an applicable Qwest Service Exhibit during that billing cycle. The applicable monthly discount will be applied against the customer's use of applicable Qwest Services. No revenue commitment is required to be eligible for these discounts.

(5) Service Level Agreement (SLA) Guarantees

SLA guarantees do not apply.

(6) Rates and Charges

Pricing for dedicated intrastate Service will be developed on an individual case basis (ICB). Pricing for dedicated interstate Service is specified in the Qwest Interstate Rates and Services Schedule.

Issue Date: August 21, 2006 Effective Date: September 1, 2006

- B. Products and Services (Cont'd)
  - 5. Qwest Express Service Voice Switched Services

(N)

# a. Description

Qwest Express Service Switched Services is a product in which Qwest originates and terminates intrastate switched 1+ and 8XX voice traffic, including without limitation facsimile transmissions. Traffic originates from the End User's telephone number (ANI) or premises equipment and terminates to the called party via the Qwest network.

- b. Terms and Conditions
- (1) Billing and Rounding

Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

- (2) Renewals
  - Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp.
1801 California Street, 24th Floor
Denver, Colorado 80202
Attention: Wholesale Markets Contract Administration

- If written notification is not submitted to Qwest at least thirty days prior to the expiration of the initial term commitment, and Qwest has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.
- (3) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

Issue Date: March 5, 2007 Effective Date: March 15, 2007

B.5.b. (Cont'd) (N)

# (4) Discounts

Additional discounts are available based on Customer's total contributory charges invoiced to the Customer under an applicable Qwest Express Service Switched Services Agreement during that billing cycle. The applicable monthly discount will be applied against the Customer's use of interstate Qwest Express Service Switched Services. No revenue commitment is required to be eligible for these discounts.

# (5) Rates and Charges

Pricing for dedicated intrastate voice outbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice outbound and Directory Assistance are specified in the Qwest Interstate Rates and Services Schedule.

Issue Date: March 5, 2007 Effective Date: March 15, 2007

105. Reserved For Future Use

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 226.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

105. Reserved For Future Use (Cont'd)

(C) (M)

(M) Material moved to Obsolete Service Offerings and Rates, Sheet 227.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

#### 106. QWEST 10¢ DOMESTIC PLAN FOR INTERNATIONAL

(T)

#### A. Description

(N)

The Owest 10¢ Domestic Plan for International will allow a residential customer to complete direct dialed calls between any two points within the state.

#### B. Terms and Conditions

- This plan is provisioned in conjunction with the interstate Qwest 10¢ Domestic Plan 1. for International. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this plan are specified in the Qwest RSS.
- A monthly recurring charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to the corollary interstate Qwest 10¢ Domestic Plan for International for long distance calling.
- The Owest 10¢ Domestic Plan for International is only available on an intrastate basis 3. when the customer has subscribed to the interstate Qwest 10¢ Domestic Plan for International for residential customers, and, subscribes to a residential Qwest International plan.
- Calls made using the Owest 10¢ Domestic Plan for International are billed in full minute increments.

#### C. Rates and Charges

	INTERLATA		INTRALATA	
	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	<b>MAXIMUM</b>	<b>EFFECTIVE</b>
<ul><li> All Time Periods</li><li> Per Minute</li></ul>	\$0.30	\$0.10	\$0.30	\$0.10

# MONTHLY RATE

	MAXIMUM	<u>EFFECTIVE</u>	
•Per Line	\$10.00	\$0.00	(N)

Issue Date: March 7, 2006 Effective Date: April 8, 2006

# 107. Qwest Connect

# A. General Description

As of April 15, 2008 *QWEST CONNECT* is being offered as a contractual offering of business services at special rates, which is available on a one, two, or three-year term commitment. *QWEST CONNECT* is intended for retail business providing at least one of the following services: outbound call center, Qwest Conferencing, application services, broadcast fax/voice/satellite, internet services, payphones, shared tenant applications, or voice mail. The service is not available to telecommunication carriers, telecommunication resellers, or VoIP resellers. *QWEST CONNECT* has a minimum monthly revenue commitment of \$5,000.00 or an annual commitment of \$60,000.00.

# (C)

# B. Terms and Conditions

This service is provided in conjunction with the Interstate Qwest Connect.

# 1. <u>Billing and Rounding</u>

Rates are quoted in full minutes. Call rounding is bulked. Business calls are measured and billed in six-second initial and six-second additional increments.

# 2. <u>Directory Assistance</u>

Directory Assistance is available to all Qwest Connect customers. Directory Assistance rates are specified in Miscellaneous Charges and Surcharges.

# 3. Enhanced Toll-Free Features

For application of rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3

# 4. Minimums

# a. Qwest Connect prior to April 15, 2008

(C)

(1) There is a minimum monthly usage commitment per month (Minimum Monthly Commitment) of \$5,000.00 or 15,000.00. Negotiated per minute rates may be furnished on a case-by-case basis in response to requests by customers, based on the monthly minimum usage commitment.

(T)

(T)

(2) If the customer's total revenue falls below the Minimum Monthly Commitment, the customer will be billed the actual amount for the service plus the difference between the customer's actual spend and the Monthly Minimum Commitment.

Issue Date: April 4, 2008 Effective Date: April 15, 2008

- 107. Qwest Connect
- B. Terms and Conditions
- 4. Minimums (Cont'd)
- b. Qwest Connect as of April 15, 2008

(N)

- (1) Monthly Three months after the effective date, contributory charges must equal or exceed the revenue commitment. Failure to meet the revenue commitment will result in application of a shortfall charge as specified in the contract.
- (2) Annually Contributory charges must equal or exceed the revenue commitment. Failure to meet the annual revenue commitment will result in the application of a shortfall charge.

(N)

- 5. Renewals
- a. Qwest Connect prior to April 15, 2008

(C)

(1) Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

(T)

Qwest Communications Corp. Attention: Uniontown Service Center GBM Disconnects P.O. Box 698 Uniontown, PA 15401

(T)

(2) If written notification is not submitted to Qwest at least thirty days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the contract rates in effect at the time of such renewal.

(T)

(3) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

Issue Date: April 4, 2008 Effective Date: April 15, 2008

(N)

(N)

- 107. **Qwest Connect**
- Terms and Conditions В.
- 5. Renewals (Cont'd)
- Owest Connect as of April 15, 2008 b.

(1) As of April 15, 2008 either the customer or Qwest may terminate the agreement by providing not less than sixty days written notice prior to the end of the initial or a renewal term. The customer's notice of termination must be sent to:

> Owest Communications Corp. Attention: Uniontown Service Center **GBM** Disconnects P.O. Box 698 Uniontown, PA 15401

- (2) If written notification is not submitted to Qwest at least sixty days prior to the expiration of the initial or a renewal term, the contract will renew as described in the agreement.
- (3) The customer may terminate at any time after the renewal period by providing not less than thirty days written notice to Qwest at the address above.
- 6. Early Termination Charges
- Qwest Connect as of April 15, 2008 a.

As of April 15, 2008 refer to contract for explanation of whether early termination charges or service cancellation charges apply.

- Owest Connect prior to April 15, 2008. b.
  - (1) Customers who terminate their annual term agreement prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
    - •Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
    - •35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph) plus,
    - •Any applicable third-party early termination or related charges or penalties incurred by Owest as a result of the customer's early termination.
- C. Rates

Pricing will be developed on an individual case basis for Dedicated Voice -Outbound (1+) and Inbound (toll-free) calls.

Effective Date: April 15, 2008 Issue Date: April 4, 2008

# 108. Membership Calling Plan

(N)

# **General Description**

The Membership Calling Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

# Terms and Conditions

Provisioned in conjunction with the interstate Membership Calling Plan.

# **Billing**

Calls made using Membership Calling Plan are billed in full minute increments.

# Rates

The per minute usage rates are as follows:

	<u>InterLATA</u>		<u>IntraLATA</u>	
	MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	<b>EFFECTIVE</b>
•All Time Periods -Per Minute	\$0.10	\$0.05	\$0.10	\$0.05

Issue Date: January 14, 2005 Effective Date: February 14, 2005

109. Reserved For Future Use

(T)

(M)

(M) Material moved to Sheet 228.

Issue Date: June 14, 2006 Effective Date: July 16, 2006

109. Reserved For Future Use (Cont'd)

(T)

(M)

(M) Material moved to Sheet 229.

Issue Date: June 14, 2006 Effective Date: July 16, 2006

(N)

# 110. <u>5 Cent Plan</u>

# **General Description**

The 5 Cent Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

# Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate 5 Cent Plan under which Qwest provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Qwest Rates and Services Schedule.
- 2. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
- 3. Residential plans are available to all residential customers who have no more than five lines at a single location.
- 4. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week. (N)
- 5. The 5 Cent Plan is only available on an intrastate basis when the customer has subscribed to the interstate 5 Cent Plan for residential customers. (T)
- 6. Calls made using the 5 Cent Plan are billed in full minute increments. (T)
- 7. The 5 Cent Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation. (T)

# Rates and Charges

	<b>InterLATA</b>		<u>IntraLATA</u>	
	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	<b>MAXIMUM</b>	<b>EFFECTIVE</b>
•All Time Periods -Per Minute	\$0.15	\$0.05	\$0.15	\$0.05

Issue Date: August 5, 2005 Effective Date: September 1, 2005

(N)

# 111. 300 Minute Plan

# **General Description**

The 300 Minute Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

# Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate 300 Minute Plan under which Qwest provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Qwest Rates and Services Schedule.
- 2. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
- 3. Residential plans are available to all residential customers who have no more than five lines at a single location.
- 4. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week. (N)
- 5. The 300 Minute Plan is only available on an intrastate basis when the customer has subscribed to the interstate 300 Minute Plan for residential customers. (T)
- 6. Calls made using the 300 Minute Plan are billed in full minute increments. (T)
- 7. The 300 Minute Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation. (T)

# Rates and Charges

	<b>InterLATA</b>		<u>IntraLATA</u>	
	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	<b>MAXIMUM</b>	<b>EFFECTIVE</b>
•Over 300 Minutes -Per Minute	\$0.21	\$0.07	\$0.21	\$0.07
		Mon	NTHLY RATE	
		MAXIMUM	<u> </u>	<b>EFFECTIVE</b>
•Per Line		\$18.00		\$9.00

Issue Date: August 5, 2005 Effective Date: September 1, 2005

# 112. QWEST CHOICE UNLIMITED PLAN – BUSINESS

(N)

# **Description**

The Qwest Choice Unlimited Plan will allow a business customer to complete direct dialed voice calls between any two points within the state.

# Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate Qwest Choice Unlimited Plan under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this plan are specified in the Qwest RSS.
- 2. The Qwest Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Choice Unlimited Plan for business customers.
- 3. Calls made using the Qwest Choice Unlimited Plan are billed in full minute increments.
- 4. The Qwest Choice Unlimited Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.
- 5. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Choice Unlimited Plan.
- 6. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

Issue Date: April 1, 2005 Effective Date: April 11, 2005

C)

# 112. **QWEST CHOICE UNLIMITED PLAN – BUSINESS** Terms and Conditions (Cont'd)

- 7. If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 8. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 9. Call detail is provided.
- 10. Qwest Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location.
- 11. Inbound Toll Free services permit customers to receive domestic inbound calls.

# Rates and Charges

- Per Minute

• Per 8XX Number

Charge for Each Toll-Free Number

1. Switched Access – Outbound, Per-Minute Rates

	<ul><li>All Time Periods</li><li>Per Minute</li></ul>	\$0.00	\$0.00	
		MONTHLY RATE		
•	Per Line	\$25.00		
2.	Toll-Free			(0
8	a. Switched Access – Inbound,	Per-Minute Rates		
		INTERLATA RATE	INTRALATA RATE	
	<ul> <li>All Time Periods</li> </ul>			

INTERLATA RATE INTRALATA RATE

\$0.05

Issue Date: October 14, 2005 Effective Date: October 24, 2005

\$0.05

MONTHLY RATE

\$5.00

# (D) (N)

# 113. Qwest 15 Cent Single Rate Plan

# **Description**

# General Description

The Qwest 15 Cent Single Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

# Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate Qwest 15 Cent Single Rate Plan under which Qwest provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Qwest Rates and Services Schedule No. 3.
- 2. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
- 3. Residential plans are available to all residential customers who have no more than five lines at a single location.
- 4. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.
- 5. The Qwest 15 Cent Single Rate Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.

# Rates and Charges

	<b>InterLATA</b>		<u>IntraLATA</u>		
	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	<b>MAXIMUM</b>	<b>EFFECTIVE</b>	
•All Time Periods -Per Minute	\$0.45	\$0.15	\$0.45	\$0.15	(N)

Issue Date: August 5, 2005 Effective Date: September 1, 2005

# 114. QWEST CHOICE LONG DISTANCE BASIC PLAN

# Description

The Qwest Choice Long Distance Basic Plan will allow a business customer to complete direct dialed calls between any two points within the state.

# Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate Qwest Choice Long Distance Basic Plan that has a monthly recurring fee. A monthly recurring charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to the corollary interstate Qwest Choice Long Distance Basic Plan for long distance calling.
- 2. The Qwest Choice Long Distance Basic Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Choice Long Distance Basic Plan for business customers.
- 3. Calls made using the Qwest Choice Long Distance Basic Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- 4. Inbound Toll Free services permit customers to receive domestic inbound calls.
- 5. The Qwest Choice Long Distance Basic Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.

# Rates and Charges

1. Switched Access – Outbound and Inbound, Per-Minute Rates

# INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute \$0.07 \$0.07

MONTHLY RATE

• Per Account \$3.99 (I)

2. Charge for Each Toll-Free Number

MONTHLY RATE

• Per 8XX Number \$5.00

Issue Date: March 17, 2009 Effective Date: March 31, 2009

## 115. QWEST CHOICE LONG DISTANCE PLUS PLAN

## **Description**

The Qwest Choice Long Distance Plus Plan will allow a business customer to complete direct dialed calls between any two points within the state.

#### Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate Qwest Choice Long Distance Plus Plan. The monthly minimum recurring charge provides direct dialed interstate and/or intrastate long distance calling each month. If the customer's invoiced usage charges are less than the monthly minimum charge, the customer will be billed a charge equal to the difference between the monthly minimum charge amount and the actual usage billed.
- 2. The Qwest Choice Long Distance Plus Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Choice Long Distance Plus Plan for business customers.
- 3. Calls made using the Qwest Choice Long Distance Plus Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (C)

(C)

- 4. Inbound Toll Free services permit customers to receive domestic inbound calls.
- 5. The Qwest Choice Long Distance Plus Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.

#### Rates and Charges

1. Switched Access – Outbound and Inbound, Per-Minute Rates

#### INTERLATA RATE INTRALATA RATE

• All Time Periods -Per Minute

\$0.05

\$0.05

#### MONTHLY MINIMUM RATE

•Per Account \$15.00

2. Charge for Each Toll-Free Number

MONTHLY RATE

•Per 8XX Number \$5.00

## 116. VIRTUAL NETWORK SERVICE (VNS) AND SWITCHED DATA SERVICE (SDS)

(C)

## A. <u>Virtual Network Service (VNS)</u>

(T)

#### 1. General Description

(T)

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location business customers. Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges, remote toll-free access into the VNS network and 7-digit and 10-digit private dial plans.

This service is provisioned in conjunction with the interstate VNS under which Qwest provides interstate long distance service. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this service are specified in the Qwest Rates and Services Schedule No. 3.

#### 2. Rates and Charges

(T)

a. Qwest Total Advantage Voice (QTA)

(T)

(1) Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

(T)

For application of rates and charges, refer to Qwest Total Advantage Switched and Dedicated Outbound and Inbound rates in this tariff.

(2) Dedicated to Dedicated:

(T)

For application of Dedicated rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3.

Issue Date: July 3, 2008 Effective Date: July 15, 2008

116. A. 2.	VIRTUAL NETWORK SERVICE (VNS) AND SWITCHED DIGITAL SERVICE (SDS)  Virtual Network Service (VNS) (Cont'd)  Rates and Charges			
	b.	Qwest Loyal Advantage (QLA)	(T)	
		(1) Switched to Switched, Switched to Dedicated, or Dedicated to Switched:	(T)	
		For application of rates and charges, refer to Qwest Loyal Advantage Switched and Dedicated Outbound and Inbound rates in this tariff.		
		(2) Dedicated to Dedicated:	(T)	
		For application of Dedicated rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3.		
	c.	Q.Integrity	(T)	
		(1) Switched to Switched, Switched to Dedicated, or Dedicated to Switched:	(T)	
		For application of rates and charges, refer to Q.Integrity rates in this tariff.		
		(2) Dedicated to Dedicated:	(T)	
		For application of Dedicated rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3.		
B.	Sw	vitched Digital Service (SDS)	(N)	
1.	Ge	neral Description		
	a.	Provides digital connections in 64 Kbps increments of bandwidth via the public switched telephone network.		
	b.	Customers can access SDS via the following Local Exchange Carrier Configurations: Switched 56, both two-wire and four-wire; or the Integrated Services Digital Network's Basic Rate Interface (BRI) and Primary Rate Interface (PRI).		
	c.	Customers can order SDS on any of the configuration listed above using the Qwest-provided Service PIC code. These will be considered as switched access locations for routing and rating purposes.		
2.	Rat	tes and Charges		

Issue Date: July 3, 2008 Effective Date: July 15, 2008

Pricing will be developed on an individual case basis.

#### 117. MICTA – GOVERNMENT AND EDUCATION SERVICES

(T)

## A. General Description

(N)

This service is designed to provide a comprehensive communications solution to meet the special needs of MiCTA (Michigan Collegiate Telecommunication Association), a national organization that includes educational, governmental and non-profit entities.

Following is a list of some of the telecommunication services that are available:

Data Services
Directory Assistance
Domestic 1+ and Toll-Free (switched & dedicated outbound and switched & dedicated inbound)
Enhanced Toll-Free Features
International 1+ and Toll-Free
Qwest Conferencing

Calling Card

## B. Terms and Conditions

- 1. This service requires a customer to sign a term commitment of month-to-month, one, two, or three years.
- 2. This service is provisioned in conjunction with the interstate service under which Qwest provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Qwest Rates and Services Schedule.

(N)

## 117. Micta – Government And Education Services

(N)

B. <u>Terms and Conditions</u> (Cont'd)

#### 3. Renewals

a. Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp., Attention: Uniontown Service Center GBM Disconnects P.O. Box 698 Uniontown, PA 15401

- b. If written notification is not submitted to Qwest at least thirty days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, t6he customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

#### 4. Early Termination Charges

- a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:
  - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph).
- b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
  - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any.

#### 117. Micta – Government And Education Services (Cont'd)

(N)

## C. Rates and Charges

Rates and charges for Qwest Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

Regulatory charges and fees apply and are not included in the quoted rates, including Payphone Surcharge, Independent Telephone Company High Usage Surcharge, Operator Surcharges, and Number Portability charges. All charges stated in the tariff are computed by Qwest exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, other taxes, universal service fees, duties, fees or other similar obligations imposed now or in the future.

The service offering is provided in conjunction with the comparable interstate Qwest Total Advantage Service and all terms, conditions and charges will apply.

#### 1. Billing and Rounding

Rates are quoted in full minutes. Timing of calls is eighteen-second initial and six-second incremental, however, calls are subject to a thirty-second minimum average time requirement. Calls are natural or standard rounded unless otherwise specified in the individual customer contract.

## 117. Micta – Government And Education Services

(N)

- C. Rates and Charges (Cont'd)
- 2. Direct Dial (1+ and Toll-Free)

Outbound and Inbound, Per-Minute Rates [1]

	MONTH TO MONTH	1-YEAR	2-YEAR	3-YEAR
• On – On	\$0.0148	\$0.0145	\$0.0142	\$0.0140
<ul> <li>On – Off</li> </ul>	0.0337	0.0330	0.0324	0.0317
<ul> <li>Off – On</li> </ul>	0.0337	0.0330	0.0324	0.0317
<ul> <li>Off – Off</li> </ul>	0.0402	0.0394	0.0387	0.0379

## 3. <u>Directory Assistance</u>

• Charge Per Call

\$0.50

#### 4. worldcard

## Option I – Per-minute rates

MTM	\$0.0402
1 Year	0.0394
2 Year	0.0387
3 Year	0.0379

Per call surcharge \$0.25

## Option II – Per-minute rates

MTM	\$0.0950
1 Year	0.0950
2 Year	0.0950
3 Year	0.0950

[1] On – On voice calls (between customer locations only) with dedicated access origination and dedicated access termination

[1] On – Off Voice calls with dedicated access origination and switched access termination

[1] Off – On Voice calls with switched access origination and dedicated access termination

[1] Off – Off Voice calls with switched access origination and switched access termination

Reserved For Future Use

(N)

Issue Date: July 3, 2002 Effective Date: August 5, 2002

Reserved For Future Use

(N)

Issue Date: July 3, 2002 Effective Date: August 5, 2002

#### MISCELLANEOUS CHARGES AND SURCHARGES

#### 1. Directory Assistance Charge

## A. Description

- 1. Directory Assistance service allows customers to obtain listing information comprised of a name, ZIP code and/or address and telephone number.
- 2. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

#### B. Terms and Conditions

- 1. A caller may request a maximum of two listings for each call to Directory Assistance. When two listings are requested from Directory Assistance, only the second listing can be completed. However, intraLATA or interLATA long distance message charges apply if applicable.
- 2. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted call, an appropriate usage/surcharge charges applies in addition to the Directory Assistance Charge.
- 3. The rate applies whether or not the customer secures any requested information.

#### C. Rates and Charges

The following charges apply for each direct dialed call by the customer to Directory Assistance. This charge applies unless specified differently in another section of this Tariff.

#### **CHARGE PER CALL**

<ul> <li>Residence</li> </ul>	\$0.95 (I)
<ul> <li>Business</li> </ul>	0.95 (I)
<ul> <li>Operator Assisted</li> </ul>	1.40

## MISCELLANEOUS CHARGES AND SURCHARGES

## 2. <u>Payphone Surcharge</u>

A charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card or Collect) placed from pay telephones. This charge, which is in addition to standard tariffed usage charges, and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service. The payphone surcharge is unrelated to the Qwest service accessed from the payphone. This charge applies unless specified differently in another section of this Tariff. Customers will be charged the payphone surcharge for each call that is placed from payphones with the exception of the following:

- a) Calls placed by inserting coins during the progress of the call;
- b) Calls using Telecommunications Relay service
- c) Calls originated by customers with qualified hearing or speech impairments who are certified.

#### CHARGE PER CALL

- Payphone Surcharge
- Residence (Calls using a Consumer Calling Card or Home 800)

\$0.50 (I)

- Business (calls using worldcard or Toll Free service)

0.50(I)

Issue Date: December 21, 2004 Effective Date: January 11, 2005

## MISCELLANEOUS CHARGES AND SURCHARGES (Cont'd)

## 3. Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies.

		CHARGE	
• Re	esidence, per account		(N)
-	Reprint on paper, per bill	\$ 5.00	(N)
• B	usiness, per account		
-	Reprint on paper, per bill	5.00	
-	Reprint on CD-ROM[1]	25.00	
-	Online Self Service Access[2]	20.00	

- [1] Charge applies for any 12 months of bills and/or partial 12 months of bills per request for bills dated March 2003, through September 2006. For example, the charge assessed for a single request of 16 months of duplicate bills provided via CD-ROM would be \$50.00 for a business customer. The CD-ROM option will be available February 19, 2007 through October 1, 2007.
- [2] Bills from March 2003, through September 2006, will be available via On-line Self Service Access to current customers from January 22, 2007, through October 1, 2007, only.

Issue Date: December 18, 2006 Effective Date: January 18, 2007

(M)

#### 1. Q.Home Monthly Plan Fee

## General Description

Q.Home Monthly Plan Fee (formerly called Difference #1) will allow a customer to complete calls between any two points within the state of South Carolina. Q.Home Monthly Plan Fee Calling Card and Home 800 service is also available to customers subscribing to Q.Home Monthly Plan Fee.

A monthly fee will be applied beginning with the customer's first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

#### **Billing**

Billing will be done in full minute increments.

#### Rates

This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions, and charges will apply.

The per minute usage rates are as follows:

	INTERLATA		INTRALATA		
O Homo Monthly	$MAXIMU\overline{M}$	<b>EFFE</b> CTIVE	MAXIMUM	<b>EFFECTIVE</b>	
Q.Home Monthly Plan Fee	\$0.30	\$0.15	\$0.30	\$0.15	(M)

(M) Material moved from Sheet 169.

Issue Date: July 3, 2002 Effective Date: August 5, 2002

## 1. Q.Home Monthly Plan Fee (Continued)

Rate

#### Q.Home Monthly Plan Fee Calling Card

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, per call	2.25

(T) (D)

#### Home 800

See Service Offering No. 68 preceding.

<u>Availability</u>: Q.Home Monthly Plan Fee is no longer available to new customers. Q.Home Monthly Plan Fee remains available to all customers who have no more than two residential or business lines. Q.Home Monthly Plan Fee is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

## OBSOLETE SERVICE OFFERINGS AND RATES (Continued)

(M)

#### 2. Qwest \$0.05/\$14.95 Calling Plan

## General Description

Qwest \$0.05/\$14.95 Calling Plan (formerly called Difference #6) will allow a customer to complete calls between any two points within the state of South Carolina. Qwest \$0.05/\$14.95 Calling Plan Calling Card and Home 800 service is also available to customers subscribing to Qwest \$0.05/\$14.95 Calling Plan.

A monthly fee will be applied beginning with the customer's first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

#### **Billing**

Billing will be done in full minute increments.

#### Rates

This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions, and charges will apply.

The per minute usage rates are as follows:

	INTERLATA		INTRALATA		
	$MAXIMU\overline{M}$	<b>EFFE</b> CTIVE	MAXIMUM	<b>EFFECTIVE</b>	
Qwest \$0.05/\$14.95					
Calling Plan	\$0.24	\$0.12	\$0.18	\$0.09	(M)

(M) Material moved from Sheet 171.

Issue Date: July 3, 2002 Effective Date: August 5, 2002

# OBSOLETE SERVICE OFFERINGS AND RATES 2. Qwest \$0.05/\$14.95 Calling Plan (Continued

# Qwest \$0.05/\$14.95 Calling Plan (Continued)

Rate
------

#### Qwest \$0.05/\$14.95 Calling Plan Calling Card

All Time Periods	\$0.69
Surcharge	1.25

#### Communications Calling Card

All Time Periods	0.69
Surcharge	1.25
Operator Surcharge, Per call	2.25

(T) (D)

#### Home 800

See Service Offering No. 68, preceding.

Availability: Qwest \$0.05/\$14.95 Calling Plan is no longer available to new customers. Owest \$0.05/\$14.95 Calling Plan remains available to all customers who have no more than two residential or business lines. Qwest \$0.05/\$14.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

(D)

Issue Date: July 21, 2003 Effective Date: August 20, 2003

Available with the Qwest \$0.05/\$14.95 Calling Plan and limited to four cards maximum.

## 3. 10 for 10

## **General Description**

The "10 for 10" service offering provides the customer with 10 hours of evening and weekend calling for \$10.00 per month. Additional minutes and peak hour calls are charged at the rate specified below. The Customer automatically receives the Home 800 product with this offering.

#### **Terms and Conditions**

There is no carryover of unused minutes from one month to the next. The 10 hours per month must be used within the same billing month. Any unused minutes will be forfeited.

#### Billing/Rounding

All calls on service subscribing to "10 for 10" are rounded to the next full minute.

#### Rates

All calls placed during the weekdays (Monday through Friday) and calls placed after the first 10 hours, will be billed at \$0.10 per minute.

#### Monthly Fee

Per line	\$10.00
Per additional line	4.95

#### Calling Card

All Time Periods, per minute	0.69
Surcharge, per call	1.25

Home 800 (D)

See Service Offering No. 68 preceding.

Issue Date: July 21, 2003 Effective Date: August 20, 2003

## 4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)

(C)

Option 1 is grandfathered and is not available to new customers. Existing customers may retain their service for the duration of their contract. Contracts for Option 1 will not be renewed.

Option 2 rates are grandfathered and are not available to new customers. Existing customers may retain their rates for the duration of their contracts. Contracts for Option 2 will be renewed and governed by the Terms, Conditions, and Rates contained in Product 94.

(N)

(N)

## General Service Description

#### A. Overview

Q.Government Network Services<sup>TM</sup> (GNS 2000) is Qwest's core service for Federal, State, and Local government customers. The following is a list of the current GNS-2000 services, which may be amended as need or required:

- Switched and Dedicated Access
- Outbound Long Distance
- Inbound Toll Free
- WorldCard
- Directory Assistance

These services include the following features to insure ease of management, network reliability and cost stability:

- Guaranteed Rates
- Simple Rate Structure (Peak and Off-Peak)
- 6-Second/1-Second Billing Increment for Domestic Calling
- WorldCard Flat Rate No Surcharge

There are three term options available for the GNS-2000 product, one, two and three-year agreements.

#### B. Rate Periods

Rate Periods for all GNS-2000 services are defined as peak and off-peak. GNS-2000 800 rate periods will be based on the point of call origination.

#### 1. Domestic

Peak: 8:00 a.m. to 4:59 p.m. (Monday through Friday)

Off-Peak: All other times (including holidays, evenings and weekends)

## 4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2) General Service Description (Cont'd)

## (C)

#### 2. Holidays

Off-peak rates will be available on the following Qwest observed holidays; New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

## 3. Rounding

All GNS-2000 services will be natural rounded. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

#### 4. Billable Minutes of Use/Rates

All minutes of use will be rounded up to the next increment. Should the tariffed rates decrease or the tariffed discounts increase during the term of the agreement, these rates and/or discounts will be passed on to the subscriber. However, the subscriber's rates will not be raised nor will the discounts be lowered beyond the rates and discounts set forth in the tariff at the time that the agreement is executed.

#### C. Standard Features

#### 1. 1+ (Outbound)

- a. 101XXXX access is available
- b. 700 access where allowed
- c. Operator Assistance
- d. Directory Assistance

#### 2. 800 (Inbound)

Allows domestic and international toll free calling originating worldwide and terminating domestically.

#### 3. Card

- a. Direct Dial
- b. Domestic to International Direct Dial From time to time, Qwest may block calling to specific countries to reduce the exposure to fraud.
- c. Conference Calling

4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)
General Service Description (Cont'd)

## (C)

- D. Optional Features
  - 1. 1+ (Outbound)
    - a. Account Codes
    - b. Omit Call Detail
  - 2. Toll Free (Inbound)
    - a. Direct Termination Overflow

For the Dedicated Access Line (DAL) and T-1 sites, if all lines in a DAL/T1 service group are busy, overflow calls are sent to another 800/888 trunk group, WATS Access Line (WAL), DAL or any business line or trunk group.

b. Dialed Number Identification System (DNIS)

Identifies which of the multiple 800/888 numbers are coming on the same DAL/T-1 lines. Subscribers must have the proper equipment to receive ID information. The DNIS digits can be delivered via inband signaling or out of band (ISDN Primary Rate) signaling.

c. Real Time Automatic Number Identification (ANI)

Allows a dedicated access customer to receive the ANI of the calling party if the call originates from an equal access end office. This feature is provided via inband signaling however, delivery via ISDN primary interface is available on a case by case basis.

d. Alternate Call Routing

A service that offers the subscriber the ability to prearrange an alternate Call Routing Plan. Upon Qwest's approval of the alternate plan, the Company will keep the plan on file to be executed at the subscriber's request.

(C)

#### **OBSOLETE SERVICE OFFERINGS AND RATES**

- 4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)

  General Service Description
- D. Optional Features
  - 2. Toll Free (Inbound) (Cont'd)
    - e. Two-way DALs

Outbound and 800/888 calls on the same lines (DAL & T-1) that can be used in conjunction with call overflow.

#### f. Time of Day Routing

Sends calls placed to a single 800/888 number to different receiving locations at different times of the day. The time of day can be changed on the half-hour. Qwest can combine time of day routing with day of week routing on a single 800/888 number

#### g. <u>Tailored Call Coverage</u>

Blocks calls at the customers request by LATAs, NPAs, NPA/NXX, 10 digit ANIs or States.

#### h. Day of Week Routing

Calls placed to a single 800/888 number can be routed to different receiving sites based on the day of the week. Special routing is also available for 17 holidays.

#### i. Percentage Allocation Routing

800/888 calls may be routed to up to eight different terminating locations based on whole number percentages that add up to 100 percent.

## j. <u>Extended Call Coverage</u>

The default for Qwest origination is the domestic United States. Subscribers may also order extended call coverage options. Two options are available:

- (1) Allows calls to originate from Alaska and Hawaii.
- (2) Allows calls to originate from Puerto Rico and the U.S. Virgin Islands.

4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)

(C)

**General Service Description** 

D. Optional Features

2. Toll Free (Inbound) (Cont'd)

#### k. Project Account Codes

Verified Codes offer secure access to a toll-free number by requiring callers to enter a specific 2 to 11-digit code to complete the call. The codes are defined by the subscriber and must be of the same length for any given toll-free number. If the code entered is not valid the call will be blocked.

Non-Verified Codes requires the input of any non-specific 2 to 11-digit code to complete the call. The subscriber defines the length of the codes. The codes of any given toll-free number must be of the same length.

#### 1. Geographic Routing

Geographic Routing cannot be used in conjunction with any other optional feature. This feature allows a subscriber to create two or more originating routing areas and direct each area to a different terminating location with a single 800/888 number. Subscribers may define the originating areas by NPA or by NPA/NXX.

For example, a business with five business locations in five area codes may terminate calls originating in each NPA to the business location in that NPA. Calls are immediately connected to the office in the area without the caller redialing or being transferred.

#### m. Customized Announcement (VRU)

Announcements may be customized to meet the subscriber's requirements.

#### n. Customized Application

Qwest offers custom programming and database design and management to support subscriber application.

4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)

General Service Description

(C)

- D. Optional Features
  - 2. Toll Free (Inbound) (Cont'd)
    - o. Take Back and Transfer

Customized service that enables an 800/888 call to be returned to the Qwest switch and re-terminated to another ANI.

#### p. <u>Transfer Bridge</u>

Transfer Bridge is available only in conjunction with Take Back and Transfer. This feature enables an 800/888 call to be redirected multiple times either automatically or manually.

## q. Disaster Recovery (VRU)

Customized service that provides a redundant VRU application at the Qwest network in the event of a failure of the customer provided equipment (CPE).

## r. Alternate Carrier Routing

In the event of a total network failure the Qwest RESPORG can provide alternate carrier service.

#### s. Directory Assistance Listing

800 Directory Assistance is available. Subscribers many have their 800 numbers listed in the directory maintained by AT&T.

## 3. Floppy Disk Billing

Provides call detail on the subscriber's choice of diskette.

#### 4. CD ROM Billing

Provides call detail on CD ROM.

(C)

## **OBSOLETE SERVICE OFFERINGS AND RATES**

- 4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)
  General Service Description
- D. Optional Features (Cont'd)

#### 5. Magnetic Tape

Call detail is available on magnetic tape.

#### 6. Management Reports

A variety of management reports are available to help customers manage their telecommunications.

#### Basic Product Description

Q.Government Network Services<sup>TM</sup> Toll Service (1+Outbound) is available via three access options; switched access, dedicated access, and WorldCard (travel card access). Q.Government Network Services 800 (Inbound) is available via switched and dedicated access options.

#### A. Access Options

#### 1. Switched

Q.Government Network Services may be provisioned via Feature Group D (FGD) for switched services from the subscriber's premise through the Local Exchange Carrier's central office to the Qwest network. All long distance calls originating from, or terminating to, the Q.Government Network Services switched access locations are automatically switched to the Qwest Network. Q. Government Network Services outbound and 800 may be provisioned on the same FGD line.

#### 2. Dedicated

Q.Government Network Services may also be provisioned via dedicated (hardware) lines from the subscriber's premise through the local central office to the Qwest network. Dedicated access to Q.Government Network Services may be provisioned by T-3, T-1, or DAL accesses.

## 3. <u>Travel Card</u>

Q.Government Network Services also offers Worldcard access by dialing a toll free number provided to the subscriber by Qwest.

4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)
Basic Product Description (Cont'd)

## B. Term Agreement

Qwest agrees to provide the service for the duration of the term agreement at the rates that are in effect at the time the agreement is executed. Should the rates decrease during the term agreement the lower rates will be passed on the subscriber. The subscriber's rates will not be raised beyond the rates at the time the agreement is executed.

#### Option 1

1.	Switched	<u>Outbound</u>	Switched 2	<u>Inbound</u>	
	Peak \$0.1163	Off-Peak \$0.1163	Peak \$0.1233	Off-Peak \$0.1233	
2.	Dedicated	l Outbound	Dedicated	Inbound	
	Peak \$0.0646	Off-Peak \$0.0581	Peak \$0.0670	Off-Peak \$0.0670	
<u>Opt</u>	ion 2 (QLA)				(T)
		Switched Outb	<u>ound</u>		
	Monthly \$0.0950	<u>1-Year</u> \$0.0630	2-Year \$0.0608	3-Year \$0.0586	
		Dedicated Outb	ound		
	Monthly \$0.0600	1-Year \$0.0443	2-Year \$0.0428	3-Year \$0.0413	
		Switched Inbo	<u>ound</u>		
	Monthly \$0.0950	<u>1-Year</u> \$0.0630	2-Year \$0.0608	3-Year \$0.0586	
		Dedicated Inbo	ound		
	Monthly	1-Year	2-Year	3-Year	

\$0.0413

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\$0.0443

\$0.0600

\$0.0428

- 4. Q.Government Network Services<sup>TM</sup> (Option 1 and Option 2)
  <u>Basic Product Description</u>
- B. Term Agreement

1.	Option 2 (QLA)				(T)(M)
		Switched Outbo	ound		
	<u>Monthly</u>	1-Year	2-Year	<u>3-Year</u>	
	\$0.0789	\$0.0711	\$0.0671	\$0.0632	
		Dedicated Outb	<u>ound</u>		
	<u>Monthly</u>	1-Year	2-Year	<u>3-Year</u>	
	\$0.0526	\$0.0474	\$0.0447	\$0.0421	
		Switched Inbo	<u>und</u>		
	Monthly	1-Year	2-Year	3-Year	
	\$0.0789	\$0.0711	\$0.0671	\$0.0632	
		Dedicated Inbo	<u>ound</u>		
	Monthly	1-Year	2-Year	<u>3-Year</u>	
	\$0.0526	\$0.0474	\$0.0447	\$0.0421	(M)

## (M) Material moved from Sheet 132.

Issue Date: October 31, 2005 Effective Date: November 10, 2005

4.	Q.Government Network Services <sup>TM</sup> (Option 1)	(N)
	Basic Product Description	

B. Term Agreement (Cont'd)

3.

(M)

(N)

Call Type	Usage Rate	Per Call Usage

Intrastate \$0.1250 \$0.00

## 4. <u>Directory Assistance</u>

Calling Card

Directory Assistance is available to all Q.Government Network Services customers and the rate below applies for the length of the contract.

Area of Service	Per Call	
Intrastate Calling Card Surcharge	\$0.4335 0.1500	(M)

(M) Material moved from Sheet 201.

## 5. Qwest Total Advantage

## A. <u>General Description</u>

Qwest Total Advantage is a suite of business communications services offering flat rates based on term and minimum usage commitments. Qwest Total Advantage is designed for new businesses with monthly revenue between \$1000.00 to \$75,000.00 or annual revenue between \$12,000.00 to \$900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitment. The terms have commitment levels as set forth below.

Rates are grandfathered and are not available to new customers effective with this filing. Existing customers who obtained service before the effective date of this filing may retain their rates for the duration of their contract. Contracts will be renewed and governed by the Terms, Conditions, and Rates contained in the current Qwest Total Advantage Service as found in Product 102.

#### B. Rates

**Qwest Total Advantage Voice** 

The per-minute rate is as follows:

Switched Access – Outbound and Inbound, Per-Minute Rates

	<u>Intrastate</u>	<u>IntraLATA</u>	<b>(T)</b>
			(D)
MTM	\$0.0789	\$0.0789	(M)
1 Year	0.0711	0.0711	Ì
2 Year	0.0671	0.0671	
3 Year	0.0632	0.0632	(M)

#### b. Dedicated – Outbound and Inbound, Per-Minute Rates

	<u>Intrastate</u>	<u>IntraLATA</u>	(D)
MTM	\$0.0526	\$0.0526	(M)
1 Year	0.0474	0.0474	
2 Year	0.0447	0.0447	
3 Year	0.0421	0.0421	(M)

(M) Material moved from Service Offerings and Rates, Sheet 156.

6. Qwest Choice Long Distance – Residence

(T)(M)

#### A. General Description

The Qwest Choice Long Distance offering will allow a residential customer to complete voice calls between any two points within the state. The Qwest Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA, and intraLATA calls.

## B. <u>Terms and Conditions</u>

- 1. This plan is provided in conjunction with the interstate Qwest Choice Long Distance offering for residential customers.
- 2. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 3. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Long Distance Offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Choice Long Distance Offering after notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- 4. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

## C. Rates and Charges[1]

INTERLA	ATA RATE	<u>INTRALA'</u>	<u>ΓΑ RATE</u>
MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	EFFECTIVE

- All Time Periods
  - Per Minute (up to 400 minutes) \$0.15 \$0.05 \$0.15 \$0.05 - Per Minute (401 + minutes) \$0.00 \$0.00 \$0.00
- [1] Monthly recurring rate is applied once for each line with this plan, whether the customer has the interstate and/or intrastate plan. The rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.

(M)

(M) Material moved from Sheet 173.

## 7. **QWEST LONG DISTANCE ADVANTAGE**

(T)(M)

- A. General Description
- 1. Qwest Long Distance Advantage is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates that are based on term and minimum usage commitments. Qwest Long Distance Advantage is intended for the small business segment billing a total of \$500.00 to \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses. The customer automatically receives the worldcard with this offering.
- 2. Inbound Toll Free services permit customer to receive domestic inbound calls. Customers may elect to utilize a dedicated access arrangement or switched access terminations to interconnect with a Toll Free service.
- B. Terms and Conditions
- 1. This plan is provided in conjunction with interstate Qwest Long Distance Advantage.
- 2. Qwest Long Distance Advantage is available in month-to-month and 12-month term plans. There is a minimum monthly usage commitment of \$10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This shortfall charge will be applied beginning with the customer's first full month's invoice.
- 3. Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current tariffed rates in effect at the time of such renewal associated with the term and volume of the original agreement.

(M)

(M) Material moved from Sheet 171.

Issue Date: April 1, 2005 Effective Date: April 11, 2005

7. **QWEST LONG DISTANCE ADVANTAGE** 

(T)(M)

- B. Terms and Conditions (Cont'd)
- 4. Qwest will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another Qwest product with equal or greater term and volume commitment levels.
- 5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
- C. Rates and Charges
  - 1. Switched Access Outbound and Inbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE	
• Monthly	\$0.0900	\$0.0900	
• 1 Year Term	\$0.0850	\$0.0850	(M)

(M) Material moved from Sheet 171.1.

Issue Date: April 1, 2005 Effective Date: April 11, 2005

- 7. **QWEST LONG DISTANCE ADVANTAGE**
- C. Rates and Charges (Cont'd)
  - 2. Enhanced Toll Free Features
  - a. Basic Features Standard

For application of rates and charges, refer to Qwest's Interstate Rates and Services Schedule No. 3. (C)

(D)

Issue Date: July 15, 2005 Effective Date: August 15, 2005

- 7. C. QWEST LONG DISTANCE ADVANTAGE
- Rates and Charges
  - 2. Enhanced Toll Free Features (Cont'd)

(D)

Issue Date: July 15, 2005 Effective Date: August 15, 2005

7. **QWEST LONG DISTANCE ADVANTAGE** 

(T)(M)

- C. Rates and Charges
  - 2. Enhanced Toll Free Features (Cont'd)
  - b. Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

## **MONTHLY RATE**

•	Month-to-Month	\$5.00
•	1-Year term	5.00

3. worldcard, per-minute rates

## INTERLATA RATE INTRALATA RATE

<ul> <li>Month-to-Month</li> </ul>	\$0.30	\$0.30	
• 1-Year	0.30	0.30	
• 2-Year	0.30	0.30	
• 3-Year	0.30	0.30	(M)

(M) Material moved from Sheet 171.4.

Issue Date: April 1, 2005 Effective Date: April 11, 2005

8. Option T (T)(M)

**General Description** 

Option T will allow a customer to complete intrastate toll calls between two points within South Carolina. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one flat rate for all times of day.

Rates

The per minute usage rate is as follows:

All Time Periods MAXIMUM EFFECTIVE \$0.30 \$0.15

Billing

Billing will be done in full minute increments.

**Availability** 

Option T is available to all customers that have no more than a total of two (2) residential or business lines. Option T is only available on an intrastate basis when the customer has subscribed to the interstate Option T service.

(M)

(M) Material moved from Sheet 80.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

9. <u>LightCall Plus</u> (T)(M)

## **General Description**

LightCall Plus provides facilities to complete calls between two points. The customer will be assigned an authorization code that will authorize the use of LightCall plus by that customer. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

#### Billing

Billing will be done in sixty (60) second increments with a sixty (60) second minimum.

#### Rates

The per minute usage rates are as follows:

	Day	Evening	Night/Weekend
MAXIMUM	\$0.54	\$0.30	\$0.24
<b>EFFECTIVE</b>	\$0.27	\$0.15	\$0.12

#### <u>Time Periods</u>

Day: Monday-Friday, 8AM-5PM\*,

Evening: Monday-Friday, 5PM-11PM\*, Sunday, 5PM-11PM Monday-Friday, 11PM-8AM\*, all day Saturday and

Sunday 11PM-5PM \*

#### **Availability**

LightCall Plus is available to any customer. Additionally, casual callers who utilize Qwest's service via 10XXX will be billed the LightCall Plus rates.

(M) Material moved from Page 81.

Issue Date: April 26, 2006 Effective Date: May 26, 2006

<sup>\*</sup> To; but not including, the times shown

10. Option S (T)(M)

## **General Description**

Option S will allow a customer to complete interlata and intralata calls between two points within South Carolina. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one (1) flat day rate from 6 a.m. - 6 p.m. Monday through Friday and one (1) flat evening, night/weekend rate all other times.

## **Billing**

Billing will be done in full minute increments.

#### Rates

The per minute usage rates are as follows:

	6 a.m 6 p.m.*	All other times
MAXIMUM	\$0.42	\$0.30
<b>EFFECTIVE</b>	\$0.25	\$0.15

Monday through Friday Only.

## **Availability**

Option S is available to all customers that have no more than a total of two (2) residential or business lines. In addition, Option S is only available on an intrastate basis when the customer has subscribed to the interstate Option S service.

(M)

(M) Material moved from Sheet 84.

## 11. Qwest Countdown

(T)(M)

## General Description

Qwest Countdown will allow a customer to complete calls between any two points within the state of South Carolina. Calling Card and Home 800 service is also available to Customers subscribing to Qwest Countdown. A monthly fee will be applied beginning with the Customer's first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

## **Billing**

Billing will be done in initial sixty-second increments and additional sixty-second increments.

#### Rates

The per minute usage rates are as follows:

	MAXIMUM	EFFECTIVE
All Time Periods - Intrastate	\$0.30	\$0.12
All Time Periods - IntraLATA	0.24	0.09

<u>Rate</u>

#### Calling Card

All Time Periods	\$0.69
Surcharge	1.25

#### Home 800

See Service Offering No. 68 preceding.

## **Operator Surcharge**

Per call 2.25

<u>Availability</u>: Qwest Countdown is available to all residential customers who have no more than five lines. Qwest Countdown is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Countdown service. All interstate terms, conditions and charges will apply.

(M)

#### (M) Material moved from Sheet 112.

## 12. Qwest Savings Package

(T)(M)

#### General Description

Qwest Savings Package will allow a customer to complete calls between any two points within the state of South Carolina. Calling Card and Home 800 service is also available to Customers subscribing to Qwest Savings Package as well as other non-tariffed offerings. A monthly fee will be applied beginning with the Customer's first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

## Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments. The Customer must designate to the Company a valid commercial credit card through which the Customer will be automatically billed when subscribing to Qwest Savings Package in conjunction with other non-tariffed offerings.

#### Rates

The per minute usage rates are as follows:

	MAXIMUM	<b>EFFECTIVE</b>
All Time Periods - InterLATA All Time Periods - IntraLATA	\$0.30 \$0.24	\$0.12 \$0.09
Monthly Fee:	\$10.00 per account	\$4.95 per account
	Rate	
Calling Card		
All Time Periods Surcharge Operator Surcharge, per call	\$0.69 1.25 2.25	

#### Home 800

See Service Offering No. 68 preceding.

Availability: Qwest Savings Package is available to all residential customers with no more than five lines. Qwest Savings Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Savings Package.

(M)

(M) Material moved from Sheets 115 and 116.

## 13. Qwest 1500 Package

(T)(M)

#### General Description

Qwest 1500 Package will allow a customer to complete calls between any two points within the state of South Carolina. Calling Card and Home 800 service is also available to Customers subscribing to the Qwest 1500 Package. A monthly fee will be applied beginning with the Customer's first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

## Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

#### Rates

The Customer will not be charged for the first fifteen hundred (1500) minutes of off-peak domestic dial "1" usage per month. The Customer will be charged the following per minute usage rates for peak and off-peak (after the 1500 minutes have been used):

	MAXIMUM	<b>EFFECTIVE</b>
All Time Periods - InterLATA	\$0.30	\$0.10
All Time Periods - IntraLATA	\$0.24	\$0.10

Daka

2.25

#### Time Periods

Peak 7am - 7pm, Monday through Friday

Off-Peak All other times

Monthly Fee	<u>Kate</u>
Per line	\$24.95
Per add'l line	4.95
Calling Card	
All Time Periods	0.69
Surcharge	1.25

Home 800 - See Service Offering No. 68, preceding

Operator Surcharge, per call

<u>Availability</u>: Qwest 1500 Package is available to all residential customers with no more than five lines. Qwest 1500 Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest 1500 Package.

 $(\dot{M})$ 

(M) Material moved from Sheets 117 and 118.

## 14. Qwest 10 Cent Flat Rate Plan

(T)(M)

## A. Description

The Qwest 10 Cent Flat Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
- 1. This plan is provided in conjunction with the interstate Qwest 10 Cent Flat Rate Plan.
- 2. This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.
- 3. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
- 4. Residential plans are available to all residential customers who have no more than five lines at a single location.
- 5. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.

## C. Rates and Charges

	<u>Inte</u>	erLATA	<u>IntraL</u> A	<u>ATA</u>	
	MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	<b>EFFECTIVE</b>	
•All Time Peri	ods				
-Per Minute	\$0.30	\$0.10	\$0.30	\$0.10	
		RATE			
• Qwest Calli	ng Card				
<ul><li>Per Minu</li><li>Per Call S</li></ul>		\$0.69 1.25			(M)

## (M) Material moved from Sheet 121.

#### 15. Qwest Rollback

(T)(M)

#### General Description

The Qwest Rollback offering provides the Customer with lower per minute rates for a monthly fee. The monthly fee is reduced each month and after five months, the fee is at its lowest rate. The monthly fee and intrastate calls are charged at the rates specified below. The Customer automatically receives the Home 800 product with this offering.

## Billing/Rounding

All calls on service subscribing to Qwest Rollback are rounded to the next full minute.

#### Terms and Conditions

The full monthly rate applies to the first billing month. For each subsequent month, the monthly rate is reduced by \$1.00 until the rate is \$0.95. The monthly rate remains \$0.95 as long as the Customer remains with Qwest on this plan.

The monthly fee applies for every 2 lines up to a maximum of 50 lines. The additional monthly fees are applied in the same manner as the first line(s).

#### Rates and Charges

The per minute usage rates are as follows:

Weekday	\$0.10
Weekend	\$0.10

#### Time Periods

Weekday rates apply from Monday 12:00 AM through Friday 11:59 PM. Weekend rates apply from Saturday 12:00 AM through Sunday 11:59 PM.

Monthly Fee (per 2 lines each)	Rate
First Month	\$4.95
Second Month	3.95
Third Month	2.95
Fourth Month	1.95
Fifth and all	
subsequent months	0.95
Calling Card	
All Time Periods, per minute	0.69
Surcharge, per call	1.25

Home 800 - See Service Offering No. 68 preceding.

(M)

(M) Material moved from Sheets 122 and 123.

#### 16. Qwest \$0.05/\$8.95 Calling Plan

(T)(M)

## General Description

Qwest \$0.05/\$8.95 Calling Plan (formerly called Difference #5) will allow a customer to complete calls between any two points within the state of South Carolina. \$0.05/\$8.95 Calling Plan Calling Card and Home 800 service is also available to customers subscribing to Qwest \$0.05/\$8.95 Calling Plan.

A monthly fee will be applied beginning with the customer's first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

#### Billing

Billing will be done in full minute increments.

#### Rates

The per minute usage rates are as follows:

	INTERLATA		INTRALATA	
	MAXIMUM	<b>EFFE</b> CTIVE	MAXIMUM	<b>EFFECTIVE</b>
Qwest \$0.05/\$8.95 Calling Plan	\$0.24	\$0.12	\$0.18	\$0.09
Calling Plan Calling C	<u>ard</u>	Rate		
All Time Period Surcharge Operator Surch		\$0.69 1.25 2.25		
Communications Calli	ng Card*			
All Time Period Surcharge	ds	0.69 1.25		

Home 800 - See Service Offering No. 68 preceding.

Availability: Qwest \$0.05/\$8.95 Calling Plan is available to all customers who have no more than two residential or business lines. Qwest \$0.05/\$8.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.

Available with the Owest \$0.05/\$8.95 Calling Plan and limited to four cards maximum.

(M)

(M) Material moved from Sheets 125 and 126.

(M)

## **OBSOLETE SERVICE OFFERINGS AND RATES**

17.  $\underline{\text{Paydirect}}$  (T)(M)

#### General Description

Paydirect is a service line consisting of switched outbound services and is sold in conjunction with 0 + services. Paydirect is intended only for Payphone and/or Operator Services customers' that require additional telecommunications services. This service works well with both single locations and multiple location businesses.

## Billing/Rounding

Rates are quoted in full minute increments. Call rounding is six second initial and one second incremental. Call duration is calculated on a per call basis rounding up to the next full increment. Call rating is on a bulk basis (All call duration is totaled and then rated). The total is rounded to the nearest full cent.

## Terms and Agreements

Paydirect is available on a month-to-month basis or a term plans of 12, 24, or 36 months. There is no minimum monthly usage commitment.

#### Rates

The per minute usage rates are as follows:

INTERLATA		INTRALATA		
Monthly	Term	Monthly	Term	
\$0.095	\$0.090	\$0.095	\$0.090	

#### Renewals

Upon expiration of the initial term plan, the plan will not automatically renew unless the Operator Services portion of the plan is renewed.

(M) Material moved from Sheet 127.

18.  $\underline{6}$  Cent No Fee  $\underline{(T)(M)}$ 

#### General Description

6 Cent No Fee for in-state toll calls is associated and offered in conjunction with Qwest's interstate 6 Cent No Fee toll calling plan. 6 Cent No Fee will allow consumer customers to complete intrastate toll calls at a low rate. With a minimum of \$10.00 of intrastate toll per month, there is no monthly charge. Service is available on a full-time basis, 24 hours a day, 7 days a week. Difference Calling Card and Home 800 service is also available to customers subscribing to 6 Cent No Fee.

## Terms and Conditions

Customers spending less than \$10.00 per month will be charged a monthly minimum that brings their usage to \$10.00.

ISP is not available with this product.

## **Billing**

Billing will be done in full minute increments.

ł	₹	a	<u>te</u>	

Intrastate Calls, per minute \$0.10

## Calling Plan Calling Card

All time periods, per minute	0.69
Surcharge, per call	1.25

## Home 800

See Service Offering No. 68 preceding.

(M)

(M) Material moved from Sheet 128.

## 19. Qwest \$0.05/\$7.95 Calling Plan

(T)(M)

## **General Description**

Qwest \$0.05/\$7.95 Calling Plan (formerly called Difference #7) will allow a customer to complete calls between any two points within the state of South Carolina. Qwest \$0.05/\$7.95 Calling Plan Calling Card and Home 800 service is also available to customers subscribing to Qwest \$0.05/\$7.95 Calling Plan.

A monthly fee will be applied beginning with the customer's first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

#### Billing

Billing will be done in full minute increments.

#### Rates

The per minute usage rates are as follows:

	INTERLATA		INTRALATA	
	$MAXIMU\overline{M}$	<b>EFFE</b> CTIVE	<b>MAXIMUM</b>	<b>EFFECTIVE</b>
Qwest \$0.05/\$7.95 Calling Plan	\$0.24	\$0.12	\$0.18	\$0.09

97. Qwest \$0.05/\$7.95 Calling Plan (Continued)

Rate

## Qwest \$0.05/\$7.95 Calling Plan Calling Card

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per call	2.25

#### Home 800

See Service Offering No. 68, preceding.

Availability: Qwest \$0.05/\$7.95 Calling Plan is available to all customers who have no more than two residential or business lines. Qwest \$0.05/\$7.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.

(M)

(M) Material moved from Sheets 144 and 145.

(T)(M)

## 20. Qwest Membership Plan

## **General Description**

The Qwest Membership Plan is a direct dialed toll plan designed for new residential customers only. The Qwest Membership Plan offers in-state toll calling any time of the day, any day of the week. There is no monthly recurring fee and no minimum usage required.

## **Terms and Conditions**

• Provisioned in conjunction with the interstate Qwest Membership Plan.

## **Billing**

Calls made using Qwest Membership Plan are billed in full minute increments.

## Rates

The per minute usage rates are as follows:

InterLATA		IntraLATA		
MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	<b>EFFECTIVE</b>	
\$0.28	\$0.14	\$0.20	\$0.10	(M)

(M) Material moved from Sheet 146.

(T)(M)

## 21. Qwest 200 Plan

## **General Description**

The intrastate Qwest 200-minute Calling Plan is a direct dialed toll plan designed for new and existing residential customers. Customers may make a total of 200 combined interstate and/or intrastate minutes of use any time of the day, any day of the week. In-state toll minutes-of-use over the combined 200 minutes is priced as shown.

## **Terms and Conditions**

- Provisioned in conjunction with the interstate Qwest 200 Plan.
- Calling card minutes are not included.
- International calls are not included.
- Calls must be direct-dialed from customer's residence telephone.
- Carry over of minutes from month to month is not allowed. Unused minutes will be forfeited.

#### **Billing**

Calls made using Qwest 200 Plan are billed in full minute increments.

#### **Rates**

The per minute usage rates are as follows:

Inte	erLATA	<u>IntraL</u> A	ATA	
MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	<b>EFFECTIVE</b>	
\$0.28	\$0.14	\$0.20	\$0.10	(M)

(M) Material moved from Sheet 147.

## 22. Qwest 250 Plan

(T)(M)

## **General Description**

The Qwest 250 Plan is a direct dialed toll plan designed for new and existing residential customers only. The Qwest 250 Plan allows calls to be made any time of the day, any day of the week. In-state toll is priced as shown.

## **Terms and Conditions**

- Provisioned in conjunction with the interstate Qwest 250 Plan.
- Calling card minutes are not included.
- International calls are not included.
- Instate calls are not included.
- Calls must be direct-dialed from customer's residence telephone.
- Carry over of minutes from month to month is not allowed. Unused minutes will be forfeited.

#### **Billing**

Calls made using Qwest Membership Plan are billed in full minute increments.

#### Rates

The per minute usage rates are as follows:

Inte	erLATA	IntraL <i>A</i>	ATA	
MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	<b>EFFECTIVE</b>	
\$0.28	\$0.14	\$0.20	\$0.10	(M)

(M) Material moved from Sheet 148.

(M)

## OBSOLETE SERVICE OFFERINGS AND RATES

23.  $\underline{\text{Lead Flat}}$  (T)(M)

#### General Description

Qwest's intrastate Lead Flat service offering is a direct dialed long distance plan designed for residence subscribers. Subscribers will automatically receive the Home 800 product with this offering.

Terms and Conditions

The monthly fee applies for every two lines up to a maximum of five lines. The additional monthly fees are applied in the same manner as the first line(s).

Lead Flat is provided in conjunction with interstate Qwest Lead Flat Plan.

#### Rates

This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions, and charges will apply.

MAXIMIM

FFFFCTIVE

The per minute usage rates are as follows and calls are rounded to the next full minute.

	IVIAAIIVIUIVI	ETTECTIVE
All Time Periods - Intrastate	\$0.20	\$0.10
All Time Periods - IntraLATA	0.20	0.10
	<u>Rate</u>	
C-111 - C-14		
<u>Calling Card</u>		
All Time Periods	\$0.69	
Surcharge	1.25	
~ 0.1 4 1.00.2 8 4	1.20	

Home 800 - See Service Offering No. 68, preceding.

(M) Material moved from Sheet 149.

## 24. Qwest Unlimited Calling Plan

(T)(M)

## A. <u>General Description</u>

The Qwest Unlimited Calling Plan offering will allow a residential customer to complete voice calls between any two points within the state. The Qwest Unlimited Calling Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

## B. Terms and Conditions

- 1. This plan is provided in conjunction with interstate Qwest Unlimited Calling Plan.
- 2. The Qwest Unlimited Calling Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation. The Qwest Unlimited Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Unlimited Calling Plan.
- 3. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Unlimited Calling Plan.
- 4. The Qwest Unlimited Calling Plan does not permit the customer to make business calls.
- 5. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Unlimited Calling Plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Unlimited Calling Plan, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- 6. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(M)

(M) Material moved from Sheet 172.

24. Qwest Unlimited Calling Plan

(T)(M)

- B. Terms and Conditions (Cont'd)
  - 7. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
  - 8. Call detail is not provided unless specifically requested by the customer in writing. Provision of call detail may be subject to a separate charge.
- C. Rates and Charges

## INTERLATA RATE INTRALATA RATE

•All Time Periods

-Per Minute

	MONTHLY RATE		
	<b>Effective</b>	<u>Maximum</u>	
•Monthly Fee			
-Per Line	\$30.00	\$60.00	
-With Call Detail	30.00	60.00	(M)

(M) Material moved from Sheet 172.1.

## 25. QWEST CHOICE UNLIMITED PLAN – RESIDENCE

(T)

#### General Description

The Qwest Choice Unlimited Plan will allow a residential customer to complete direct dialed voice calls between any two points within the state.

#### Terms and Conditions

- 1. This plan is provisioned in conjunction with the interstate Qwest Choice Unlimited Plan under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this plan are specified in the Qwest RSS.
- 2. The Qwest Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Choice Unlimited Plan for residential customers.
- 3. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
- 4. Residential plans are available to all residential customers who have no more than five lines at a single location.
- 5. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.
- 6. Calls made using the Qwest Choice Unlimited Plan are billed in full minute increments.
- 7. The Qwest Choice Unlimited Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.
- 8. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Choice Unlimited Plan.

Issue Date: September 29, 2006 Effective Date: October 30, 2006

# 25. **QWEST CHOICE UNLIMITED PLAN – RESIDENCE** Terms and Conditions (Cont'd)

- (T)
- 9. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- 10. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 11. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 12. Call detail is provided.

#### Rates and Charges

	Inte	erLATA	<u>IntraL</u>	<u>ATA</u>
	MAXIMUM	<b>EFFECTIVE</b>	MAXIMUM	<b>EFFECTIVE</b>
•All Time Periods -Per Minute	\$0.15	\$0.00	\$0.15	\$0.00
		MONTHL	LY RATE	
		<b>MAXIMUM</b>	<u>E</u>	FFECTIVE
•Per Line		\$40.00		\$25.00 (I)

Issue Date: September 29, 2006 Effective Date: October 30, 2006

26. Home 800 (M)

## General Description

Home 800 is an 800 product designed for residential customers that can be used by customers anywhere in the domestic United States, Alaska and Hawaii. A customer will be assigned an 800 number and security code. Calls made to the customer's 800 number using the security code will ring to the customer's residence.

## **Billing Increments**

Billing will be done in full minute increments.

#### Rates

In addition to the per minute usage rate specified below, a charge of \$0.25 per call will apply to calls placed from payphones using the Home 800 number.

ALL TIME DEDICAR

The per minute usage rate is as follows:

	ALL TIME PERIODS	
	MAXIMUM	<b>EFFECTIVE</b>
Basic	\$0.50	\$0.30
Plan I	0.25	0.10

## Availability

Home 800 is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.

(M)

(M) Material moved from Page 85.

Issue Date: October 30, 2007 Effective Date: November 30, 2007